

# ***DKC REPLACEMENT PROCEDURE SECTION***

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### DKC REPLACEMENT

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# 1 DKC Change

## 1.1 Abstract

Purpose of DKC change is to enable user's LDEV/PDEV resources to be continuously used when the DKC is exchanged.

## 1.2 Measures to attain the purpose

Information to be handed over is saved on FD by the SVP of the former subsystem and installed by the SVP of the new subsystem.

NOTE : DKC replacement procedure needs two blank FDs.

## 1.3 Old subsystem configuration restrictions

| No. | Condition/restriction | Detail                                                                                                                                                                                                                                                                                                                                                 | Restriction guard                                        |
|-----|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|
| 1   | STATUS of subsystem   | <ul style="list-style-type: none"> <li>• The switching is allowed even if a failed part or a PIN exist.</li> <li>• The switching is not allowed if a Correction copy or Drive copy is running.</li> <li>• The switching is not allowed if a Verify function is running.</li> <li>• Micro-code version must be changed to supported version.</li> </ul> | If the restriction is violated, the FD is not supported. |
| 2   | HDD type              | • There is no restriction.                                                                                                                                                                                                                                                                                                                             |                                                          |
| 3   | RAID level            | • There is no restriction.                                                                                                                                                                                                                                                                                                                             |                                                          |
| 4   | Cache configuration   | • There is no restriction.                                                                                                                                                                                                                                                                                                                             |                                                          |
| 5   | Emulation type        | • There is no restriction.                                                                                                                                                                                                                                                                                                                             |                                                          |

## 1.4 New subsystem configuration restrictions

| No | Condition/restriction                      | Detail                                                                                                                                                                                                    | Restriction guard                                                                                                                                                |
|----|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | A failed part or a blocked part status.    | <ul style="list-style-type: none"> <li>CHA/DKA/Cache/CSW/SM, etc. must be all normal status.</li> <li>LDEV/PDEV/FSW, drive port can be Blocked.</li> </ul>                                                | If the restriction is violated, the FD is not supported.                                                                                                         |
| 2  | Cache configuration                        | <ul style="list-style-type: none"> <li>Cache capacity must be the same as that of the old subsystem.</li> <li>Cache SIMM size and its location must be the same as those of the old subsystem.</li> </ul> | Restriction is violated, configuration information error will occur (SSB, SIM or blocked parts). Configuration information must be checked by technical support. |
| 3  | SM configuration                           | <ul style="list-style-type: none"> <li>SM capacity must be the same as that of the old subsystem.</li> <li>SM SIMM size and its location must be the same as those of the old subsystem.</li> </ul>       |                                                                                                                                                                  |
| 4  | Number of CHA/DKA PCBs and their locations | <ul style="list-style-type: none"> <li>Number of CHA/DKA PCBs and their locations must be the same as those of the old subsystem.</li> </ul>                                                              |                                                                                                                                                                  |
| 5  | Number of Channels and their locations     | <ul style="list-style-type: none"> <li>Number of channels and their locations must be the same as those of the old subsystem.</li> </ul>                                                                  |                                                                                                                                                                  |
| 6  | Number of Cache PCBs and their locations   | <ul style="list-style-type: none"> <li>Number of Cache PCBs and their locations must be the same as those of the old subsystem.</li> </ul>                                                                |                                                                                                                                                                  |
|    |                                            |                                                                                                                                                                                                           |                                                                                                                                                                  |

## 1.5 Restrictions of configuration expansion

There are no restrictions.

## 1.6 The kind of reported SSB and SIM

(Only when a SCSI cable and an environment monitor cable don't connect it.)

