

# CAPACITY MAX SYSTEM SERVER M2021.02 FIELD UPGRADES



## Process for M2021.02 – Physical Media order

Customers **must order** the following (2) part numbers to upgrade a fielded CMSS from M2021.01 to M2021.02:

- T8813A**, MOTOTRBO M2021.02 Capacity Max System Server SW Upgrade (USB)  
(1) Required for each CMSS. Must already be on M2021.01. List: \$430.00 / Reseller: \$0.99 (USD)
- T8486A**, MOTOTRBO Capacity Max System Server SW Update Launch Pad (DVD)  
(1) Required per system. As a stand-alone application, ESU Launch Pad can be used to upgrade multiple servers. List: \$0.00 / Reseller: \$0.00 (USD). **Updated and required for M2021.01.**

## Please Plan Ahead

As these part numbers are fulfilled and shipped on physical media (USB/DVD), please allow up to 2 weeks for delivery from time of order submission.

## -NEW- Alternative Process for M2021.02 – Electronic Delivery

If physical media is not desired, customers can alternatively order the following (2) part numbers to upgrade a fielded CMSS from M2021.01 to M2021.02:

- T8814A**, MOTOTRBO M2021.02 Capacity Max System Server SW Upgrade on MSI Portal  
(1) Required for each CMSS. Must already be on M2021.01. List: \$430.00 / Reseller: \$0.99 (USD)
- T8483B**, MOTOTRBO Capacity Max System Server SW Update Launch Pad on MSI Portal  
(1) Required per system. As a stand-alone application, ESU Launch Pad can be used to upgrade multiple servers. List: \$0.00 / Reseller: \$0.00 (USD). **Updated and required for M2021.01.**

With each of the above, you should expect to receive an e-mail within a week with a unique link to access/download the software files from the MSI MyView portal. Both part numbers require an e-mail address at time of order submission.

Additional upgrade details can be found in the Capacity Max System Release Upgrade Guide within the MOL Resource Center:

▶ Software ▶ Two-Way ▶ MOTOTRBO ▶ Capacity Max - Software, Firmware and Configuration Guides

Thank you for your cooperation-

MOTOTRBO INFRASTRUCTURE TEAM