



Installing a PIX Firewall

The following sections in this chapter describe how to install a PIX Firewall:

- Installation Overview
- Installing a PIX 535
- Installing a PIX 525
- Installing a PIX 515
- Installing a PIX 506
- Installing a PIX 520 or Earlier Model
- Installation Troubleshooting
- Startup Messages
- Software Installation Notes

Installation Overview

Use the following steps to prepare for the installation of a PIX Firewall:

**Note**

If your PIX Firewall model supports a failover configuration, perform the steps that follow only on the Primary (Active) unit. Refer to Chapter 3, “Installing Failover” for information about setting up a failover configuration. (Does not apply to the PIX 506.)

-
- Step 1** Review the safety precautions outlined in the *Regulatory Compliance and Safety Information for the Cisco Secure PIX Firewall Version 5.3* document. You can view this online at the following site:
http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/pixrcs53.htm
- Step 2** Completely read the release notes for your respective software version referenced in the section
- Step 3** Unpack the PIX Firewall. The PIX Firewall consists of two main components, the PIX Firewall unit and a separate accessory kit. The accessory kit contains documentation, a power supply or cord, rack mounting hardware (not applicable to the PIX 506), and additional software you can use with your PIX Firewall.
- Step 4** Place the PIX Firewall on a stable work surface.
- Step 5** If you need to download software, refer to the “Software Installation Notes” section.
-

Preparing Configuration Information

**Note**

The information you gather here is required during configuration and is a reminder to find it while installing your PIX Firewall—before beginning the configuration. You can use this information with Chapter 9, “Installing the PIX Firewall Setup Wizard” or with the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*.

Before you begin the installation, gather information about each network interface that will be connected to the PIX Firewall. If you have a PIX 506, all you need are IP addresses for the two interfaces. All other information in Table 2-1 will be provided automatically in the configuration that comes with the PIX 506. For models other than the PIX 506, locate the following information before proceeding.

Table 2-1 Configuration Information

	Outside Network	Inside Network	Perimeter 1	Perimeter 2	Perimeter 3	Perimeter 4
Interface Speed						
IP Address and Netmask						
Interface Name—HW						
Interface Name—SW						
Security Level						
MTU Size						

To prepare to configure the PIX Firewall, locate the following information:

- **Interface speed**—The speed of each network interface. You only need to specify a value for Ethernet interface circuit boards that do not autosense the interface’s speed, connection type, and full/half duplex support; or for Token Ring interface circuit boards. Use the **interface** command to enter the speed for each interface in the configuration.
- **IP address and netmask**—The IP address and network mask for each network interface. The IP address for each interface must be different from any others you use in your network. Use the **ip address** command to enter the IP address and network mask for each interface in the configuration.
- **Interface name—HW**—The hardware name for the interface, such as ethernet0, ethernet1, token0, token1, fddi0, fddi1, and so on. Use the **nameif** command to enter the hardware name for the interface in the configuration.
- **Interface name—SW**—The software name for the interface, such as inside or outside. The inside interface must be named “inside.” All other interfaces can have any name. Note that you will need to enter this name frequently in the configuration. Use the **nameif** command to associate the hardware and software names in the configuration.
- **Security level**—Used to determine the level of trust for each network interface. The outside network must have a security level of 0 and the inside network must be 100. The perimeter interfaces can be any value from 1 to 99. Use the **nameif** command to enter the security level in the configuration.
- **MTU size**—The maximum transmission unit (MTU) size for each network interface. You only need to specify a value if you want to set an MTU size that differs from the default (1,500 bytes/block for Ethernet; 8,192 bytes/block for Token Ring and FDDI).

In addition, you should determine the IP address of the outside default router and your network topology and security policy. We recommend that you take a few minutes to draw a diagram of your network with IP addresses, indicating which computers you are protecting, and which switches, routers, and hosts are on each network.

Installing a PIX 535

This section includes the following topics:

- Introduction
- Before Installing a PIX 535 Chassis
- Mounting the PIX 535
- PIX 535 Network Interface Installation
- Configuring the PIX 535
- PIX 535 Feature Licenses
- Replacing the Power Supply in a PIX 535

Introduction

The new PIX 535 is a high speed, high capacity PIX Firewall solution. Table 2-2 lists some of the options that are available for the PIX 535.

Table 2-2 PIX 535 Options

Features	PIX 535 - R (Restricted License)	PIX 535 - UR (Unrestricted License)
Failover	No	Yes
RAM	512 MB	1 GB
Maximum interfaces	6	8
Supported interface types	Fast Ethernet, Gigabit Ethernet, and VPN Accelerator	

The PIX 535 is shown in Figure 2-1.

Figure 2-1 PIX 535



There are two LEDs on the front panel of the PIX 535 (see Figure 2-2). The LEDs function as follows:

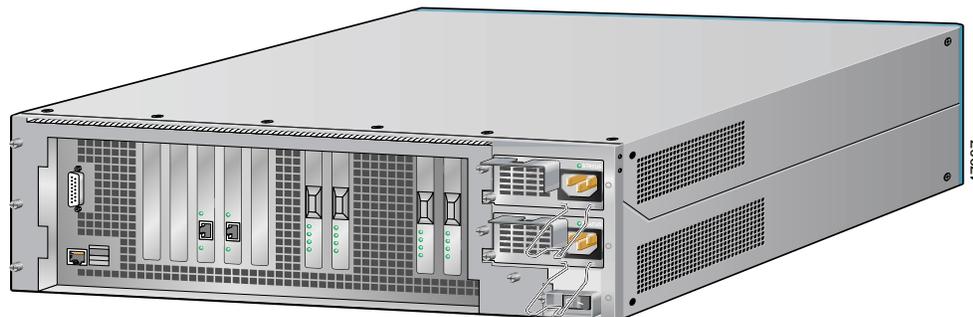
- **POWER**—On when the unit has power.
- **ACT**—On when the unit is the Active failover unit. If failover is present, the light is on when the unit is the Active unit and off when the unit is in Standby mode.

Figure 2-2 PIX 535 Front Panel LEDs



The rear panel of the PIX 535 is shown in Figure 2-3.

Figure 2-3 PIX 535 Rear Panel View

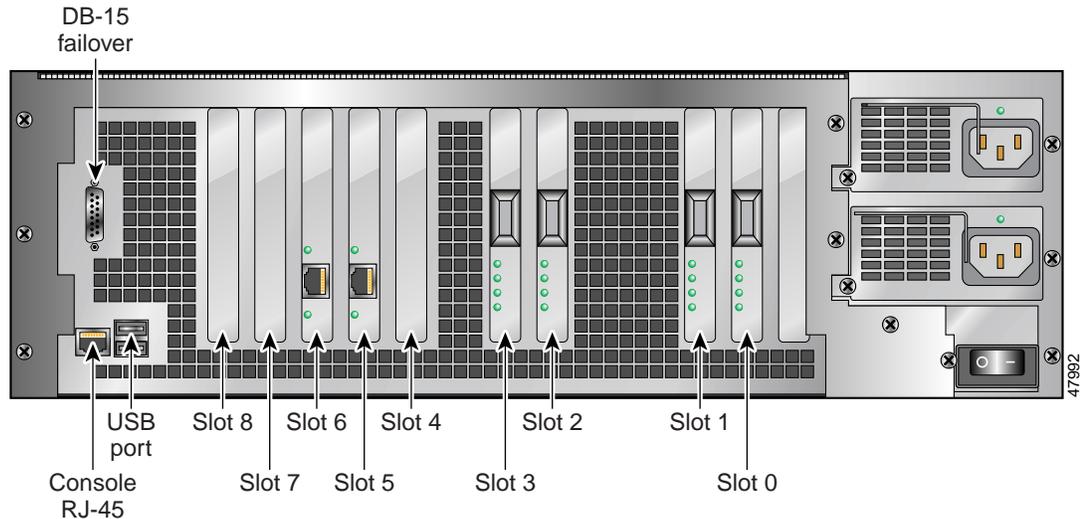


The following are fixed connectors on the back of the PIX 535:

- **RJ-45**—Console connector.
- **DB-15**—Failover cable connector.
- **USB**—Not used at the present time.

For a detailed view of the fixed connectors, see Figure 2-4.

Figure 2-4 PIX 535 Back Panel Detail



This section includes the following topics:

- Network Interface Description
- Network Interface LEDs

Network Interface Description

There are three separate buses for the eight interface slots in the PIX 535. Use Figure 2-4 as a reference for the interface slot configuration on the PIX 535.

The slots and buses are configured as follows:

- Slots 0 and 1—64-bit/66 MHz Bus 0
- Slots 2 and 3—64-bit/66 MHz Bus 1
- Slots 4 to 8—32-bit/33 MHz Bus 2

For optimum performance and throughput for the interface circuit boards, you must use the following guidelines:

- A total of six interface circuit boards are configurable with the restricted license and a total of eight are configurable with the unrestricted license.
- PIX-1GE-66 (66 MHz) circuit boards can be installed in any slot, but should be installed in the 64-bit/66 MHz Bus first. Up to eight PIX-1 GE-66 circuit boards can be installed.
- The FE circuit board (33 MHz) can be installed in any bus or slot (32-bit/33 MHz or 64-bit/66 MHz). Up to eight single-port FE circuit boards or up to two four-port FE circuit boards can be installed.
 - The four-port FE circuit board should only be installed in the 32-bit/33 MHz Bus.
- Do not mix the 33 MHz circuit boards with the 66 MHz GE circuit boards on the same 64-bit/66 MHz bus (Bus 0 or Bus 1). The overall speed of the bus will be reduced by the lower speed circuit board.
- The VPN Accelerator should only be installed in the 32-bit/33 MHz Bus.

Network Interface LEDs

Depending upon the type of interface, there are four possible LEDs for each network interface port. The LEDs for the network interface ports display the following transmission states:

- 100 Mbps—100 megabits per second 100BaseTX communication. If the light is off during network activity, that port is using 10 megabits per second data exchange.
- ACT—Shows network activity.
- LINK—Shows that data is passing through that interface.
- FDX—Shows that the connection uses full-duplex data exchange where data can be transmitted and received simultaneously. If this light is off, half-duplex is in effect.

Before Installing a PIX 535 Chassis

Observe the following before installing a PIX Firewall:

- Review the safety precautions outlined in the *Regulatory Compliance and Safety Information for the Cisco Secure PIX Firewall Version 5.3* document. You can view this document online at the following web site:
<http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix>
- Unpack the PIX Firewall. The PIX Firewall consists of two main components, the PIX Firewall unit and a separate accessory kit. The accessory kit contains documentation, a power supply or cord, rack mounting hardware, and additional software you can use with your PIX Firewall.
- Place the PIX Firewall on a stable work surface.

Mounting the PIX 535

The PIX 535 can be mounted in a rack or on a flat surface. Use the following steps to mount the PIX 535 in a rack:

-
- | | |
|--------|--|
| Step 1 | Attach the mounting brackets to the unit using the supplied screws. |
| Step 2 | Attach the brackets to the holes near the front on both sides of the unit. |
| Step 3 | Attach the unit to the equipment rack. |
-

PIX 535 Network Interface Installation



Note

If your PIX Firewall model supports a failover configuration, perform the steps that follow only on the Primary (Active) unit. Refer to the *Installation Guide for the Cisco Secure PIX Firewall Version 5.3* for information about setting up a failover configuration. (Does not apply to the PIX 506.)