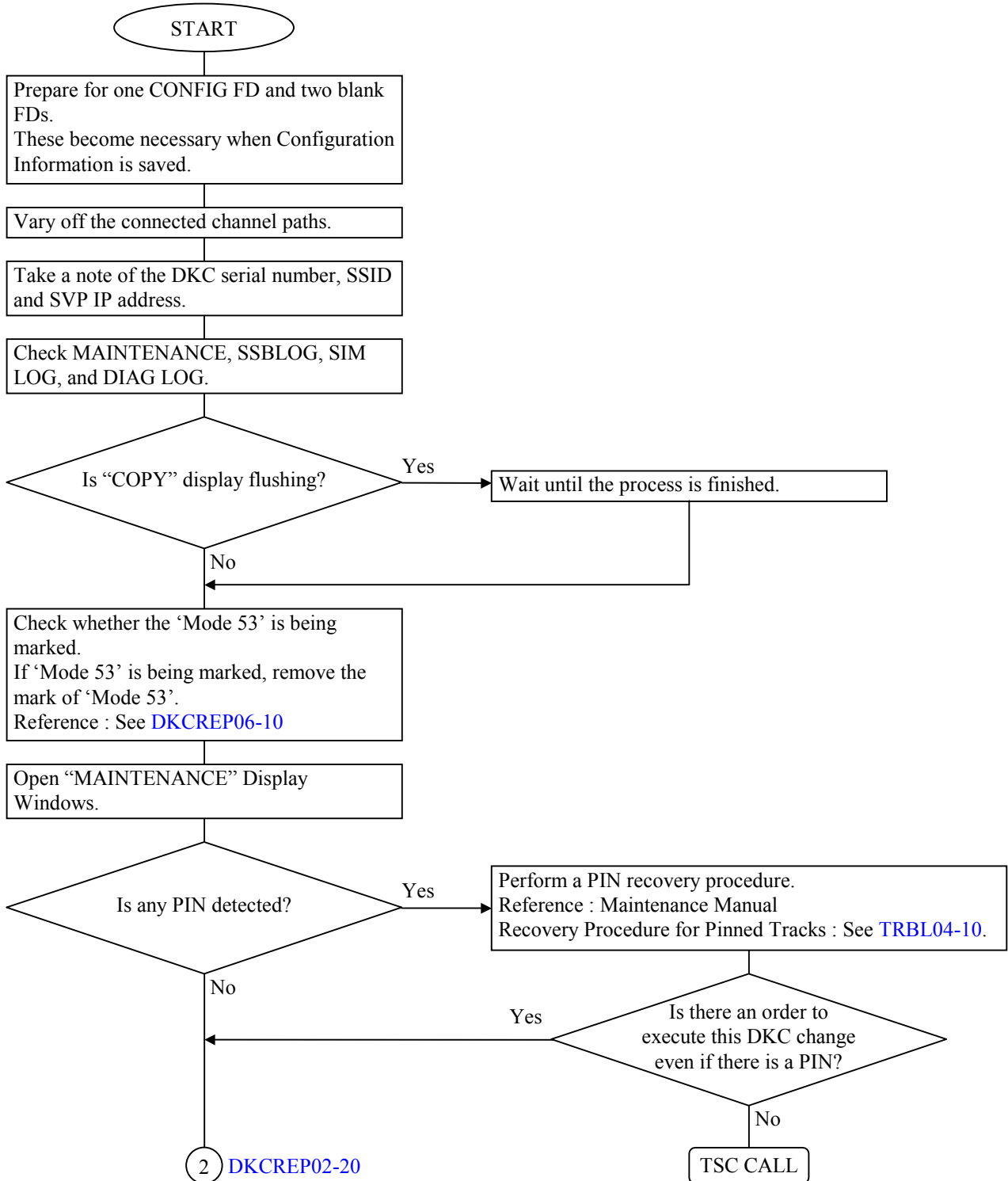
| SIM CODE | contents                      | Note                                                                |
|----------|-------------------------------|---------------------------------------------------------------------|
| 3da0     | FSW LED bus test error.       | An influence by the un-connection of FIBRE cable.                   |
| 7410     | SSVP error.                   | An influence by the unconnection of the RS232C cable.               |
| 7ff2xx   | Stand by SVP error.           | An influence by the SVP high reliability kit.                       |
| ac50     | HDU power off.                | An influence by the un-connection of the FIBRE cable.               |
| bfx      | Environmental Error.          | An influence by the un-connection of the environment monitor cable. |
| ffe7     | Shared memory is volatilized. | An influence due to breaker Off/on.                                 |

