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Tips on mksysb for AIX 3.2 to 3.2.3e

Special Notices

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About This Document

This document is a collection of tips on the use of mksysb in AIX 3.2. It is divided into the following sections:

- “Considerations Before Backing Up With mksysb”
- “Backing Up the the System Disk in AIX 3.2”
- “Troubleshooting Tips”
- “Doing a mksysb to a Networked File System”
- “Known Software Defects With mksysb Prior to AIX 3.2.4”
- “Common Configuration and Setup Errors”
- “About Blocksize”
- “About Density and rmtX.Y”
- “Reading/Restoring a File from a mksysb Tape”
- “Installing a System from a mksysb Tape”
- “Faxing a Problem Report and Ordering a Fix Tape”

For information on the limitations of mksysb restoration, order fax number 2769 from 1-800-IBM-4FAX.

For information on saving and restoring acl and tcb attributes, order fax number 2685 from 1-800-IBM-4FAX.

Attention readers outside the U.S.: You can order the above faxes and others mentioned later in this document by calling 415-855-4FAX from a fax machine phone.

Considerations Before Backing Up With mksysb

- If the ksh option "noclobber" is set, mksysb will fail in the BOSboot section.

Backing Up the the System Disk in AIX 3.2

The commands

```
smit -C startup
smit -C mksysb
mkszfile && mksysb /dev/rmtX.Y 2>&1 | tee /tmp/mksysb.out
```

are three different ways to call the mksysb program to do a complete backup of all the JFS mounted file systems in the ROOTVG volume group.

Note: If you have more than one volume group (use `lsvg` to check), you must use one of the backup commands (backup, tar, pax or cpio) to back up the other volume groups, since mksysb only backs up the rootvg volume group.

The mksysb backup makes a bootable tape that can be used to completely rebuild your system or to recover one or more files. It backs up everything in the rootvg volume group, including the ODM (Object Data Manager) data base. The ODM contains device configuration data.

To make a mksysb bootable backup,

1. Log in as the "root" user
2. Type: `smit -C startup`
3. Select: `Backup the System`

You will be asked to fill in the following screen:

```
FORCE increase of work space if needed          no
* Backup DEVICE or FILE                         {}
(example: /dev/rfd0)
```

Fill in the correct device name to be used for the backup. Press the Enter key to start the backup.

If the backup takes more than one tape, smit will prompt you to change the tape and press Enter. When the backup is finished, make sure it completed successfully; errors can be seen in the smit.log file in the directory where the mksysb was executed.

Verifying the mksysb Backup

After the backup is complete, it is a good idea to verify the mksysb tape. Verification can be done by checking the tar image and bootable portion as follows:

To check the tar image of the data on the tape, use the following commands:

```
tctl -f /dev/rmtX rewind
tctl -f /dev/rmtX.Y fsf 3
pax -vf /dev/rmtX
```

Check the output for any error messages.

To check the bootable portion, you will have to put the key in the service position and reboot the system with the tape in the drive. Once the menu appears, switch the key back to Normal position and reboot the system. Always check to see that you have at least one good bootable tape. If for some reason your mksysb tape is not bootable, you can reinstall a mksysb tape using a set of BOSboot diskettes.

Since the mksysb tape can be used to completely rebuild your system, it is important that several backup tapes be maintained and that these backups are done frequently. If you have questions about a backup schedule that is appropriate for your business, contact one of the following:

- local branch office
- your point of sale
- 1-800-CALL-AIX (to register for fee-based services)

All of the above avenues for assistance may be billable.