Use the following steps to connect interfaces to a PIX 535:

-
- Step 1** Use the Console port to connect to a computer to enter configuration commands. Locate the serial cable from the accessory kit. The serial cable assembly consists of a null modem cable with RJ-45 connectors, and one DB-9 connector and a DB-25 connector. Connect the cable so that you have either a DB-9 or DB-25 connector on one end as required by the serial port for your computer, and the other end is the RJ-45 connector.
- Connect the cable to the PIX 535 RJ-45 Console connector port and connect the other end of the cable to the serial port connector on your computer.
- Step 2** The inside or outside network connections can be made to any available interface port on the PIX 535. Refer to the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3* for information on how to configure the ports.
- Step 3** Connect the inside, outside, or perimeter network cables to the interface ports. Starting from the right and moving left, the connectors are Ethernet 0, Ethernet 1, Ethernet 2, and so forth. The maximum number of allowed interfaces is 8.
- Step 4** If you have a second PIX Firewall to use as a failover unit, install the failover feature and cable as described in Chapter 3, “Installing Failover.”



Caution

Do not power on the failover units until the Primary unit has been configured.

- Step 5** When you are ready to start the PIX 535, power on the unit from the switch at the rear of the unit.
-

Configuring the PIX 535



Note

PIX 535 only supports PIX Firewall software version 5.3 or later. Installing a version earlier than 5.3 using the **copy tftp flash** command causes a condition in which the PIX 535 fails repeatedly. Should this occur, when the PIX 535 unit restarts, press the Escape key on your console workstation to access Monitor mode and load version 5.3 or later before proceeding with the startup.

If needed, you can use the PFSS (PIX Firewall Syslog Server) with the PIX 535. Refer to Chapter 4, “Installing the PIX Firewall Syslog Server (PFSS),” for more information on the installation and use of PFSS.

The PIX Firewall Setup Wizard provides an easy-to-use interface for building the initial PIX Firewall configuration. For more information on the PIX Firewall Setup Wizard, see Chapter 9, “Installing the PIX Firewall Setup Wizard.”

For more configuration information, refer to the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*, which is available in your accessory kit or online at the following web site:

http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/config/index.htm

Always check the release notes first before configuring the PIX Firewall for the latest release details. This document is also in your accessory kit or you can view it online at the following web site:

http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/index.htm

PIX 535 Feature Licenses

If you have a PIX-535-UR unrestricted feature license, the following options are available:

- If you have a second PIX 535 to use as a failover unit, install the failover feature and cable as described in Chapter 3, “Installing Failover.”
- If needed, install the PIX Firewall Syslog Server as described in Chapter 4, “Installing the PIX Firewall Syslog Server (PFSS).”
- If you need to install an optional circuit board, refer to Chapter 7, “Installing a Circuit Board.”
- If you need to install additional memory, refer to Chapter 6, “Installing a Memory Upgrade.”



Note

If for any reason you may choose to downgrade to any software version, note that you need to use the **clear flashfs** command before doing so. A new section has been added to Flash memory that must be cleared before downgrading.

Replacing the Power Supply in a PIX 535

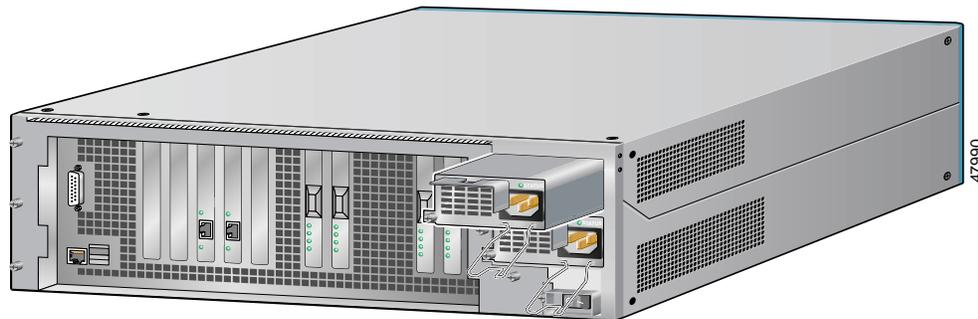
The PIX 535 power supply is located on the right hand side of the rear panel (see Figure 2-5).



Note

The PIX 535 is equipped with hot-swappable power supplies. Should a power supply fail, you can remove the power supply without powering off the PIX 535 unit.

Figure 2-5 The Power Supply at the Back of the PIX 535



Use the following steps to remove, add, or replace a power supply in a PIX 535:

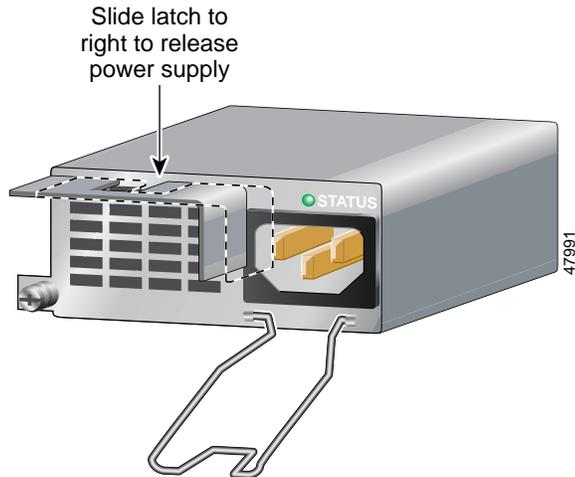
- Step 1** To remove the power supply, slide the latch on the power supply front panel to the right as shown in Figure 2-6.



Note

The power supply AC power cord must be removed before the latch can be moved to the right.

Figure 2-6 The PIX 535 Power Supply Latch



- Step 2** Using the latch, pull the power supply straight out. If you are not reinstalling a power supply, be sure to install a blank cover plate.



Note The blank cover plate must be reinstalled when the power supply is out of the unit. Without this plate, the PIX 535 does not receive proper cooling.

Use the following steps to install a power supply into a PIX 535:

- Step 1** If a blank cover plate is installed on the PIX 535 unit, remove the blank cover plate.
- Step 2** To install a power supply, slide the power supply all the way into the open slot and slide the front panel latch to the left (see Figure 2-6).
- Step 3** Install the AC power cord.



Note The AC power cord cannot be installed unless the latch is positioned completely to the left.

Installing a PIX 525

This section includes the following topics:

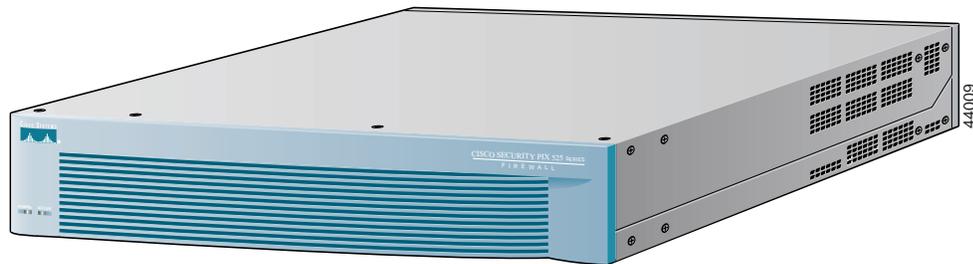
- Introduction
- PIX 525 Installation Steps
- Configuring the PIX 525
- PIX 525 Feature Licenses

Introduction

To download software to a PIX Firewall, see the “Software Installation Notes” section in this chapter or refer to the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*.

The PIX 525 is displayed in Figure 2-7.

Figure 2-7 PIX 525



The rear panel of the PIX 525 is shown in Figure 2-8.

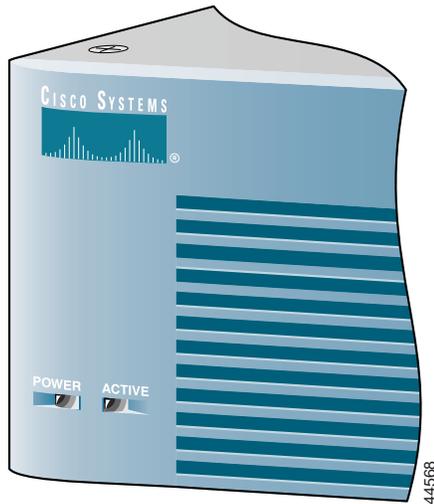
Figure 2-8 PIX 525 Rear Panel View



There are two LEDs on the front panel of the PIX 525 (see Figure 2-9). The LEDs function as follows:

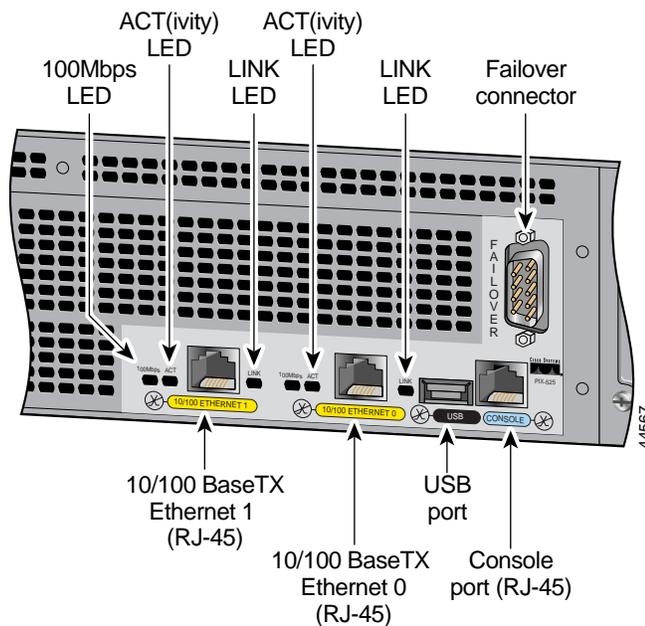
- **POWER**—On when the unit has power.
- **ACT**—On when the unit is the Active failover unit. If failover is present, the light is on when the unit is the Active unit and off when the unit is in Standby mode.

Figure 2-9 PIX 525 Front Panel LEDs



There are three LEDs for the each RJ-45 interface port and three types of fixed interface connectors on the back of the PIX 525. The LEDs and connectors are shown in Figure 2-10.

Figure 2-10 PIX 525 Rear Panel



The LEDs display the following transmission states:

- 100 Mbps—100 megabits per second 100BaseTX communication. If the light is off during network activity, that port is using 10 megabits per second data exchange.
- ACT—Shows network activity.
- LINK—Shows that data is passing through that interface.

The following are fixed connectors on the back of the PIX 525:

- RJ-45—Network and console connectors.
- DB-15—Failover cable connector.
- USB—Not used at the present time.