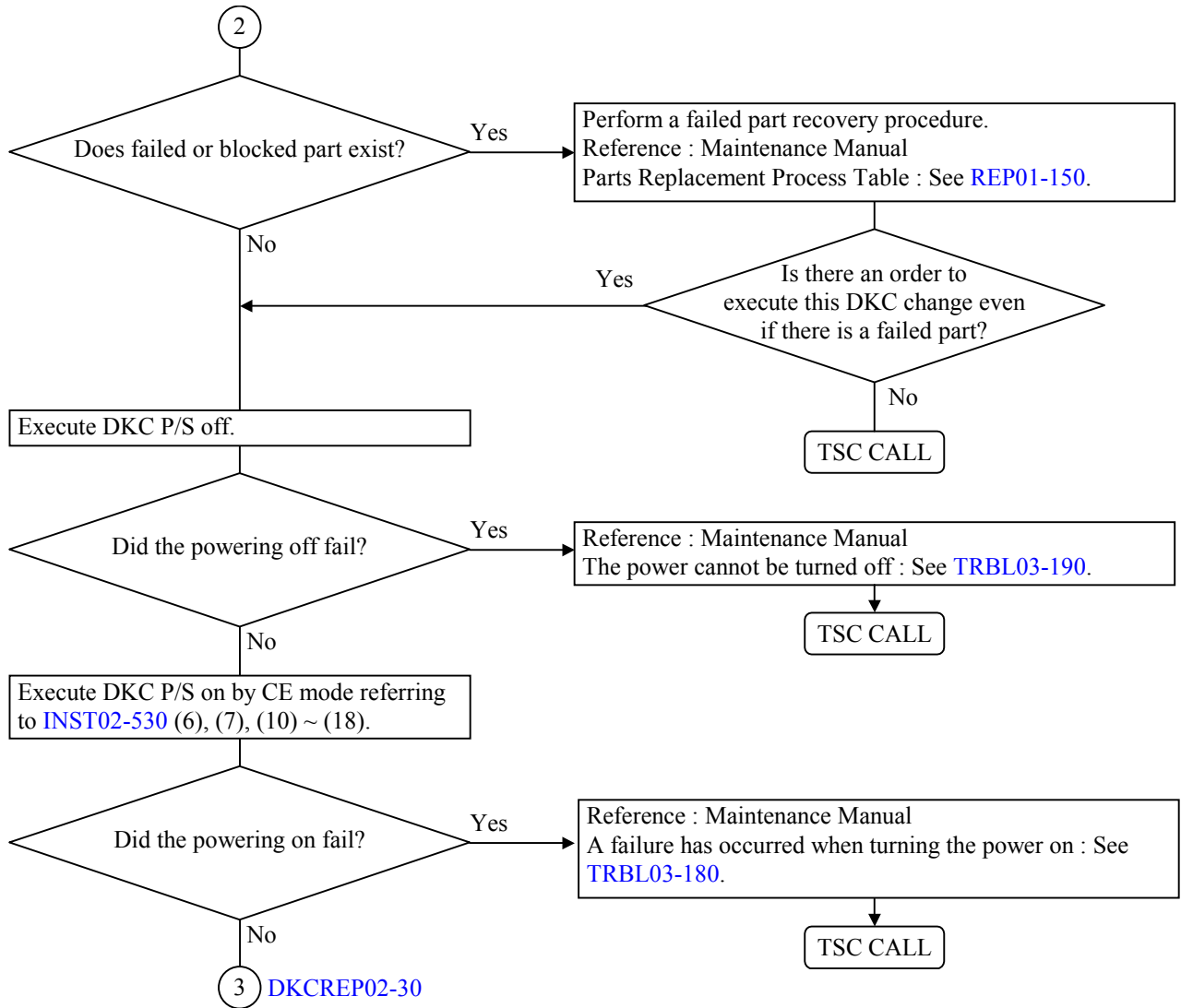
| Error Code | contents                                               | Note                                                  |
|------------|--------------------------------------------------------|-------------------------------------------------------|
| 001d       | From FM, to SM, micro-transfer practice                | At the time of the Shared Memory volatile mode.       |
| 32cc       | HDU power off.                                         | An influence due to breaker Off/on.                   |
| 35ac       | SVP-DKC communication error.                           | The subsystem configuration not include CHT PCB.      |
| 9b3o       | Request of sleep.                                      | An influence by the un-connection of the FIBRE cable. |
| 9fo1       | After the DMP job I/O error, recovery process is stop. |                                                       |
| a040       | Maintenance process LIP or Login is time out.          |                                                       |
| a47c       | A SCSI Cable cutout is removed.                        | An influence due to breaker Off/on.                   |
| aec9       | The status injustice of SPC interrupts.                |                                                       |
| ae57       | BUS DEVICE RESET                                       |                                                       |
| ae5c       | DRIVE LED NG.                                          |                                                       |
| b440       | TPC initialize success.                                | The subsystem configuration include CHT PCB.          |
| b453       | TPC blockade success.                                  |                                                       |
| b60e       | Link up by "Auto Speed = 2GB".                         |                                                       |
| b60f       | Link up by "Auto Speed = 1GB".                         |                                                       |

