

SUPERVISING AND DISCONNECTING

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1. Central Office Trunk and Tie Trunk Calls.
 - a. If the extension supervisory lamp flashes, cut in and say, "ATTENDANT," or "MAY I HELP YOU?" Proceed as directed.
 - b. If the extension supervisory lamp lights, challenge by saying, "ATTENDANT" and if no response is received, disconnect both cords.
2. Extension-to-Extension and Attendant Trunk to Extension Calls.
 - a. If either supervisory lamp flashes, cut in and say, "ATTENDANT," or "MAY I HELP YOU?" Proceed as directed.
 - b. If only one supervisory lamp lights, disconnect the cord associated with this signal, cut in and say, "ATTENDANT," or "MAY I HELP YOU?" Proceed as directed.
 - c. If both supervisory lamps light, disconnect both cords.