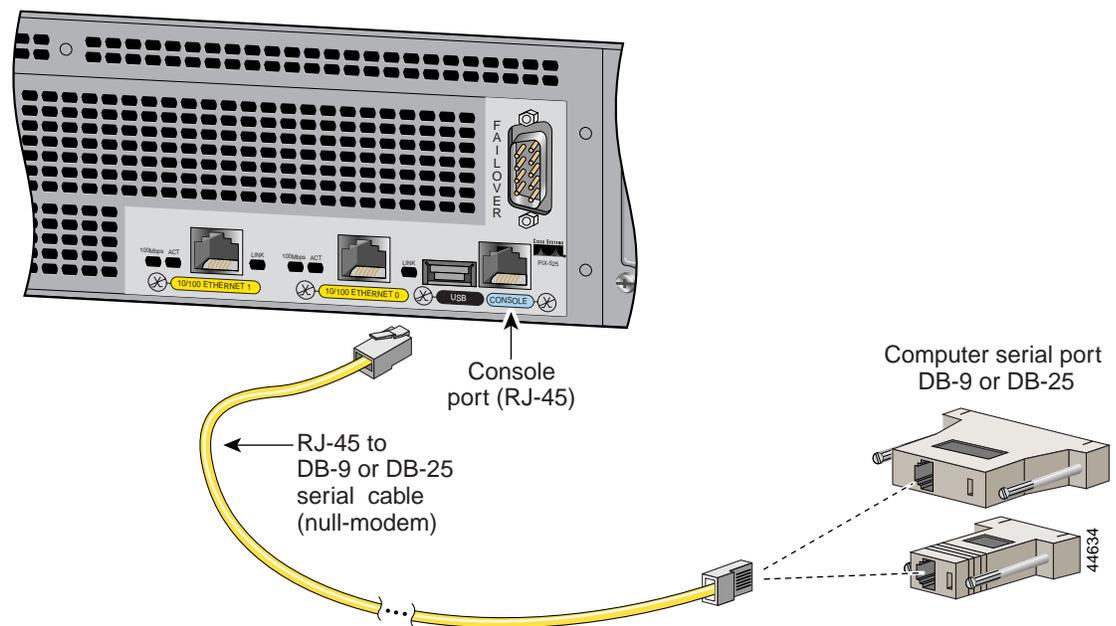
PIX 525 Installation Steps

Use the following steps to install a PIX 525:

- Step 1** The PIX 525 provides one set of brackets for installing the unit in an equipment rack. Use the following steps if the unit is going to be installed into an equipment rack:
- Attach the brackets to the holes near the front of the unit on each side of the PIX 525 using the supplied screws.
 - Attach the unit to the equipment rack.
- Step 2** Use the Console port to connect a computer to enter configuration commands. Locate the serial cable from the accessory kit. The serial cable assembly consists of a null modem cable with RJ-45 connectors, and one DB-9 connector and a DB-25 connector. Connect the cable so that you have either a DB-9 or DB-25 connector on one end as required by the serial port for your computer, and the other end is the RJ-45 connector as shown in Figure 2-11.

Connect the RJ-45 serial cable connector to the PIX 525 console connector and connect the other end to the serial port connector on your computer.

Figure 2-11 PIX 525 Rear Panel



- Step 3** The inside or outside network connections can be made to any available interface port on the PIX 525. If you are only using the ETHERNET 0 and ETHERNET 1 ports, connect the inside network cable to the interface connector marked ETHERNET 0 *or* ETHERNET 1. Connect the outside network cable to the remaining Ethernet port. Refer to “Configuring the PIX 525” for information on how to configure the ports.
- Step 4** If you need to install an optional circuit board such as a Private Link, Token-Ring, FDDI, or Ethernet type board, refer to Chapter 7, “Installing a Circuit Board.” If you need to install memory, use Chapter 6, “Installing a Memory Upgrade,” for more information.

**Note**

It should not be necessary to remove the top panel of the PIX 525 to access the circuit boards or memory. If you do need to open the top panel, refer to Chapter 5, “Opening a PIX Firewall Chassis” for more information.

- Step 5** Connect the network cables to the expansion interface ports. (The inside, outside, or perimeter network connections can be made to any available interface port on the PIX 525.) The first expansion port number, at the top left, is interface 2. Starting from that port and going from left to right and top to bottom, the next port is interface 3, the next is interface 4, and so on. Use the “Configuring the PIX 525” section for information on how to configure the ports.
- Step 6** If you have a second PIX Firewall to use as a failover unit, install the failover feature and cable as described in Chapter 3, “Installing Failover.”

**Note**

Do not power on the failover units until the Primary unit has been configured.

- Step 7** When you are ready to start the PIX 525, power on the unit from the switch at the rear of the unit.
-

Configuring the PIX 525

The PIX Firewall Setup Wizard provides an easy-to-use interface for building the initial PIX Firewall configuration. For more information on the PIX Firewall Setup Wizard, see Chapter 9, “Installing the PIX Firewall Setup Wizard.”

For more configuration information, refer to the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*, which is available in your accessory kit or online at the following site:

http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/config/index.htm

Always check the release notes first before configuring the PIX Firewall for the latest release details. This document is also in your accessory kit or you can view it online at the following site:

http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/index.htm

Refer to the next section for feature license options.

PIX 525 Feature Licenses

If you have a PIX-525-UR unrestricted feature license, the following options are available:

- If you have a second PIX 525 to use as a failover unit, install the failover feature and cable as described in Chapter 3, “Installing Failover.”



Note

Do not power on the failover units until the primary unit has been configured.

- If needed, install the PIX Firewall Syslog Server as described in Chapter 4, “Installing the PIX Firewall Syslog Server (PFSS).”
- If you need to install an optional circuit board such as a Private Link, Ethernet, FDDI, or Token-Ring circuit board, refer to Chapter 7, “Installing a Circuit Board.”
- If you need to install additional memory, refer to Chapter 6, “Installing a Memory Upgrade.”



Note

If for any reason you may choose to downgrade to any software version, note that you need to use the **clear flashfs** command before doing so. A new section has been added to Flash memory that must be cleared before downgrading.

Installing a PIX 515

This section includes the following topics:

- Introduction
- Mounting the PIX 515
- PIX 515 Installation Steps
- Configuring the PIX 515
- PIX 515 Feature Licenses

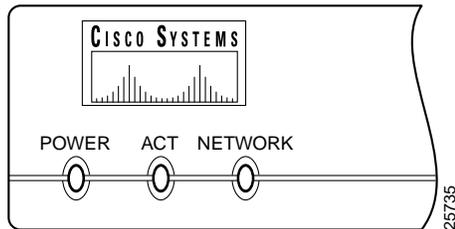
Introduction

To download software to a PIX Firewall, see the “Software Installation Notes” section in this chapter or refer to the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*.

The PIX 515 front panel LEDs are as follows (see Figure 2-12):

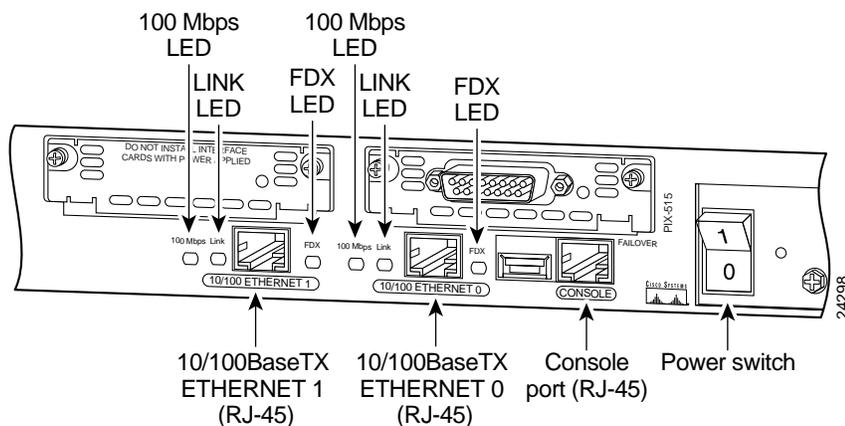
- POWER—On when the unit has power.
- ACT—On when the unit is the Active failover unit. If failover is not enabled, this light is on. If failover is present, the light is on when the unit is the Active unit and off when the unit is in Standby mode.
- NETWORK—On when at least one network interface is passing traffic.

Figure 2-12 PIX 515 Front Panel LEDs



Refer to Figure 2-13 for a display of the controls and connectors on the PIX 515 back panel.

Figure 2-13 PIX 515 Features



The LEDs for the network ports display the following transmission states:

- 100 Mbps—100 megabits per second 100BaseTX communication. If the light is off, that port is using 10 megabits per second data exchange.
- LINK—Shows that data is passing on the network to which the connector is attached.
- FDX—Shows that the connection uses full-duplex data exchange where data can be transmitted and received simultaneously. If this light is off, half-duplex is in effect.

The inside or outside network connections can be made to any available interface port on the PIX 515. If you are only using the ETHERNET 0 and ETHERNET 1 ports, connect the inside network cable to the interface connector marked ETHERNET 0 *or* ETHERNET 1. Connect the outside network cable to the remaining Ethernet port. Refer to “Configuring the PIX 515” for information on how to configure the ports.

The USB port to the left of the Console port is not used. The detachable plate above the ETHERNET 1 connector is also not used.

Mounting the PIX 515

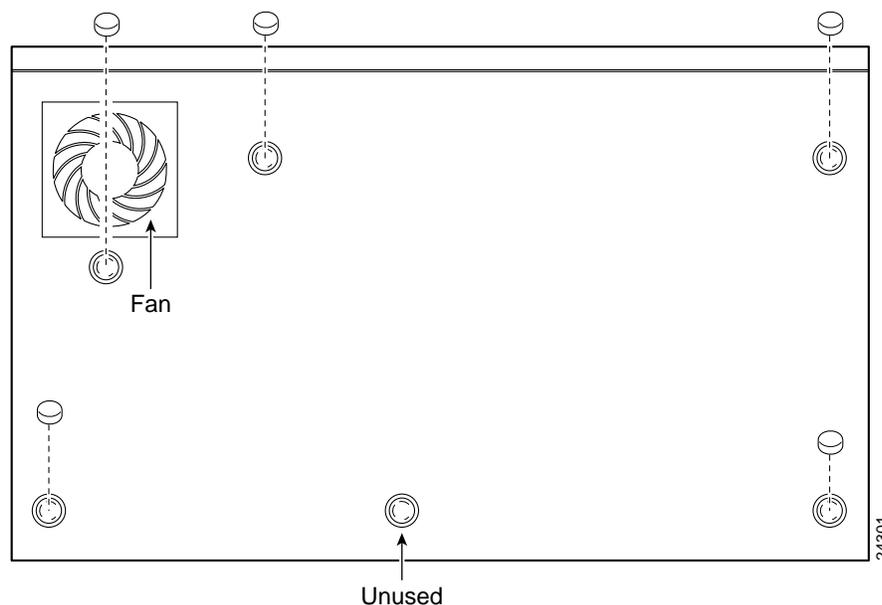
The PIX 515 can be mounted in a rack, on a wall, or on a flat surface. The following topics are discussed in this section:

- Surface Mounting
- Rack Mounting
- Vertical Mounting

Surface Mounting

If you do not wish to rack mount the unit, attach the rubber feet to the bottom of the unit as shown in Figure 2-14.

Figure 2-14 Attaching the Rubber Feet to the PIX 515



Rack Mounting

Observe the following before installing the PIX 515 into an equipment rack:

- If you wish to install optional circuit boards or memory, you can install the brackets on the unit for rack mounting, but do not put the PIX 515 in the equipment rack until you have installed the new boards. The top panel of the PIX 515 must be removed to properly install or remove a circuit board. Refer to Chapter 5, “Opening a PIX Firewall Chassis” for information on how to remove the chassis top panel.
 - For more information on installing circuit boards, see Chapter 7, “Installing a Circuit Board.”
 - If you need to install additional memory, refer to Chapter 6, “Installing a Memory Upgrade.”

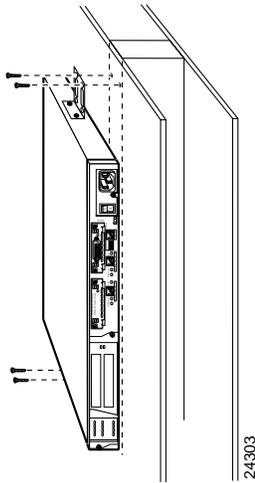
Use the following steps to install the PIX 515 in a rack:

-
- Step 1** Attach the bracket to the unit using the supplied screws. You can attach the brackets to the holes near the front of the unit.
- Step 2** Attach the unit to the equipment rack.
-

Vertical Mounting

To mount the PIX 515 vertically, attach the brackets to the side of the unit and mount the unit vertically as shown in Figure 2-15.