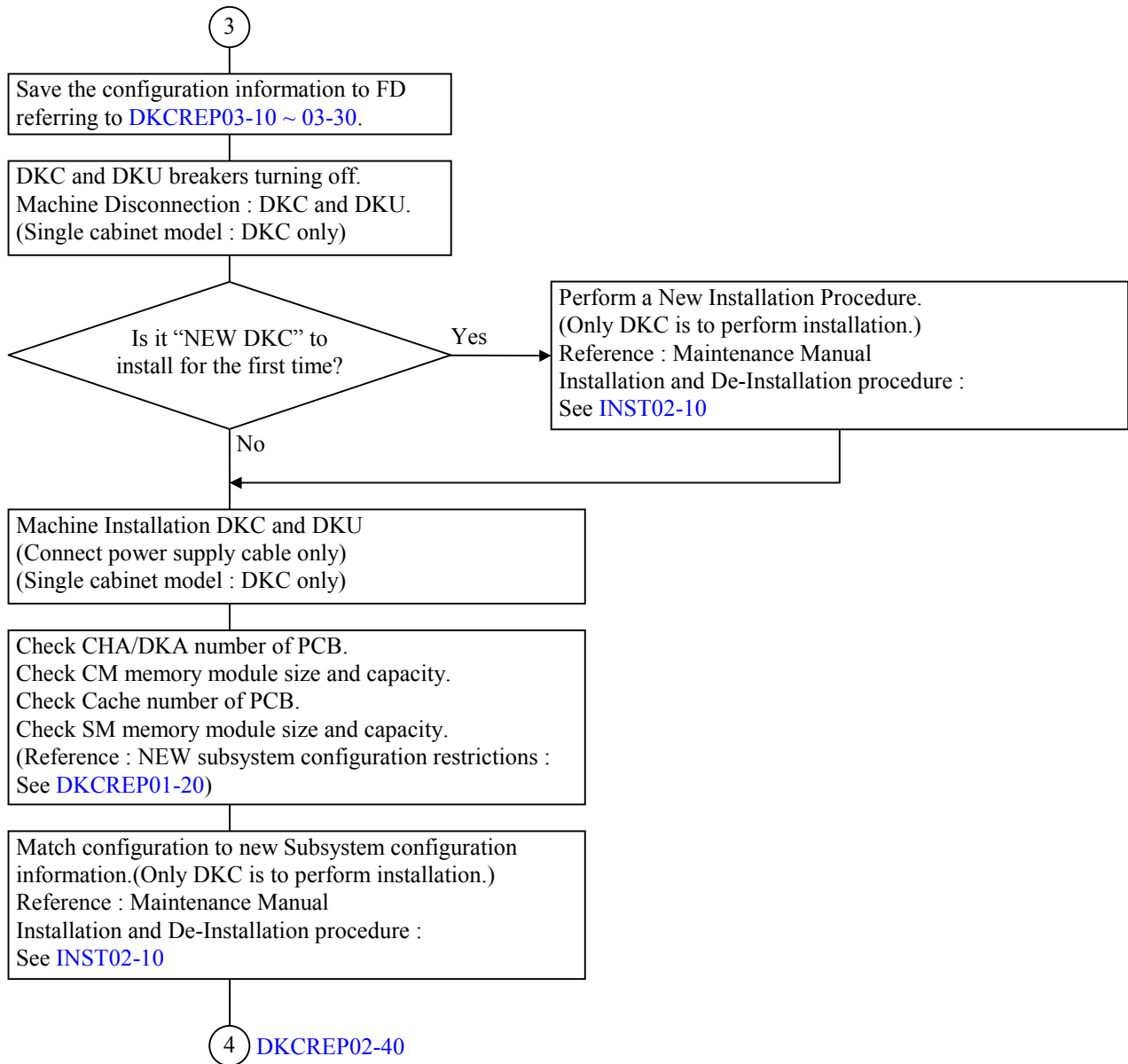
## 2 DKC Change flowchart

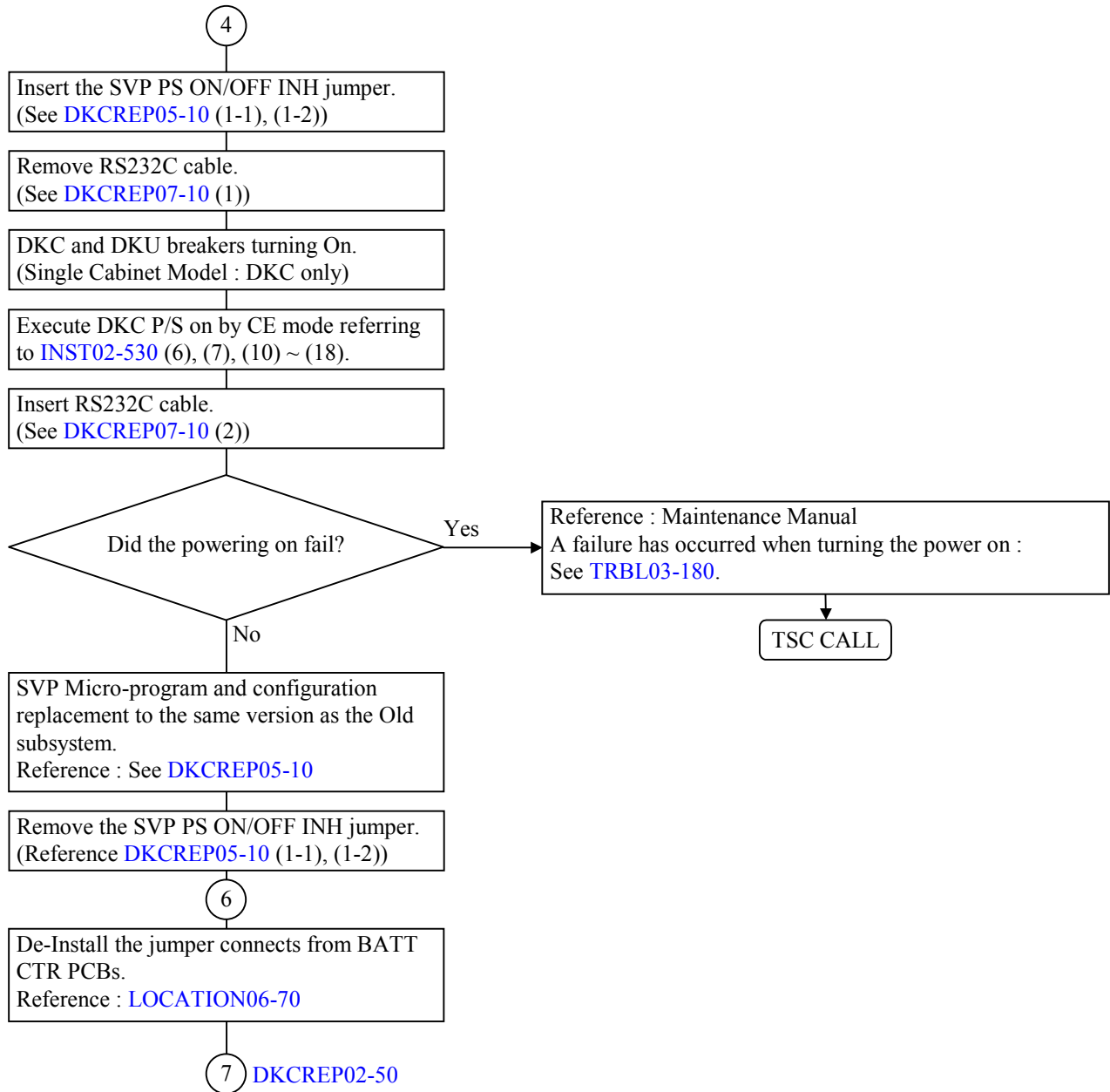
