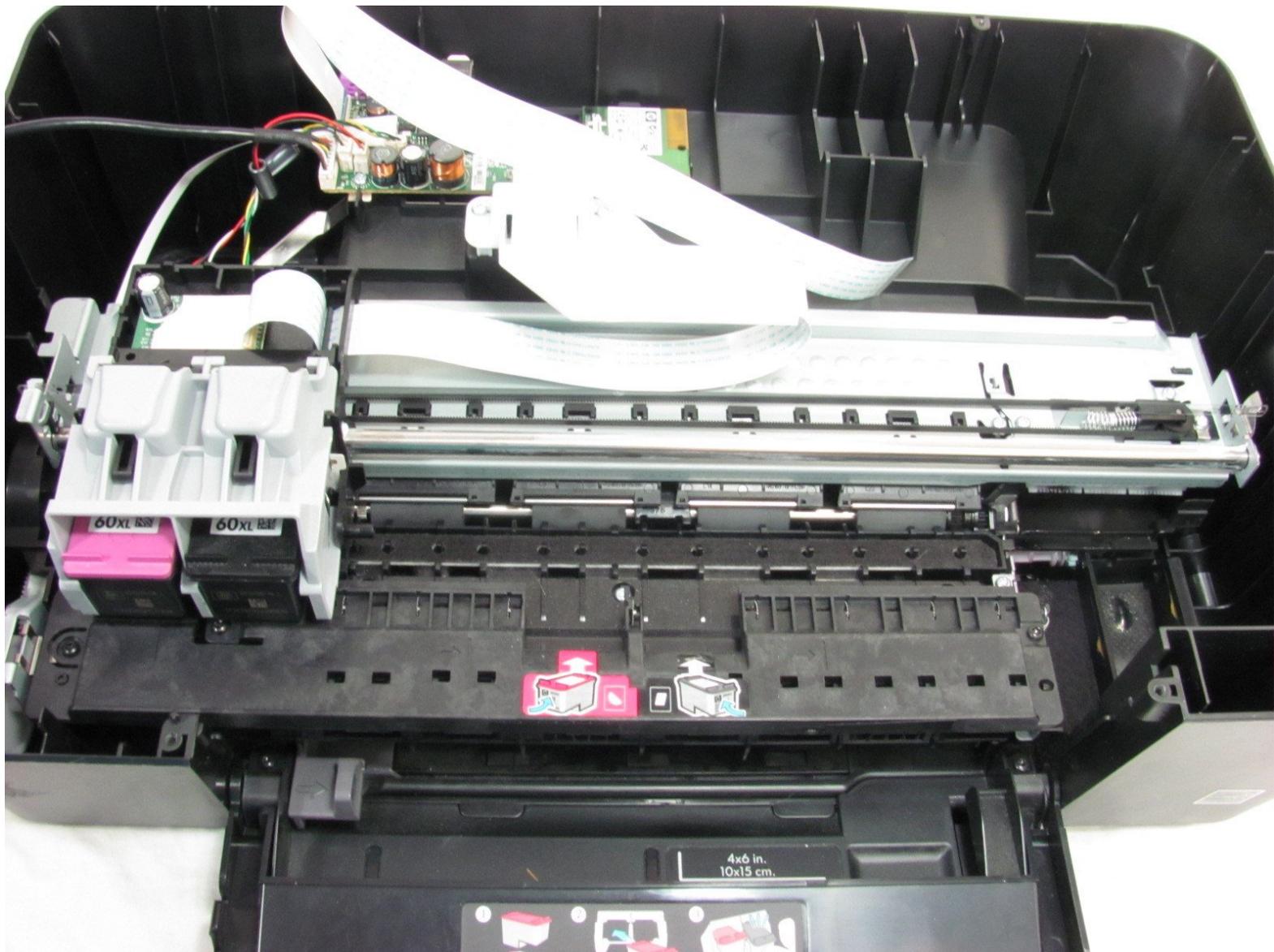




How to lubricate the HP Photosmart c4780 printhead track

The printhead track of the HP Photosmart c4780 allows for best printing when properly maintained.