Figure 2-15 Installing the PIX 515 Vertically



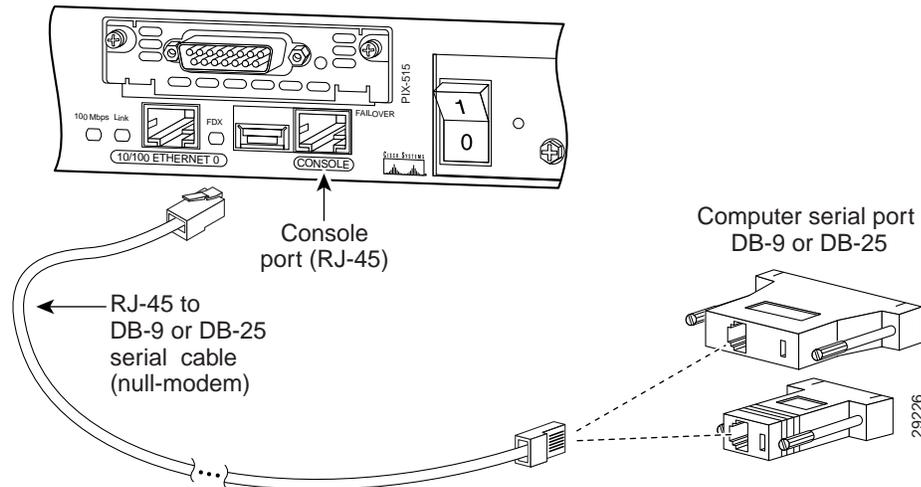
PIX 515 Installation Steps

Use the following steps to install a PIX 515:

-
- Step 1** Use the Console port to connect to a computer to enter configuration commands. Locate the serial cable from the accessory kit. The serial cable assembly consists of a null modem cable with RJ-45 connectors, and one DB-9 connector and a DB-25 connector. Connect the cable as shown in Figure 2-16 so that you have either a DB-9 or DB-25 connector on one end as required by the serial port for your computer, and the other end is the RJ-45 connector.

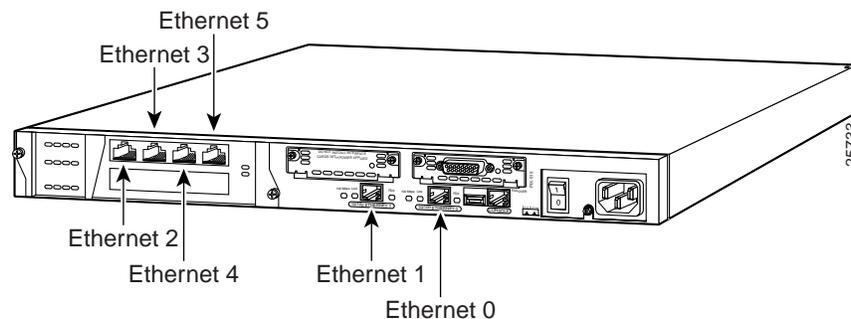
Connect the RJ-45 connector to the PIX 515 Console port and connect the other end to the serial port connector on your computer.

Figure 2-16 PIX 515 Serial Console Cable



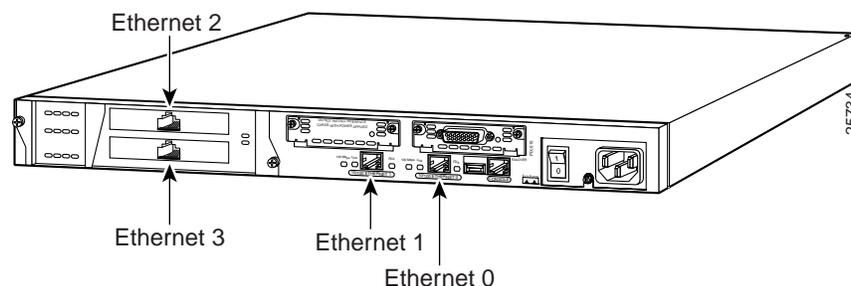
- Step 2** If your unit has a four-port Ethernet circuit board already installed, refer to Figure 2-17. (The four-port Ethernet circuit board requires the PIX-515-UR license to be accessed.) If it has one or two single-port Ethernet circuit boards, refer to Figure 2-18. If you need to install an optional circuit board such as a Private Link, single-port Ethernet, FDDI, or a four-port Ethernet circuit board, refer to Chapter 5, “Opening a PIX Firewall Chassis” for information about how to open the top panel of the chassis to install circuit boards.

Figure 2-17 Four-Port Ethernet Connectors in a PIX 515



Connect the inside, outside, or perimeter network cables to the interface ports. Starting from the top left the connectors are Ethernet 2, Ethernet 3, Ethernet 4, and Ethernet 5. The maximum number of allowed interfaces is 6; do not add a single-port circuit board in the extra slot below the four-port circuit board.

Figure 2-18 Two Single-Port Ethernet Connectors in a PIX 515



As shown in Figure 2-18, if your unit has one or two single-port Ethernet circuit boards installed in the auxiliary assembly on the left of the unit at the rear, the circuit boards are numbered top to bottom so that the top circuit board is Ethernet 2 and the bottom circuit board is Ethernet 3. (Additional Ethernet circuit boards require the PIX-515-UR license to be accessed.)

- Step 3** If you have a second PIX Firewall to use as a failover unit, install the failover feature and cable as described in Chapter 3, “Installing Failover.”



Note Do not power on the failover units until the Primary unit has been configured.

- Step 4** When you are ready to start the PIX 515, power on the unit from the switch at the rear of the unit.
-

Configuring the PIX 515

The PIX Firewall Setup Wizard provides an easy-to-use interface for building the initial PIX Firewall configuration. For more information on the PIX Firewall Setup Wizard, see Chapter 9, “Installing the PIX Firewall Setup Wizard.”

For more configuration information, refer to the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*, which is available in your accessory kit or online at the following site:

http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/config/index.htm

Always check the release notes first before configuring the PIX Firewall for the latest release details. This document is also in your accessory kit or you can view it online at the following site:

http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/index.htm

Refer to the next section for feature license options.

PIX 515 Feature Licenses

If you have a PIX-515-UR unrestricted feature license, the following options are available:

- If you have a second PIX 515 to use as a failover unit, install the failover feature and cable as described in Chapter 3, “Installing Failover.”
- If needed, install the PIX Firewall Syslog Server as described in Chapter 4, “Installing the PIX Firewall Syslog Server (PFSS).”
- If you need to install an optional circuit board such as a Private Link board, single-port Ethernet board, FDDI board, or a four-port Ethernet board, refer to Chapter 5, “Opening a PIX Firewall Chassis” for information about how to open the top panel of the chassis to install circuit boards.

**Note**

It is very important to open the top panel before installing circuit boards in the PIX 515. Even though it may appear possible to add or remove circuit boards from the back panel, removing the top panel greatly simplifies the process.

- If you need to install additional memory, refer to Chapter 6, “Installing a Memory Upgrade.”

**Note**

If for any reason you may choose to downgrade to any software version, note that you need to use the **clear flashfs** command before doing so. A new section has been added to Flash memory that must be cleared before downgrading.

Installing a PIX 506

This section includes the following topics:

- Introduction
- PIX 506 Installation Steps
- Configuring the PIX 506

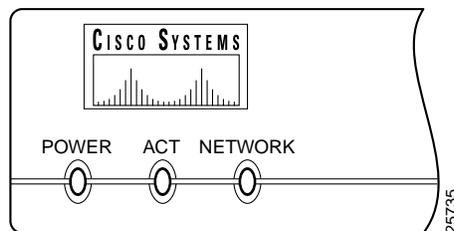
Introduction

To download software to a PIX Firewall, see the “Software Installation Notes” section in this chapter or refer to the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*.

The Front Panel LEDs, as shown in Figure 2-19, are as follows:

- POWER—On when the unit has power.
- ACT—Active indicator—On when the software image has been loaded on the PIX 506 unit.
- NETWORK—On when at least one network interface is passing traffic.

Figure 2-19 PIX 506 Front Panel LEDs



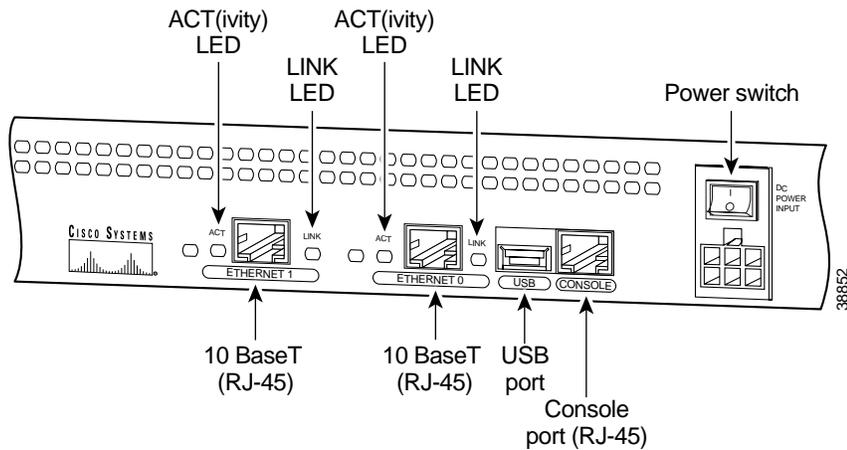
PIX 506 back panel connectors and LEDs are shown Figure 2-20.

The LEDs for the RJ-45 network ports display the following transmission states:

- ACT—Shows network activity.
- LINK—Shows that data is passing on the network to which the connector is attached.

The USB port to the left of the Console port is not used.

Figure 2-20 PIX 506 Back Panel



PIX 506 Installation Steps

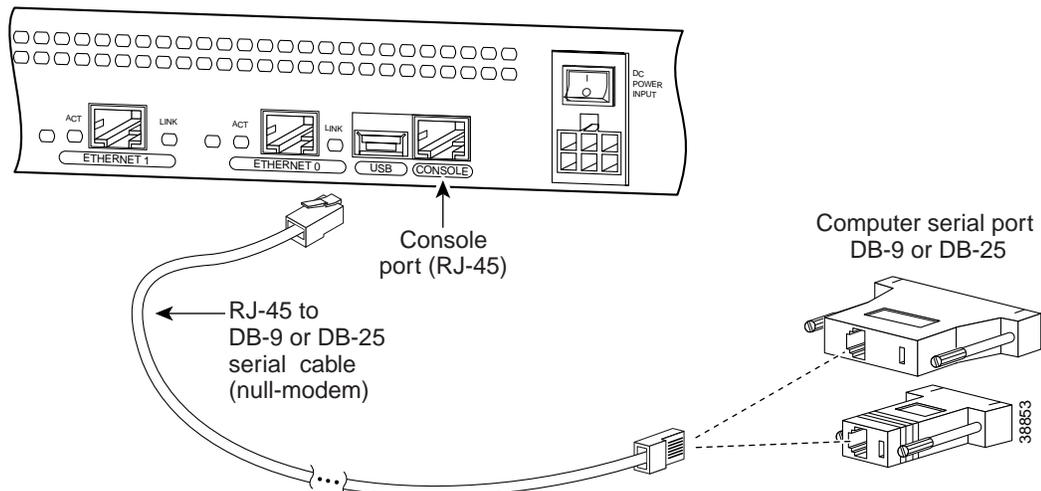
The PIX 506 should be placed on a flat, stable surface. The PIX 506 is not rack mountable.