Troubleshooting Tips

1. If you get errors from mksysb, check the FIRST error message given. This is the one that indicates the direct cause of the problem.
2. Make sure you have enough free blocks in the file systems to write temporary files. See “Common Configuration and Setup Errors” on page 5, error code 0512-0016.
3. Make sure you are using the correct tape type for the density setting selected. See “About Density and rmtX.Y” on page 7.
4. Check that the block size is properly set. See “About Blocksize” on page 6.
5. Make sure the tape **is not** write protected. See “Common Configuration and Setup Errors” on page 5, error code 0512-0016, return code 2.
6. Clean the tape drive at the recommended intervals and only use approved data grade tapes (not video tapes for 8mm).
7. Check the file smit.log (in directory where mksysb was executed) for any errors from smit.
8. 7206 4mm DAT tape drives can only use DAT tapes marked with the "DDS ||||" symbol. Any other DAT tapes (i.e., voice grade) will not work.
9. Each of the file systems must have at least 500 blocks free when the mksysb backup is made. The system will need some work space in each file system when it is installing from a mksysb backup. Refer to “Common Configuration and Setup Errors” on page 5
10. Be sure your mksysb backup is made with a current `.fs.size` file. If you create your mksysb backup through smit, it will do this automatically. If you run mksysb from the command line, you need to run `mkszfile` first:

```
mkszfile && mksysb /dev/rmtX.Y 2>&1 | tee /tmp/mksysb.out
```

where "X" and "Y" are replaced with numbers to specify the appropriate tape drive, tape drive action, and writing density.

Doing a mksysb to a Networked File System

The procedure for doing a mksysb to a networked file system is documented in the installation guide in the chapter "Creating an Installation Server."

Known Software Defects With mksysb Prior to AIX 3.2.4

Note: All of the problems listed below have been fixed in AIX 3.2.4 and later versions.

- `0511-900 data not archived`

  This error message occurs because a file's UID cannot be greater than 65535.

  PTF: `U413108`

- `0512-005: tar: tape write error unexpected EOF`

  This happens when tar tries to bridge to a second tape and cannot properly write the last block on the first tape.

  WORKAROUND: Described in fax number 2360 ("Workaround for mksysb End-of-Tape Detection Problem") from 1-800-IBM-4FAX.

  PTF: `U413108`

  If you have this fix applied and are still seeing a failure, look in the error report (type `errpt -a`) for many temp errors on the tape drive. Multiple soft (temp) errors will cause tar to get to the end of the tape before it expects to. Try changing to a good tape and cleaning the tape drive. If you are still getting temp errors, call for hardware support.

- `0512-009: Temporary mount of dir_name over /mnt//dir_name failed.`

  Check in smit to make sure the file system mount point is / (i.e., "/filesystem_name" is not just "filesystem_name").

  WORKAROUND: None

  PTF: `U403173` (if file system mount point is OK)

- If you are not getting the full use of your tapes (2.3 GB) and you are using an 8mm tape drive, you may need to change the block size in smit to 1024. BEFORE SETTING the block size to 1024, you must verify that you have PTF U403173 on the system (type `lslpp -h U403173`). Otherwise, you will not be able to restore the mksysb tape made with a block size of 1024.

  WORKAROUND: None

  PTF: `U403173`

- During a mksysb backup from smit on an ASCII terminal, smit seems to hang after an hour or so. The "running" message is still displayed but the tape is not moving. The problem is that smit has asked for a second tape but the message has scrolled off the screen.

  WORKAROUND: To continue with the backup, change the tape and press return.

  When starting a backup, use the following from the command line to avoid the problem:

  ```
  mkszfile && mksysb /dev/rmtX.Y 2>&1 | tee /tmp/mksysb.out
  ```

  where "X" and "Y" are replaced with numbers to specify the appropriate tape drive, tape drive action, and writing density.

  PTF: U408848

- During a mksysb backup from smit on a graphics terminal, smit prompts you to change the tape and press return. Smit will not accept any keyboard input, however.

  WORKAROUND: To continue with the backup, go to the window where smit was invoked and press return.

  When starting a backup, you can avoid the problem by running "smit -C" to use the non-graphics version of smit or by running the following from the command line:

  ```
  mkszfile && mksysb /dev/rmtX.Y 2>&1 | tee /tmp/mksysb.out
  ```

  where "X" and "Y" are replaced with numbers to specify the appropriate tape drive, tape drive action, and writing density.

  PTF: U412353

- `A file or directory in the pathname does not exist. ./etc/stanzas/sccdrom.add.`

  WORKAROUND: Not needed because the mksysb tape was created correctly and will install correctly even though this error was given.

  PTF: IX31081

Common Configuration and Setup Errors

- `A system call received an invalid argument.`

  If you are using a 1/4" tape drive, this unnumbered message indicates that the tape cartridge cannot be used to write at the density specified.