Written By: Renee Lamb



INTRODUCTION

If the printer does not sound like it is running smoothly when printing, or it is not printing as cleanly as desired, consider buying some grease and using this guide to increase printhead mobility and precision.

TOOLS:

- [Grease](#) (1)
 - [iFixit Opening Tools](#) (1)
 - [T10 Torx Screwdriver](#) (1)
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Step 1 — Outer Shell Disassembly



- Unplug the device from any energy sources.
- Lift the top cover of the scanner.
- Use a plastic opening tool to remove the plastic frame surrounding the glass.

Step 2



- Carefully pull the frame away from the glass.
- ⓘ If it doesn't remove easily, use the iFixit Opening Tool again to pry stuck sections.

Step 3



- Use a T10 screwdriver to unscrew the two screws that fasten the frame to the printer hood.

Step 4



- Put your finger behind the panel with the power button.
- Then, pull the piece outwards.

Step 5



- Unscrew the screw inside the power button panel space.
- Then, unscrew the screw that is across the printer slider.

Step 6



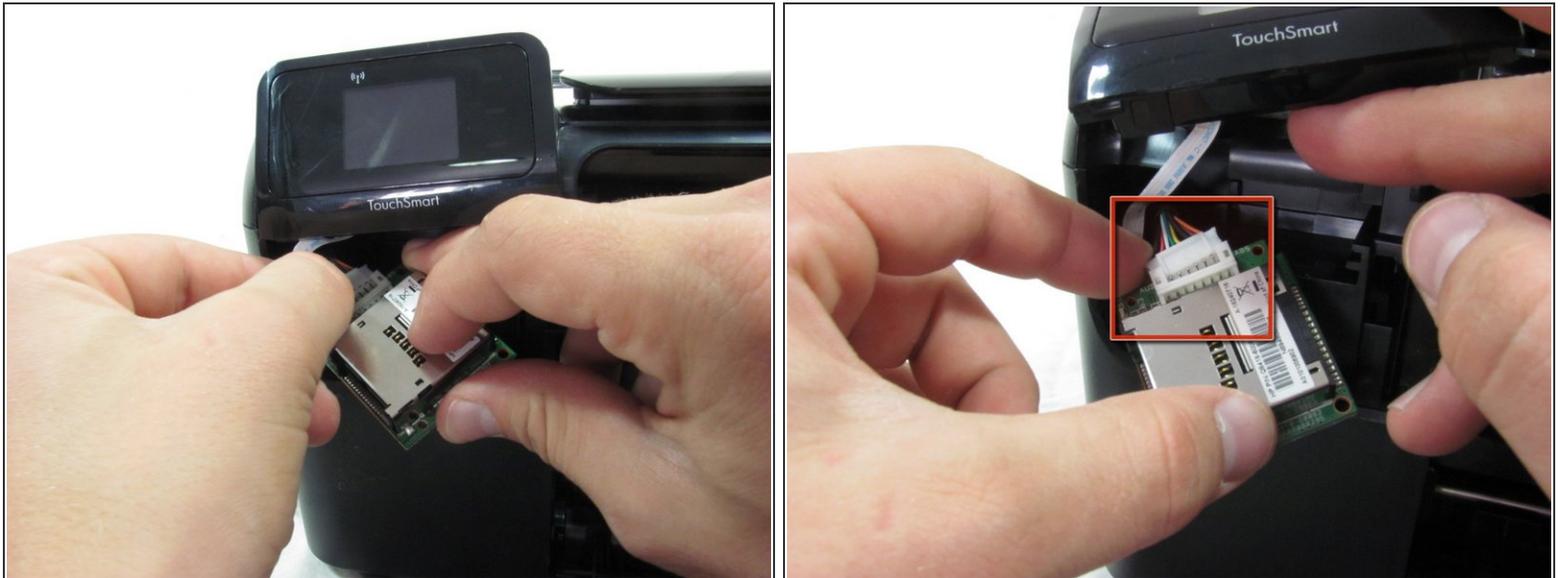
- Pull the white circuit board outwards which is located under the small screen.
 - Unplug the small ribbon cable from the circuit board.
- ⚠** Be careful when you unplug the ribbon cable not to use too much force. Using too much force may damage or rip the cable.

