

SAF, AMF Component Cleanup Failed

Ericsson Centralized User Database

OPERATING INSTRUCTION

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1 Introduction

This instruction concerns alarm handling for the SAF, AMF Component Cleanup Failed alarm.

1.1 Alarm Description

This alarm is associated with the Service Availability Forum (SAF). Refer to *CUDB Node Fault Management Configuration Guide*, Reference [1] for more details.

For information on the possible alarm causes and the corresponding fault reasons, fault locations, and impacts, refer to *COM SA, AMF Component Cleanup Failed*, Reference [2].

The alarm attributes are listed and explained in Table 1.

Table 1 Alarm Attributes

Attribute Name	Attribute Value
Auto Cease	No
Module	SAF
Error Code	1
Timestamp First	Date and time when the alarm was raised for the first time.
Repeated Counter	Number which indicates how many times the alarm was raised.
Timestamp Last	Date and time of the most recent alarm raise.
Resource ID	.1.3.6.1.4.1.193.169.9.1. <length>.<NOI>
Alarm Model Description	AMF Component Cleanup Failed, SAF
Alarm Active Description	SAF platform: Component Cleanup Failed @<NOV>
ITU Alarm Event Type	other (1)
ITU Alarm Probable Cause	softwareProgramError (546)
ITU Alarm Perceived Severity	(3) - Critical
Originating Source IP	Node IP where the alarm was raised.
Sequence Number	Number which indicates the order in which the alarms are raised.

For further information about field descriptions refer to *CUDB Node Fault Management Configuration Guide*, Reference [1].

In Table 1, the indicated variables are as follows:



- `<NON>` is the notifying object name that indicates where the component that generates the alarm is. For example:

```
ManagedElement=1,SaAmfApplication.safApp=ERIC-CUDB_CUDB
OI,SaAmfSG.safSg=2N,SaAmfSU.safSu=SC-1,SaAmfComp.saf
Comp=CUDBOI
```

- `<NOI>` is the notifying object identifier. It corresponds to `<NON>` in a dot-separated, ASCII-decimal-encoded, character-per-character format. For example:

```
.77.97.110.97.103.101.100.69.108.101.109.101.110.116.61
.49.44.83.97.65.109.102.65.112.112.108.105.99.97.116.10
5.111.110.46.115.97.102.65.112.112.61.69.82.73.67.45.67
.85.68.66.95.67.85.68.66.79.73.44.83.97.65.109.102.83.7
1.46.115.97.102.83.103.61.50.78.44.83.97.65.109.102.83.
85.46.115.97.102.83.117.61.83.67.45.49.44.83.97.65.109.
102.67.111.109.112.46.115.97.102.67.111.109.112.61.67.8
5.68.66.79.73 for ManagedElement=1,SaAmfApplication.safAp
p=ERIC-CUDB_CUDBOI,SaAmfSG.safSg=2N,SaAmfSU.safSu=SC-1
,SaAmfComp.safComp=CUDBOI.
```

- `<length>` is the number of characters in `<NON>`, which is equivalent to the number of octets in `<NOI>`. In the previous example, `<length>` is 118.

1.2 Prerequisites

This section provides information on the documents, tools, and conditions that apply to the procedure.

1.2.1 Documents

Before starting this procedure, ensure that you have read the following documents:

- *CUDB Node Fault Management Configuration Guide*, Reference [1], regarding alarm configuration.
- *System Safety Information*, Reference [3]
- *Personal Health and Safety Information*, Reference [4]

1.2.2 Tools

Not applicable.



1.2.3

Conditions

Not applicable.



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2 Procedure

Do the following:

1. In a first approach, the alarm can be cleared with the previous *<NON>*, *<NOI>* and *<length>* and the following command:

If the alarm is on SC 1: `cmw-alarm-clear cleanup ManagedElement=1,SaAmfApplication.safApp=ERIC-CUDB_CUDBOI,SaAmfSG.safSg=2N,SaAmfSU.safSu=SC-1,SaAmfComp.safComp=CUDBOI`

If the alarm is on SC 2: `cmw-alarm-clear cleanup ManagedElement=1,SaAmfApplication.safApp=ERIC-CUDB_CUDBOI,SaAmfSG.safSg=2N,SaAmfSU.safSu=SC-2,SaAmfComp.safComp=CUDBOI`

Refer to *Core MW Management Guide*, Reference [5] for more information on the `cmw-alarm-cease` command.

2. For further details, follow the instructions specified in *COM SA, AMF Component Cleanup Failed*, Reference [2]. Refer to *Core MW Management Guide*, Reference [5] for more information on the commands used in the procedure.
3. Further actions are outside the scope of this Operating Instruction.



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Reference List

CUDB Documents

- [1] *CUDB Node Fault Management Configuration Guide*

Other Ericsson Documents

- [2] *COM SA, AMF Component Cleanup Failed*
- [3] *System Safety Information*
- [4] *Personal Health and Safety Information*
- [5] *Core MW Management Guide*