  For more information on tape drive densities, order fax number 1896 from 1-800-IBM-4FAX.

- `0512-004: The /.fs.size file does not exist. System backup canceled.`

Either the / or /tmp file system is not big enough, or mksysb was run outside of smit (from the command line or from a script) without the mkszfile command being run first. If you run mksysb from the command line, use the following syntax:

```
mkszfile && mksysb /dev/rmtX.Y 2>&1 | tee /tmp/mksysb.out
```

where "X" and "Y" are replaced with numbers to specify the appropriate tape drive, tape drive action, and writing density.

- `0512-0016 : Attempt to create a bootable tape failed:`

  ```
  bosboot -d /dev/device -a  failed with return code NUMBER (OR)
  mkinsttape /dev/device failed with return code NUMBER
  ```

  where `NUMBER` is:

  2 Media is write protected.

  5 or 1 Not enough space in the file systems.

  / must have at least 500 1K blocks
  /tmp must have at least 7400 1K blocks
  /usr must have at least 4000 1K blocks

  11 Defective tape.

  42 or 45 /usr/lib/boot/unix is corrupted (maybe 0 length) or the link to /unix is missing. Restore from original tape or create the missing link.

  48 Cannot write to the tape drive or cannot read /dev/blv.

  This is probably caused by an incorrect density setting for the tape-drive/tape-type/device-name combination. It could also be caused by a tape drive hardware problem or by dirty tape heads on the tape drive.

If you are still experiencing configuration problems and need further assistance, contact one of the following:

- local branch office
- your point of sale
- 1-800-CALL-AIX (to register for fee-based services)

All of the above avenues for assistance may be billable.

About Blocksize

Tape Size	Recommended Blocksize
8 mm with U403173	1024
8 mm without U403173	512
1/4 "	512

Use the following command to determine if you have U403173 on your system:

```
lslpp -ha U403173
```

For more detailed information regarding tape device drivers, order fax number 2208 ("Tape Device Drivers Notes for AIX 3.1 and 3.2") from 1-800-IBM-4FAX.

About Density and rmtX.Y

There are two density settings in AIX. You can see and change the density settings by typing `smit chgtpe`. Here are some possible values for the density settings: (For possible values with other drive types, order document 1896 from the IBM Fax Information Service, 1-800-IBM-4FAX.)

Density	Format	Drive Type
17	QIC 525	7207 Model 011
16	QIC 150	7207 Model 011
15	QIC 120	7207 Model 011
Note: Density `00` is the factory power-on default or the last saved permanent MODE select density as set by the using system. The default is QIC 525 for 7207 Model 011.		

There are eight rmtX.Y drive specifications, where "X" is a number specifying the drive and "Y" is a number specifying the drive action.

Special File	Retension Setting	Rewind Setting	Density Setting
rmtX	no	yes	1
rmtX.1	no	no	1
rmtX.2	yes	yes	1
rmtX.3	yes	no	1
rmtX.4	no	yes	2
rmtX.5	no	no	2
rmtX.6	yes	yes	2
rmtX.7	yes	no	2

EXAMPLE: For a 7207-011 tape drive with settings

DENSITY setting #1 {17}
DENSITY setting #2 {16}

you would use

- a 6525 (QIC 525) tape for `rmtX`, `rmtX.1`, `rmtX.2` & `rmtX.3`
- a 6250 (QIC 150) tape for `rmtX.4`, `rmtX.5`, `rmtX.6` & `rmtX.7`

For further tape drive configuration information, order document 1896 from the IBM Fax Information Service, 1-800-IBM-4FAX.

Reading/Restoring a File from a mksysb Tape

The mksysb tape is written as four separate files of data. The first three files are the bootable portion and the fourth file contains the actual data. Here, we use the `tctl` command to skip past the boot partitions.

In the following commands, "Y" must indicate a no-rewind device.

To read the table of contents from the tape:

```
tctl -f /dev/rmtX rewind
tctl -f /dev/rmtX.Y fsf 3
tar -tvf /dev/rmtX
```

To restore a file:

```
cd /
tctl -f /dev/rmtX rewind
tctl -f /dev/rmtX.Y fsf 3
tar -xpvf /dev/rmtX ./path_name/file_name
```

Note: The path name must start with a '.' because a mksysb backup is a relative backup.

