

Subject: No. 2/2B ESS - Call Hold Feature

-066

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to: Assistant Vice Presidents - Engineering and Network Services
General Managers - Engineering and Network Services
Assistant Vice Presidents with Product Management Responsibility

from: Engineering Director - Switching
Director - Network Design
Marketing Director - Customer Switching Products

synopsis: Transmits the feature document (FD 232-190-311, Issue B) which describes the Call Hold feature which is optionally available to Centrex customers with the No. 2/2B ESS.

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The Call Hold feature allows a Centrex station user to place any established call on "hold" by flashing the switchhook and then dialing a call hold access code, thereby freeing the station for the purpose of originating another call or returning to a previously held or camped-on call. Only one call per station may be held at a time. The first held call cannot be added to the second call.

In a No. 2/2B ESS, the Call Hold feature is optionally available to Centrex customers on a per-station basis. This feature provides the station user an added flexibility of placing one party on hold while conversing in private with a second party. If the originating party hangs up while having a party on hold, the No. 2/2B ESS rings the originating party back. However, if the held party hangs up, the connection involving only the held party is taken down.

Call Hold may be implemented in a No. 2/2B ESS either by recent change or by an office data administration (ODA) run. An ODA run is required only when additional 3-port conference circuits are required; otherwise, recent change (RC) messages are used. The 3-port conference circuit SD-2H137, J2H018DN, is used in implementing call hold. In addition, each No. 2/2B ESS must be equipped with the EF-1/2B-EF1 or later generic program.

The attached feature document (FD 232-190-311) describes in detail the capabilities and the hardware and software requirements for providing the Call Hold features with the No. 2/2B ESS EF-1 generics only. A later Issue of this document will describe the differences for the EF-2/2B-EF2 generic software layouts. Network Design Engineering procedures for Call Hold with both generic program releases can be found in the program store worksheets Section 232-060-840 and the call store worksheets Section 232-060-842 of the Network Design BSPs.

NOTICE

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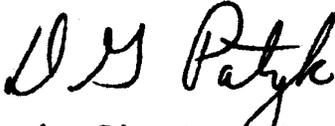
If there are any questions concerning this feature, your headquarters organization may contact Charlie Bierly on 201-221-4865 (Switching), John Sokop on 201-221-4668 (Network Design) or Michael Farese on 201-221-6417 (Marketing).



Engineering Director - Switching



for Director - Network Design



Marketing Director Customer Switching Products

Attachment