Follow these steps to install a PIX 506:

- Step 1** Use the RJ-45 Console port to connect a computer to enter configuration commands. Locate the serial cable from the accessory kit. The serial cable assembly consists of a null modem cable with RJ-45 connectors, and one DB-9 connector and a DB-25 connector. Connect the cable as shown in Figure 2-21 so that you have either a DB-9 or DB-25 connector on one end as required by the serial port for your computer, and the other end is the RJ-45 connector.

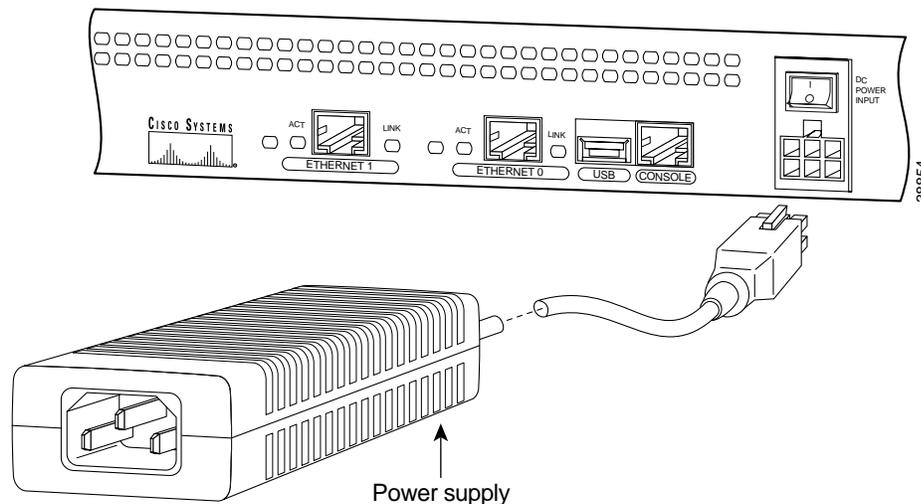
Connect the RJ-45 connector to the PIX 506 and connect the other end to the serial port connector on your computer.

Figure 2-21 PIX 506 Serial Console Cable



- Step 2** The inside or outside network connections can be made to either interface port on the PIX 506. Connect the inside network cable to the interface connector marked ETHERNET 0 or ETHERNET 1. Connect the outside network cable to the remaining Ethernet port. Refer to the “Configuring the PIX 506” section for information on how to configure the ports.
- Step 3** The PIX 506 uses an external AC to DC power supply. Power is supplied to the PIX 506 by connecting the power supply to the back of the PIX 506, and connecting a separate AC power cord to the power supply. Figure 2-22 displays the cable connection from the power supply to the PIX 506, and displays the AC power cord connector (at the opposite end of the power supply).

Figure 2-22 Connecting the Power Supply Module to the PIX 506



- Step 4** When you are ready to start the PIX 506, power on the unit from the switch at the rear of the unit.

Configuring the PIX 506

If needed, you can use the PFSS (PIX Firewall Syslog Server) with the PIX 506. Refer to Chapter 4, “Installing the PIX Firewall Syslog Server (PFSS),” for more information on the installation and use of PFSS.

The PIX Firewall Setup Wizard provides an easy-to-use interface for building the initial PIX Firewall configuration. For more information on the PIX Firewall Setup Wizard, see Chapter 9, “Installing the PIX Firewall Setup Wizard.”

For more configuration information, refer to the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*, which is available in your accessory kit or online at the following site:

http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/config/index.htm

Always check the release notes first before configuring the PIX Firewall for the latest release details. This document is also in your accessory kit or you can view it online at the following site:

http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/index.htm

Installing a PIX 520 or Earlier Model

The following topics are described in this section:

- PIX 520 or Earlier Model Installation Instructions
- PIX Firewall with a Four-Port Ethernet Circuit Board
- Installing Interface Cables to a PIX 520 or Earlier Model

PIX 520 or Earlier Model Installation Instructions

Follow these steps to install a PIX 520 or earlier model:

Step 1 Refer to Figure 2-23 for information on the features of the PIX 520 unit.

Figure 2-23 PIX 520 Front, Rear, and Side Panels.

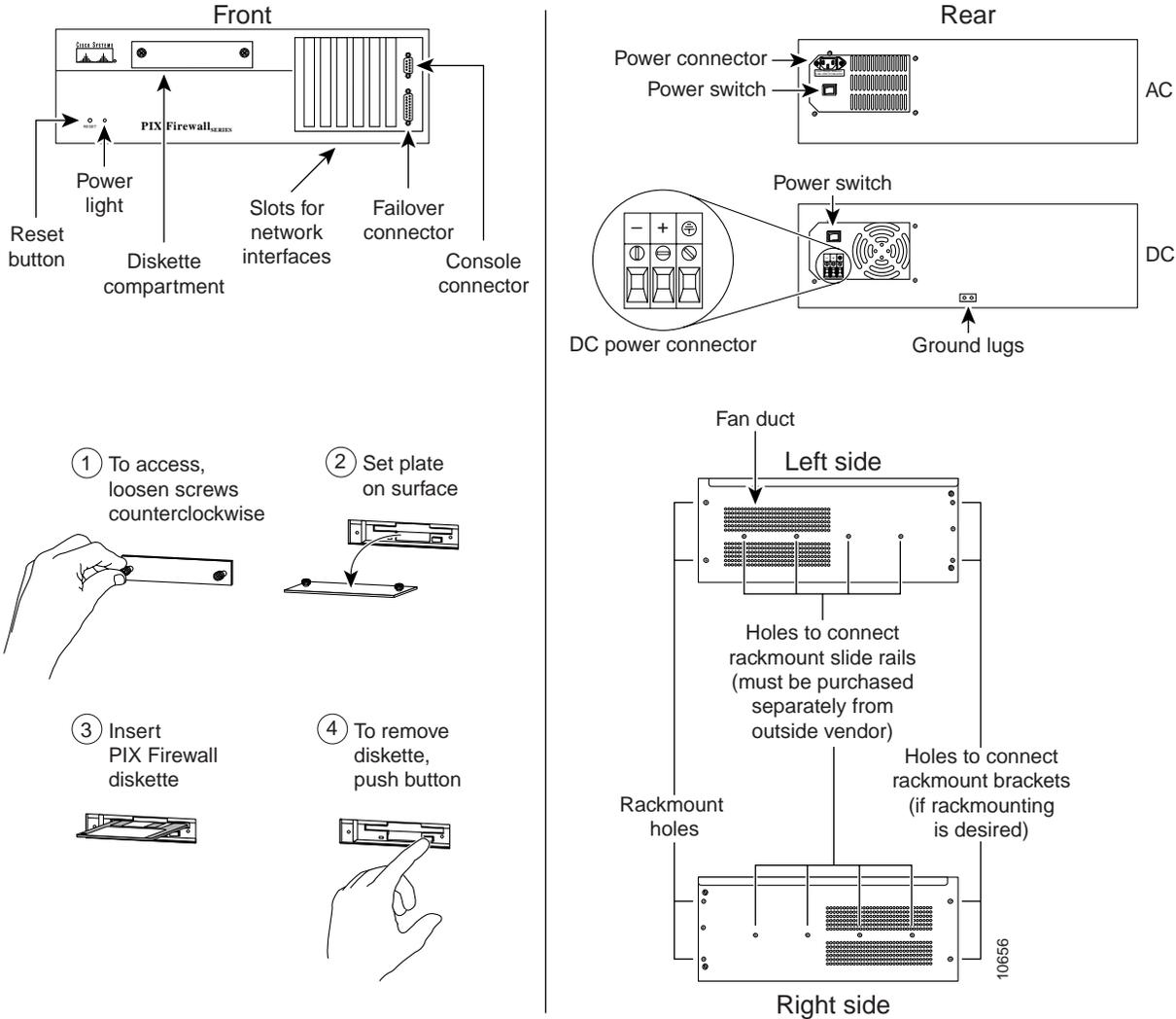
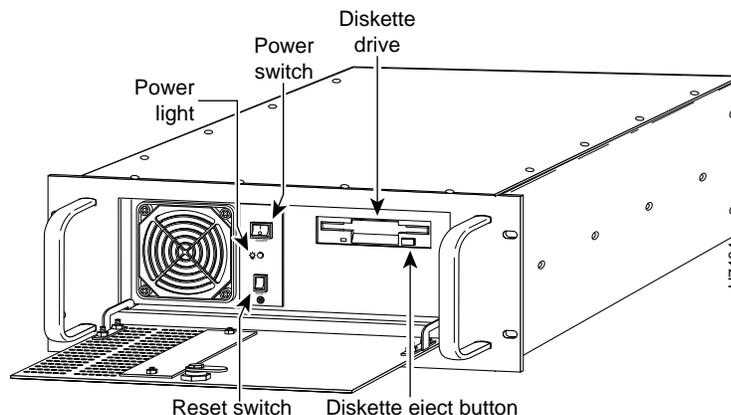


Figure 2-24 lists the controls on earlier PIX Firewall models.

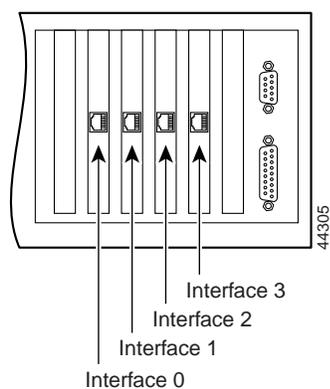
Figure 2-24 Earlier PIX Firewall Access



Step 2 Connect network cables to each of the PIX Firewall's network interfaces. On the PIX 520, connect the cables at the front of the unit; on earlier models, connect the cables at the rear.

If you are not installing a four-port Ethernet circuit board, which is supported only with version 4.4(1) and later, add the cables as shown in Figure 2-25.

Figure 2-25 Up to Four Single-Port Interfaces in a PIX Firewall



PIX Firewall version 2 supports two interfaces, version 3 supports three interfaces, versions 4.0 and 4.1 support three interfaces, version 4.2 supports four interfaces, version 4.3 supports four interfaces, and version 4.4 supports six interfaces. Version 5.0 and above supports up to 6 interfaces.

PIX Firewall with a Four-Port Ethernet Circuit Board

As of PIX Firewall version 4.4(1) and later, you can install one optional four-port Ethernet circuit board in the PIX 520 and earlier hardware models.



Note

Use of the four-port Ethernet circuit board changes the position of the outside and inside interfaces depending on the slot in which the circuit board is installed. Four-port Ethernet connectors are numbered from the top connector down sequentially.

The four-port Ethernet circuit board provides four 10/100 Ethernet connections and has autosense capability. Connectors on the four-port Ethernet circuit board are numbered top to bottom sequentially; however, the actual device number depends on the slot in which the four-port Ethernet circuit board is installed. Table 2-3 shows how the top connector is numbered.

Table 2-3 *Numbering Devices with a Four-Port Connector*

Slot 0 Contains	Slot 1 Contains	Slot 2 Contains	Four-Port Top Connector is:
4-port	Any	Any	ethernet0
Ethernet	4-port	Any	ethernet1
Ethernet	Ethernet	4-port (required location on PIX 515)	ethernet2
Token Ring	4-port	Any	ethernet0
Token Ring	Token Ring	4-port	ethernet0
Token Ring	Ethernet	4-port	ethernet1
Ethernet	Token Ring	4-port	ethernet1

With the four-port Ethernet circuit board, having a circuit board in slot 3 makes the number of interfaces greater than six; while the circuit board in slot 3 cannot be accessed, its presence does not cause problems with the PIX Firewall.

