OASIS: AIX Desktop Service Environment

Special Notices

Information in this document is correct to the best of our knowledge at the time of this writing. Please send feedback by fax to "AIXServ Information" at (512) 823-4009.

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What is OASIS

Software problem? Service question? Don't know where to start? With the OASIS service environment installed on your AIX desktop, help is now an ICON away.

OASIS (Online AIX Service Information Station) is an AIX desktop Information service environment. OASIS:

- Provides an AIX desktop service and support facility
- Brings together existing tools and information under a common environment
- Provides a desktop Self-Service entry into AIX & RISC Full-Service support
- Can be updated and maintained via E-Mail or FTP

OASIS is Free!

There is no charge for the OASIS package. Content consists of existing 'free' service tools and information.

In addition OASIS is on-site and on the AIX desktop 24x7x365

OASIS Features

- Uses industry standard HTML and WEB browser technology
- Search remote service databases via e-mail
  - Queries sent via e-mail and returned via e-mail in html format
  - Query results displayed within the PitStop environment
- Ability to run local service tools from within environment
  - Provides interface to local 'snap', error logs, etc

  - Organizes and indexes local "readme" files
- Direct links to key IBM internet sites provides a fastpath to registered AIX services

How Can I Get OASIS

To testdrive OASIS point your url to:

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http://service.boulder.ibm.com/www/support/aix/pitstop/index.html
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This site provides an OASIS demo as well as download access.

Steps for anonymous FTP access:

1. ftp service.boulder.ibm.com
2. cd aix/tools/pitstop
3. bin
4. get pitstop_install.tar.Z
5. quit

   Move the package to the directory in which you wish to install OASIS.
6. uncompress pitstop_install.tar.Z
7. For further instructions view the README using any editor.

05/09/96, 4FAX# 2441

Reader's Comments

Please fax this form to (512) 823-4009, attention "AIXServ Information". You may also e-mail comments to: elizabet@austin.ibm.com. These comments should include the same customer information requested below.

Use this form to tell us what you think about this document. If you have found errors in it, or if you want to express your opinion about it (such as organization, subject matter, appearance) or make suggestions for improvement, this is the form to use.

If you need technical assistance, contact your local branch office, point of sale, or 1-800-CALL-AIX (for information about support offerings). These services may be billable. Faxes on a variety of subjects may be ordered free of charge from 1-800-IBM-4FAX. Outside the U.S. call 415-855-4329 using a fax machine phone.

When you send comments to IBM, you grant IBM a nonexclusive right to use or distribute your comments in any way it believes appropriate without incurring any obligation to you.

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Problem Report or Item #: Branch Office or Customer #:

Be sure to print your name and fax number below if you would like a reply:

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