Step 7



- Unplug the small ribbon cable from the circuit board. Be careful when you unplug the ribbon cable not to use too much force. Using too much force may damage or rip the cable.

Step 8



- Pull the memory card reader's circuit board out.
- Detach the white wiring connector from the back of the circuit board.
- ⓘ You may need to use a finger nail or a plastic opening tool to detach the white wiring connector from the circuit board.

Step 9



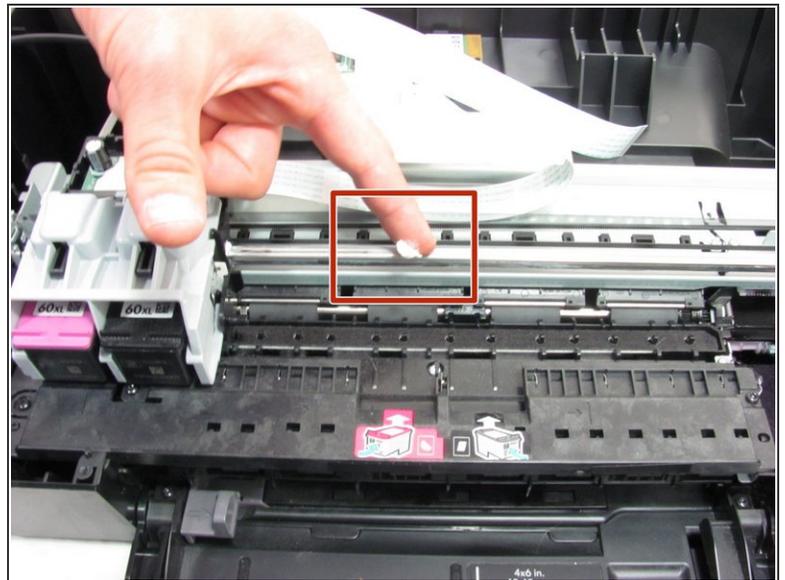
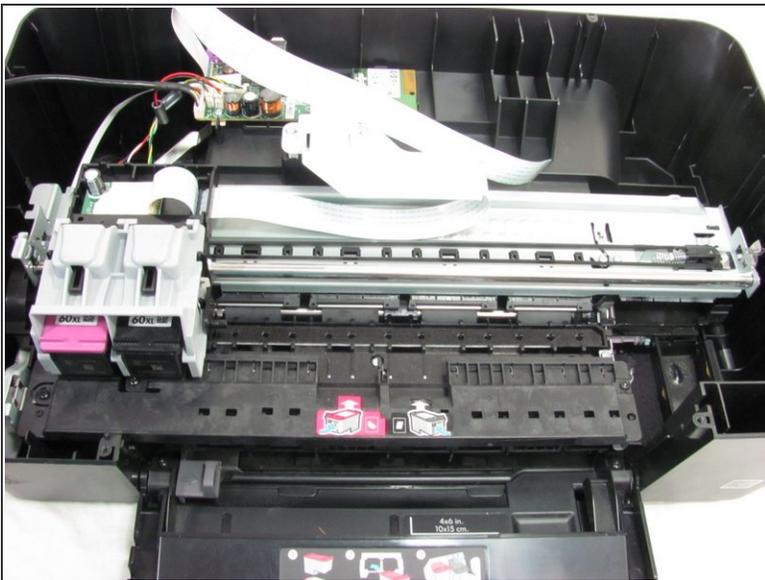
- Put your finger behind the small screen.
 - Then, pull it up.
- ⚠ Do not hesitate to use force to remove the TouchSmart panel.
- Disconnect the ribbon cable from the small screen.

Step 10



- Pull the printer hood upward.

Step 11 — How to lubricate the HP Photosmart c4780 printhead track



- Carefully, apply a small amount of grease to the metallic printhead track.
- You can either use your bare finger or wear a latex glove when applying the grease.
- ⓘ The grease will reduce the friction between the track and the printhead, improving mobility.

To put the printer back together, follow these instructions in reverse order.