Figure 2-26 shows the location of the interfaces if you install a four-port Ethernet circuit board in slot 0.

Figure 2-26 *Four-Port Ethernet Circuit Board Installed in Slot 0*

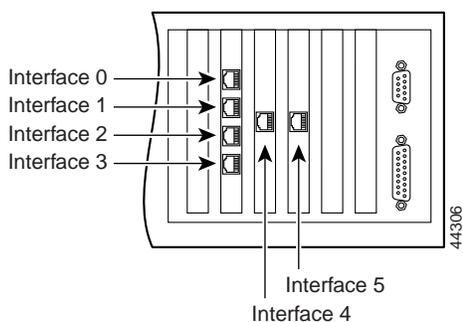


Figure 2-27 shows how the slots are numbered if a single-port Ethernet circuit board is inserted in slot 0, and a four-port Ethernet circuit board is inserted in slot 1.

Figure 2-27 Single-Port Ethernet Circuit Board Installed in Slot 0 and Four-Port Ethernet Circuit Board Installed in Slot 1

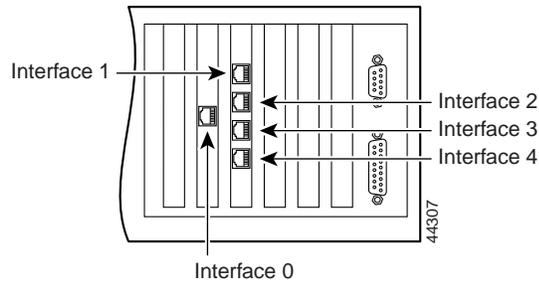
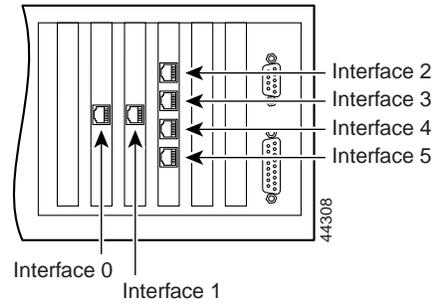


Figure 2-28 shows how the slots are numbered if single-port Ethernet circuit boards are installed in slot 0 and in slot 1, and a four-port Ethernet circuit board is inserted in slot 2.

Figure 2-28 Single-Port Ethernet Circuit Board Installed in Slot 0 and 1 and Four-Port Ethernet Circuit Board Installed in Slot 2

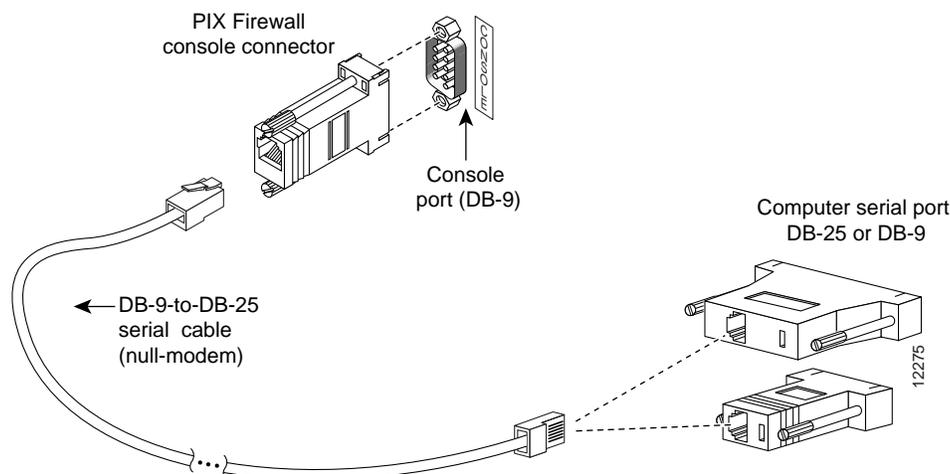


Installing Interface Cables to a PIX 520 or Earlier Model

Follow these steps to install interface cables to a PIX 520 or earlier model:

- Step 1** Locate the serial cable. The serial cable assembly consists of a null modem cable with RJ-45 connectors, two separate DB-9 connectors, and a separate DB-25 connector as shown in Figure 2-29.
- Step 2** Install the serial cable between the PIX Firewall and your console computer.

Figure 2-29 PIX Firewall Serial Cable Assembly



- Step 3** Connect one of the DB-9 serial connectors to the console connector on the front panel of the PIX Firewall.
- Step 4** Connect one end of the RJ-45 null modem cable to the DB-9 connector.
- Step 5** If you are installing an AC voltage PIX Firewall, connect the PIX Firewall unit's power cord to the power connector on the rear panel of the unit, and to a power outlet.
If you are installing a DC voltage PIX Firewall, refer to Chapter 8, "Installing a DC Voltage PIX 515 or PIX 520."
- Step 6** The following options are available:
 - a. If you have a second PIX Firewall to use as a failover unit, install the failover feature and cable as described in Chapter 3, "Installing Failover."



Note

Do not power on the failover units until the primary unit has been configured.

- b. If needed, install the PIX Firewall Syslog Server as described in Chapter 4, "Installing the PIX Firewall Syslog Server (PFSS)."
- c. If you need to install an optional circuit board such as a single-port Ethernet board, or the four-port Ethernet board, refer to Chapter 5, "Opening a PIX Firewall Chassis," for information about how to open the top panel of the chassis to install circuit boards.
- d. If you need to install additional memory, refer to Chapter 6, "Installing a Memory Upgrade."

- Step 7** If you are ready to start configuring the PIX Firewall, power on the unit. When the unit is powered on, refer to the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*. Alternatively, you can use the PIX Firewall Setup Wizard described in Chapter 9, “Installing the PIX Firewall Setup Wizard.”
-

If you need to download software version 5.1 or higher, use the “Boothelper Installation” section. If your site downloads configuration images from a TFTP server, use the section “Downloading a Software Image over TFTP” to learn how you can access boot mode while the PIX Firewall is starting up. The PIX Firewall pauses for 10 seconds for you to press the Escape key or send a BREAK character. On a Windows system, press the Esc key to access boot mode.

To configure your unit, refer to the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*, which is available in your accessory kit or online at the following site:

http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/config/index.htm

Always check the release notes first before configuring the PIX Firewall for the latest release details. This document is also in your accessory kit or you can view it online at the following site:

http://www.cisco.com/univercd/cc/td/doc/product/iaabu/pix/pix_v53/index.htm

Installation Troubleshooting

Check the following items to help isolate problems with the installation:

- With the power switch on, is the power LED on the front panel on?
 - If not, check the AC input, AC source, circuit breaker, and the power supply cable.
 - Check the power supply connection to the motherboard.
 - If the power LED is still off, the problem might be a power supply failure.
- Does the PIX Firewall unit shut down after being on a short time?
 - Check the fans. If the fans are not working, the PIX Firewall unit will overheat and shut itself down.
 - If the fans are not working, check the power connections to the fans.
 - Ensure that the chassis intake and exhaust vents are clear.
 - Check the environmental requirements in the section, “General Site Requirements” in Chapter 1, “Introduction.”

Startup Messages

When you reboot or power on the PIX Firewall, a list of startup messages appear on the console screen. The list of startup messages is described in the following sections:

- First Messages
- Installing for the First Time or Installing an Activation Key
- After the Prompts
- Writing Different Versions of the Configuration to Flash Memory
- Writing the Same Version of the Configuration to Flash Memory
- Configuration Version Message

First Messages

An example of the first messages displayed is as follows:

```
booting...
PhoenixPICOBIOS 4.0 Release 6.0
Copyright 1985-1998 ABC Technologies Ltd.
All Rights Reserved

Build Time:04/27/00 17:08:34
Polaris BIOS Version 0.09
CPU = Pentium with MMX 200 MHz
640K System RAM Passed
63M Extended RAM Passed
0512K Cache SRAM Passed
System BIOS shadowed
limit segment address:EFE5
Cisco Secure PIX Firewall BIOS (4.0) #0:Mon Sep 13 13:28:49 PDT 2000
Platform PIX-515
Flash=i28F640J5 @ 0x300

Use BREAK or ESC to interrupt flash boot.
Use SPACE to begin flash boot immediately.
Reading 2011648 bytes of image from flash.
64MB RAM
Flash=i28F640J5 @ 0x300
BIOS Flash=AT29C257 @ 0xffffd8000
mcwa i82559 Ethernet at irq 11 MAC:00aa.0000.000f
mcwa i82559 Ethernet at irq 10 MAC:00aa.0000.0010
```

The Flash statement indicates the type of Flash memory. Use the **show version** command in the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3* to verify the amount of Flash memory. If you have an insufficient amount of memory, the PIX Firewall would have displayed an error message and stopped the installation. Refer to Chapter 1, “Introduction,” for a description of the system requirements for the PIX Firewall platforms.

Installing for the First Time or Installing an Activation Key



Note

You must have a new activation key before you can use any of the version 5.0 (or higher) IPSec features or commands. You can have a new activation key sent to you by completing the form at the following site:

<http://www.cisco.com/kobayashi/sw-center/internet/pix-56bit-license-request.shtml>

PIX Firewall then displays the following message:

```
Activation Key: aaaabbbb cccddd eeeffff 11112222
```

```
Do you want to enter a new activation key? [n]
```

If you are installing for the first time or you want to enter a new activation key, enter **y** for Yes.

If you do not wish to enter an activation key, enter **n** for No, or wait approximately 45 seconds and the PIX Firewall will enter No for you. If you enter **y** to enter an activation key, you are prompted to enter each part of the activation key:

```
Enter Activation Key
  Part 1 of 4:
```

Enter the first part of your new activation key. (In the previous example for the activation key listing, the first part is *aaaabbbb*.)

PIX Firewall then prompts you for the other 3 parts of the activation key. Enter each part:

```
Part 2 of 4:
Part 3 of 4:
Part 4 of 4:
```

After the Prompts

PIX Firewall then continues the startup messages as follows:

```
Writing nnnnnnn bytes image into flash...
64MB RAM
Flash=i28F640J5 @ 0x300
BIOS Flash=AT29C257 @ 0xffffd8000
```

To install, you need to see at least 32 MB of RAM. If you had too little memory, a message would display indicating “insufficient memory.”

PIX Firewall then lists each interface. Because PIX Firewall interfaces are polled instead of using interrupts, the IRQ (interrupt request) lines can have duplicate numbers:

```
mcwa i82559 Ethernet at irq 10  MAC: 0050.54fe.eaea
mcwa i82559 Ethernet at irq 7   MAC: 0050.54fe.eaeb
mcwa i82558 Ethernet at irq 11  MAC: 00e0.b600.4520
mcwa i82558 Ethernet at irq 11  MAC: 00e0.b600.4521
```

In this example, the PIX Firewall has four Ethernet interfaces. The MAC address is a unique hardware identifier for each interface.