Installing a System from a mksysb Tape

You can install a system from a mksysb tape by following the steps listed in chapter 3 of the AIX Installation Guide. Please be aware of the following error conditions which could occur during an installation from a mksysb tape:

- All files may be owned by root after installation with a mksysb tape. This is a problem with the pax command. The users /etc/password file was not restored prior to the restoration of the user files, causing ownership of all files to be set to root.

  WORKAROUND: Described in fax number 2503 ("All Files May be Owned by Root After mksysb Restore") from 1-800-IBM-4FAX.

  PTF: `U417403`

- The configuration of some devices may not be available after installation of a mksysb tape.

  This can occur if the user has more than 200 devices.

  WORKAROUND: Described in fax number 2361 ("Recovery from Devices Not Configured") from 1-800-IBM-4FAX.

  PTF: `U413098`

- All files may have a creation date of the date the mksysb was installed.

PTF: U416192

- Resource allocation errors occur during the creation of logical volumes.

  When a system is installed from a mksysb tape, the paging space is recreated at twice the size of main memory at the time of the reinstallation (unless main memory is greater than 32 MB, in which case paging space is created at the size of main memory plus 16 MB). The paging space will be allocated across the physical disks that you are installing across but will not take up more than 20 percent of any one disk. If you have increased memory and if there is not enough free disk space to hold the corresponding increase in paging space, there will be problems with the creation of logical volumes during installation.

  If you encounter this error, you should leave the system as it is and contact your branch office to discuss the recovery options.

- Tar fails with a return code 1 while it is restoring the files.

  This means that one of the file systems has run out of free space.

  If you encounter this error, you should leave the system as it is and contact your branch office to discuss the recovery options. There is more than one way to recover, and your branch office can help you determine the best method for your situation.

Faxing a Problem Report and Ordering a Fix Tape

If you have checked all of the above and need us to send a fix for a known problem, or if you are still having a problem that you believe is a software defect, fill in the following problem report form and fax it to 512-823-9468.

AIX RISC SYSTEM/6000 PROBLEM REPORT COMMANDS GROUP
Fax to 512/823-9468

Customer Number _____ Contact Name _____
(Required Field)

Problem # (if already open problem) _____

Company Name _____

Address #1 _____

Address #2 _____

City, ST, Zip _____

Voice Phone # _____-_____-_____

Fax Phone # _____-_____-_____

System Model # _____ AIX S/W level _____
(Use lslpp -h bos.obj to check)

Failing Command _____

Exact error message _____

_____

Tape drive model number _____ Tape type _____

(Use smit chgtpe to view the following:)
(If available:) Density #1 setting _____ Density #2 setting _____

Extended file marks ____ Data compression ____ Block size____

Problem description and how to recreate: _____

_____

_____

If your problem description matches one of the known software defects,
check to see if the corresponding PTF is already installed on your system.
Use lslpp -h U###### and if there is no output, you need to order that PTF.
If there is an output when doing the lslpp -h command, please write the
results on the line below:

lslpp output:_____

Preferred update media: 8mm _____ 1/4 inch _____

*** Please fax the above form to (512) 823-9468 ***

Reader's Comments

Please fax this form to (512) 823-5972, attention "AIXServ Information".

Use this form to tell us what you think about this document. If you have found errors in it, or if you want to express your opinion about it (such as organization, subject matter, appearance) or make suggestions for improvement, this is the form to use.

If you need technical assistance, contact your local branch office, point of sale, or 1-800-CALL-AIX (for information about support offerings). These services may be billable. Faxes on a variety of subjects may be ordered free of charge from 1-800-IBM-4FAX (415-855-4329 outside U.S., from fax machine phone).

When you send comments to IBM, you grant IBM a nonexclusive right to use or distribute your comments in any way it believes appropriate without incurring any obligation to you.

Note: If you have a problem report or item number, supplying that number may help us determine why a procedure did or did not work in your specific situation.

Problem Report or Item #: Branch Office or Customer #:

Be sure to print your name and fax number below if you would like a reply:

Name: Fax Number:

END OF DOCUMENT (mksysb.32-323.anz, 4FAX# 1897)