The following messages then appear:

```
AMCC Chip Address:      f880
Indirect Address Register: fc40
Indirect Data Register: fc00
IRQ:                   9
```

If an encryption circuit board is present, the following message appears:

```
CA9568 Encryption @ 0x3a0
```

The PIX Firewall symbol appears followed by the version number and the number of connections.

```
-----
                ||      || | | | |
                ||      ||
                ||||   ||||
                ..:|||||:..:|||||:..
                c i s c o S y s t e m s
                Private Internet eXchange
-----
                Cisco Secure PIX Firewall
```

```
Cisco Secure PIX Firewall Version 5.3(1)
```

```
Licensed Features:
Failover:          Enabled
VPN-DES:           Enabled
VPN-3DES:          Disabled
Maximum Interfaces: 6
```

If an encryption circuit board is present, the following export statement appears:

```
***** Warning *****
                An encryption device has been discovered.

This product is not authorized for use by persons located outside the
United States and Canada that do not have export license authority
from Cisco Systems, Inc. and/or the U.S. Government.
This product may not be exported outside the U.S. and Canada either by
physical or electronic means without the prior written approval of
Cisco Systems, Inc. and/or the U.S. Government.
Persons outside the U.S. and Canada may not reexport, resell, or
transfer this product by either physical or electronic means without
prior written approval of Cisco Systems, Inc. and/or U.S. Government.
***** Warning *****
```

If you have an activation key that supports encryption, the following statement appears:

```
***** Warning *****
Compliance with U.S. Export Laws and Regulations - Encryption.

This product performs encryption and is regulated for export
by the U.S. Government.

This product is not authorized for use by persons located
outside the United States and Canada that do not have prior
approval from Cisco Systems, Inc. or the U.S. Government.

This product may not be exported outside the U.S. and Canada
either by physical or electronic means without PRIOR approval
of Cisco Systems, Inc. or the U.S. Government.

Persons outside the U.S. and Canada may not re-export, resell
or transfer this product by either physical or electronic means
without prior approval of Cisco Systems, Inc. or the U.S.
Government.
***** Warning *****
```

PIX Firewall then displays the following messages:

```
The 'logging trap' command now sets only the syslog server logging level.
Use the 'logging history' command to set the SNMP logging level.

Cryptochecksum(unchanged): 29bd47de e4c13958 db57ee04 282ae9de
Copyright (c) 1996-2000 by Cisco Systems, Inc.
```

Restricted Rights Legend

```
Use, duplication, or disclosure by the Government is
subject to restrictions as set forth in subparagraph
(c) of the Commercial Computer Software - Restricted
Rights clause at FAR sec. 52.227-19 and subparagraph
(c) (1) (ii) of the Rights in Technical Data and Computer
Software clause at DFARS sec. 252.227-7013.
```

```
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, California 95134-1706
```

```
Type help or '?' for a list of available commands.
pixfirewall> enable
```

Enter the **enable** command to start unprivileged mode. You are then prompted for the enable password as follows:

```
Password:
```

Unless you have assigned a value to the enable password, which you can do with the **enable password** command, press the Enter key to signify the default of no password. You are now in unprivileged mode.

Start configuration mode by entering the **configure terminal** command:

```
pixfirewall# configure terminal
pixfirewall(config)#
```

You are now ready to start configuring your PIX Firewall, which is described in the following sections and in the *Configuration Guide for the Cisco Secure PIX Firewall Version 5.3*.

The example startup messages continue:

```
Received nnnnnnn bytes.
Flash version 5.3(1), Install version 5.3(1)

Installing to flash

Serial Number:nnnnnnn (0xnnnnnn)
Activation Key:70ffbacc 62b8e7c2 87021a9c 98c9a02b

Do you want to enter a new activation key? [n]

Writing nnnnnnn bytes image into flash...

Ready to reboot, please remove the disk.
```

Writing the Same Version of the Configuration to Flash Memory

If the versions are the same, you are prompted with the following:

```
Do you wish to copy the install image into flash? [n]
```

If you wish to load the configuration, enter `y` for Yes. Alternatively, you can ignore the prompt and the PIX Firewall will not start the download. If you do not perform the download, proceed to the “After the Prompts” section.

The following is an example of the message displayed when the Flash memory and the installation software are the same versions:

```
Flash version 5.3(1), Install version 5.3(1)
Do you wish to copy the install image into flash? [n] y

Installing to flash

Serial Number:nnnnnnn (0xnnnnnn)
Activation Key:aaaabbbb cccddd eeeffff 11112222

Do you want to enter a new activation key? [n]
```

All other startup messages are the same as shown in the previous section, “Writing Different Versions of the Configuration to Flash Memory.”

Configuration Version Message

PIX Firewall now displays a warning message if the configuration file (stored in Flash memory) is newer than the PIX Firewall software version currently being loaded. This message warns you of the possibility of unrecognized commands in the configuration file. For example, if you install a version of 5.0 software when the current version is 5.1 or higher, the following example message appears at startup:

```
Configuration Compatibility Warning:
  The config is from version 5.1(1).
  but the image is version 5.0(3).
```

In the message, “config” is the version in Flash memory and “image” is the version you are installing.

You will not receive this message if the installation is an upgrade of the same major release. For example, if you are installing from version 5.1(1) to 5.1(2).

Software Installation Notes

This section provides information about installing software on a PIX Firewall.



Note

If you are upgrading from an earlier software version, save your configuration and write down your activation key.

The following topics are discussed in this section:

- Boothelper Installation
- Downloading a Software Image over TFTP
- Using TFTP Commands
- TFTP Download Error Codes
- Upgrading the Activation Key

Boothelper Installation



Note

The Boothelper installation only supports PIX Firewall version 5.1 and later. The Boothelper installation only applies to PIX Firewall units with a diskette drive.

Follow these steps to install the PIX Firewall software using the Boothelper:

Step 1 Access CCO at <http://www.cisco.com> and log in. Then access the PIX Firewall software downloads at the following site:

<http://www.cisco.com/cgi-bin/tablebuild.pl/pix>

Step 2 Download the Boothelper image from CCO and the current PIX Firewall software image.



Note

Do not attempt to load version 5.1 or higher on a PIX Firewall unit containing less than 32 MB of memory. While the PIX Firewall may appear to permit this configuration, upon reboot, the PIX Firewall unit will continuously fail. You can stop this by immediately inserting a previous version diskette into the PIX Firewall unit and pressing the reboot switch.

If you are using Windows, also download the rawrite.exe program from CCO, and download a TFTP server from the following site:

<http://www.cisco.com/cgi-bin/tablebuild.pl/tftp>

The UNIX and LINUX operating systems contain a TFTP server.

Step 3 To prepare a UNIX or LINUX TFTP server to provide an image to the PIX Firewall, edit the inetd.conf file to remove the # (comment character) from the start of the “tftp” statement. Then use the **ps aux | grep inetd** command string to determine the process ID of the current inetd process. Use the **kill** command to kill the process. The process will restart automatically. Continue with Step 5.

- Step 4** If you are using Windows, use the **rawrite** program to put the Boothelper image on diskette. A sample **rawrite** session follows:

```
C:\pix> rawrite
RaWrite 1.2 - Write disk file to raw floppy diskette

Enter source file name: bh531.bin
Enter destination drive: a:
Please insert a formatted diskette into drive A: and press -ENTER- :
Number of sectors per track for this disk is 18
Writing image to drive A:. Press ^C to abort.
Track: 78 Head: 1 Sector: 16
Done.
C:\pix>
```

If you are using UNIX, use the **dd** command. For example, if the diskette device name is **rd0**, use the following command:

```
dd bs=18b if=./bh531.bin of=/dev/rd0
```

- Step 5** Get the TFTP server working on a host in your network and add the PIX Firewall binary image to a directory accessible by the server.
- Step 6** Connect a console to the PIX Firewall and ensure that it is ready.
- Step 7** Put the diskette containing the Boothelper in the PIX Firewall and reboot it. When the PIX Firewall starts, the **pixboothelper>** prompt appears.
- Step 8** You can now enter commands to download the binary image from the TFTP server:
- If needed, use a question mark (?) or enter the **help** command to list the available commands.
 - Use the **address** command to specify the IP address of the PIX Firewall unit's interface on which the TFTP server resides. You can abbreviate this command as **a**.
 - Use the **server** command to specify the IP address of the host running the TFTP server. You can abbreviate this command as **s**.
 - Use the **file** command to specify the filename of the PIX Firewall image. You can abbreviate this command as **f**. In UNIX, the file needs to be world readable for the TFTP server to access it.
 - If needed, use the **gateway** command to specify the IP address of a router gateway through which the server is accessible.
 - If needed, use the **ping** command to verify accessibility. If this command fails, fix access to the server before continuing. Use the **interface** command to specify which interface the ping traffic should use. The Boothelper defaults to the interface 1. You can abbreviate the **interface** command as **i**.
 - Use the **tftp** command to start the download.

The following is an example session:

```
Cisco Secure PIX Boothelper Version 5.3(1)
pixboothelper> a 10.132.12.66
address:10.132.12.66
pixboothelper> s 10.129.0.2
server 10.129.0.2
pixboothelper> i 0
current interface is 0
0: i82557 @ PCI(bus:0 dev:13 irq:11)   ethernet0 100basetx
1: i82557 @ PCI(bus:0 dev:14 irq:10)   ethernet1 not_init
2: i82557 @ PCI(bus:0 dev:15 irq:15)   ethernet2 not_init
pixboothelper> f pix-5.3.1-release
file pix-5.3.1-release
pixboothelper> tftp
tftp
pix-5.3.1-release@10.129.0.2.....
.....
```

- Step 9** After the image downloads, you are prompted to install the new image. Enter **y**.
- Step 10** When you are prompted, enter your activation key.
- Step 11** After you enter your activation key, PIX Firewall prompts you to remove the Boothelper diskette. You have 30 seconds to remove the diskette. During this time you have three options:
- Remove the diskette and reboot the unit with the reboot switch.
 - Use the **reload** command while the diskette is in the unit.
 - After the interval, the PIX Firewall will automatically boot from the Boothelper diskette.

After Boothelper downloads the PIX Firewall image via TFTP, it verifies the checksum of the image. If it is not version 5.1 or later, it displays the message “Checksum verification on flash image failed” and reboots the PIX Firewall.

Keep the Boothelper diskette available for future upgrades. You will need to repeat these steps whenever you download an image to your PIX Firewall unit. Alternatively, you can use the **copy tftp flash** command to download an image directly from the PIX Firewall command line. Refer to “Using the copy tftp flash Command” for more information.

Downloading a Software Image over TFTP

The PIX 506, PIX 515, and PIX 525 receive their boot image from either Flash memory or by downloading the image from a TFTP server. You can obtain a TFTP server as an option from Cisco, you can use the TFTP server provided with UNIX, or you can use a TFTP server available for your computer.

You can download a free TFTP server from Cisco at the following site:

<http://www.cisco.com/cgi-bin/tablebuild.pl/tftp>

Because the PIX 506, PIX 515, and PIX 525 do not have a diskette drive, you need to send a binary image to the unit using Trivial File Transfer Protocol (TFTP). The PIX 506, PIX 515, and PIX 525 have a special mode called ROM monitor mode that lets you retrieve the binary image over the network.

You can get the most current PIX Firewall software image from the following site:

<http://www.cisco.com/cgi-bin/tablebuild.pl/pix>

**Note**

A diskette software image is not included with the PIX 506, PIX 515, or PIX 525. The initial image is stored in Flash memory. You can obtain the latest binary image from Cisco Connection Online (CCO) using a web browser or via FTP, storing the image on a TFTP server. Once the TFTP server is available on a network accessible to the PIX Firewall and you specify the IP address of the server from boot mode, the PIX 506, PIX 515, or PIX 525 will download the binary image over the network to itself.

**Note**

Do not attempt to use a PIX Firewall diskette from a PIX 520 or earlier model to transfer the image to the TFTP server. This image will not install correctly. While the ROM monitor is protected from this boot method, the PIX 506, PIX 515, and PIX 525 will not boot from the diskette image.

**Note**

Entering a new activation key or recovering a password requires that you access the ROM monitor, download an image, and then proceed on to the prompts that follow this activity. (For password recovery, contact Cisco's Customer Support organization as described in the section "Obtaining Technical Assistance" in "About This Manual.")

**Note**

When you enter the ROM monitor, PIX 506, PIX 515, and PIX 525 applications will not be running; therefore, no traffic will pass in or out of your network while this operation is being performed.

Using TFTP Commands

The following sections describe TFTP commands:

- Using the `copy tftp flash` Command
- Using the `monitor` Command

With the 5.1 or higher software release, you can use the **copy tftp flash** command from the PIX Firewall configuration mode. This command allows remote management of a binary image that can be uploaded without accessing monitor mode. The next section describes the **copy tftp flash** command.

Use the **monitor** command with software prior to the 5.1 release. See the "Using the monitor Command" section for more details.

Using the `copy tftp flash` Command

Once you start the PIX Firewall and go to configuration mode, you can use the **copy tftp flash** command to download a software image via TFTP. You can use the **copy tftp flash** command with any PIX Firewall model running version 5.1 or later.

The image you download is made available to the PIX Firewall on the next reload (reboot).

The command syntax is as follows:

```
copy tftp[:[//location]//pathname]] flash
```

If the command is used without the *location* or *pathname* optional parameters, then the location and filename are obtained from the user interactively via a series of questions similar to those presented by Cisco IOS software. If you only enter a colon (:), parameters are taken from the **tftp-server** command settings. If other optional parameters are supplied, then these values would be used in place of the corresponding **tftp-server** command setting. Supplying any of the optional parameters, such as a colon and anything after it, causes the command to run without prompting for user input.

The *location* is either an IP address or a name that resolves to an IP address via the PIX Firewall naming resolution mechanism (currently static mappings via the **name** and **names** commands). PIX Firewall must know how to reach this location via its routing table information. This information is determined by the **ip address** command, the **route** command, or also RIP, depending upon your configuration.

The *pathname* can include any directory names besides the actual last component of the path to the file on the server. The pathname cannot contain spaces. If a directory name has spaces, set the directory in the TFTP server instead of in the **copy tftp flash** command. In UNIX, the file needs to be world readable for the TFTP server to access it.

If your TFTP server has been configured to point to a directory on the system from which you are downloading the image, you need only use the IP address of the system and the image filename. For example, if you want to download the `pix531.bin` file from the D: partition on a Windows system (IP address 10.1.1.5), you would access the Cisco TFTP Server **View>Options** menu and enter the filename path in the **TFTP server root directory** edit box; for example, `D:\pix_images`. To copy the file to the PIX Firewall, use the following **copy tftp** command:

```
copy tftp://10.1.1.5/pix531.bin flash
```

The TFTP server receives the command and correlates the actual file location from its root directory information. The server then downloads the TFTP image to the PIX Firewall.



Note

Images prior to version 5.1 cannot be retrieved using this mechanism.

Examples

The following example causes the PIX Firewall to prompt you for the filename and location before you start the TFTP download:

```
copy tftp flash
Address or name of remote host [127.0.0.1]? 10.1.1.5
Source file name [cdisk]? pix531.bin
copying tftp://10.1.1.5/pix531.bin to flash
[yes|no|again]?yes
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!...
Received 1695744 bytes.
Erasing current image.
Writing 1597496 bytes of image.
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!...
Image installed.
```

The next example takes the information from the **tftp-server** command. In this case, the TFTP server is in an intranet and resides on the outside interface. The example sets the filename and location from the **tftp-server** command, saves memory, and then downloads the image to Flash memory:

```
tftp-server outside 10.1.1.5 pix531.bin
Warning: 'outside' interface has a low security level (0).
write memory
Building configuration...
Cryptochecksum: 017c452b d54be501 8620ba48 490f7e99
[OK]
copy tftp: flash
copying tftp://10.1.1.5/pix531.bin to flash
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!...
```

The next examples override the information in the **tftp-server** command to let you specify alternate information about the filename and location. If you have not set the **tftp-server** command, you can also use the **copy tftp flash** command to specify all information as shown in the second example that follows:

```
copy tftp:/pix531.bin flash
copy tftp://10.0.0.1/pix531.bin flash
```

The next examples map an IP address to the tftp-host name with the **name** command and use the tftp-host name in the **copy** commands:

```
name 10.1.1.6 tftp-host
copy tftp://tftp-host/pix531.bin flash
copy tftp://tftp-host/tftpboot/pix531.bin flash
```

Using the monitor Command

After the PIX 506, PIX 515, or PIX 525 restarts, it pauses 10 seconds. To start the ROM monitor, press the Escape key or send a BREAK character. If you are using Windows HyperTerminal for your console program, you can press the Esc (Escape) key. From a Telnet session to a terminal server that has serial access to the PIX 506, PIX 515, and PIX 525, use **ctrl]** to get the Telnet command prompt, and then enter the **send break** command. If you do not want to enter boot mode when the PIX 506, PIX 515, or PIX 525 restarts, press the Space bar to start the normal boot immediately, or wait until the 10 seconds passes and the unit will boot normally from Flash memory.

From ROM monitor, you can enter a number of commands that let you specify the file and location of the configuration image, and then download it to the unit. The ROM monitor also lets you ping the TFTP server to see if it is online and to specify the IP address of the nearest router if the image is not on a subnet shared with a PIX 506, PIX 515, or PIX 525 interface.



Note

TFTP does not perform authentication when transferring files, so a username and password on the TFTP server are not required.

The TFTP server should be installed, but is not required to be, on the most secure part of the network, preferably on the inside interface.

After you download an image, use the **write memory** command to store the image in Flash memory.

The monitor feature only works on the PIX 506, PIX 515, and PIX 525 and not with earlier models of the PIX Firewall.

The maximum length of a filename is 122 characters.

If the TFTP service stops receiving data requests during a file transfer, it waits four seconds and then closes the connection.

Follow these steps to download an image over TFTP using the **monitor** command:

-
- Step 1** Immediately after you power on the PIX Firewall and the startup messages appear, send a BREAK character or press the Esc (Escape) key.



Note If you are using HyperTerminal with Windows 95, you can press **ctrl-break** to activate a BREAK or press the Esc (Escape) key. Depending on which service pack is installed, Windows NT HyperTerminal may not be able to send a BREAK character, but the Esc key should work. Refer to the Windows NT documentation for more information.

The monitor> prompt appears.

- Step 2** If desired, enter a question mark (?) to list the available commands.
- Step 3** Use the **interface** command to specify which interface the ping traffic should use. If a PIX 515 or a PIX 525 have only two interfaces, the **monitor** command defaults to the inside interface.
- Step 4** Use the **address** command to specify the IP address of the PIX Firewall unit's interface.
- Step 5** Use the **server** command to specify the IP address of the remote server.
- Step 6** Use the **file** command to specify the filename of the PIX Firewall image. In UNIX, the file needs to be world readable for the TFTP server to access it.
- Step 7** If needed, enter the **gateway** command to specify the IP address of a router gateway through which the server is accessible.
- Step 8** If needed, use the **ping** command to verify accessibility. If this command fails, fix access to the server before continuing.
- Step 9** Use the **tftp** command to start the download.
-

The following is an example of the download screen display:

```
Rebooting....
PIX BIOS (4.0) #47: Sat May 8 10:09:47 PDT 2000
Platform PIX-520
Flash=AT29C040A @ 0x300

Use BREAK or ESC to interrupt flash boot.
Use SPACE to begin flash boot immediately.
Flash boot interrupted.
0: i8255X @ PCI(bus:0 dev:13 irq:11)
1: i8255X @ PCI(bus:0 dev:14 irq:10)
Using 1: i82558 @ PCI(bus:0 dev:14 irq:10), MAC: 0090.2722.f0b1
Use? for help.
monitor> ?
?                this help message
address [addr]   set IP address
file [name]     set boot file name
gateway [addr]   set IP gateway
help           this help message
interface [num] select TFTP interface
ping <addr>     send ICMP echo
reload        halt and reload system
server [addr]   set server IP address
tftp         TFTP download
timeout      TFTP timeout
trace        toggle packet tracing
```

Use of the monitor command continues:

```
monitor> addr 192.168.1.1
address 192.168.1.1
monitor> serv 192.168.1.2
server 192.168.1.2
monitor> file pix531.bin
file pix531.bin
monitor> ping 192.168.1.2
Sending 5, 100-byte 0x5b8d ICMP Echoes to 192.168.1.2, timeout is 4 seconds:
!!!!!
Success rate is 100 percent (5/5)
monitor> tftp
tftp pix531.bin@192.168.1.2.....
Received 626688 bytes

PIX admin loader (3.0) #0: Tue May 11 10:43:02 PDT 2000
Flash=AT29C040A @ 0x300
Flash version n.n.n.n, Install version n.n.n

Installing to flash
...
```

TFTP Download Error Codes

During a TFTP download, if tracing is on, non-fatal errors appear in the midst of dots that display as the software downloads. The error code appears inside angle brackets.

For example, random bad blocks would appear as follows:

```
....<11>..<11>.<11>.....<11>...
```

Also, tracing will show “A” and “T” for ARP and timeouts, respectively. Receipt of non-IP packets causes the protocol number to display inside parentheses.

Table 2-4 lists the TFTP error codes.

Table 2-4 Error Code Numeric Values

Error Code	Description
1	Request timed out.
2	The packet length as received from the Ethernet device was not big enough to be a valid TFTP packet.
3	The received packet was not from the server specified in the server command.
4	The IP header length was not big enough to be a valid TFTP packet.
5	The IP protocol type on the received packet was not UDP, which is the underlying protocol used by TFTP.
6	The received IP packet's destination address did not match the address specified by the address command.
7	The UDP ports on either side of the connection did not match the expected values. This means either the local port was not the previously selected port, or the foreign port was not the TFTP port, or both.
8	The UDP checksum calculation on the packet failed.
9	An unexpected TFTP code occurred.
10	A TFTP transfer error occurred.
-10	The image file name you specified cannot be found. Check the spelling of the filename and that permissions permit the TFTP server to access the file. In UNIX, the file needs to be world readable for the TFTP server to access it.
11	A TFTP packet was received out of sequence.



Note Error codes 9 and 10 cause the download to stop.

Upgrading the Activation Key



Note The activation key can only be entered after downloading a new image—not from the command line or without first rebooting.



Note You must have a new activation key before you can use IPSec features or commands. You can have a new activation key sent to you by completing the form at the following site:

<http://www.cisco.com/kobayashi/sw-center/internet/pix-56bit.shtml>

Follow these steps to upgrade an activation key on the PIX 506, PIX 515, PIX 525, and PIX 535:

- Step 1** Acquire a current PIX Firewall image from Cisco Connection Online (CCO).
 - Step 2** Set up a TFTP server and transfer the image to the proper directory.
 - Step 3** Reboot the unit.
 - Step 4** Press Escape or send the **BREAK** character to enter the boot ROM monitor. You can send a **BREAK** on a Windows system with **ctrl-break** or by pressing the Esc key.
 - Step 5** Download a TFTP image as described in the section “Downloading a Software Image over TFTP.”
 - Step 6** When prompted to “install new image,” enter **y**.
 - Step 7** When prompted to “enter new key,” enter **y**.
 - Step 8** Enter the four-part activation key. If the key is correct, the system will boot and run correctly.
-

When done, refer to “After the Prompts” for additional prompts information that displays when a PIX Firewall starts up.