### NOTICE

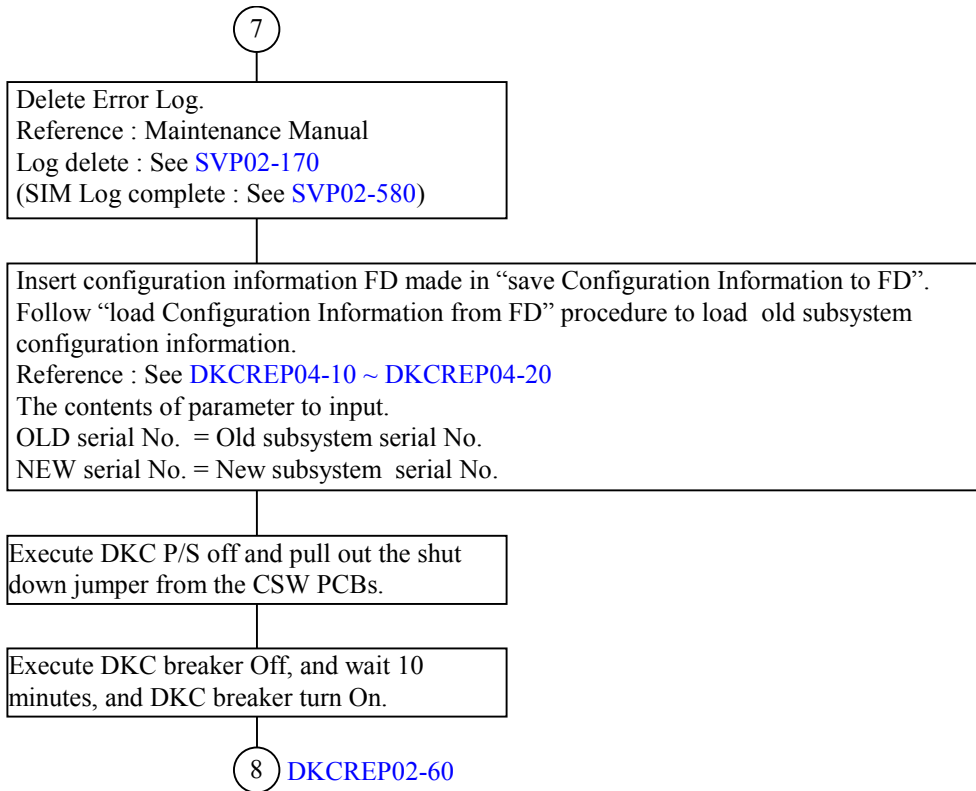
Field Engineers are to perform a check referring to “Restrictions” before you start DKC Change.  
Reference : [DKCREP01-10 ~ DKCREP01-20](#)

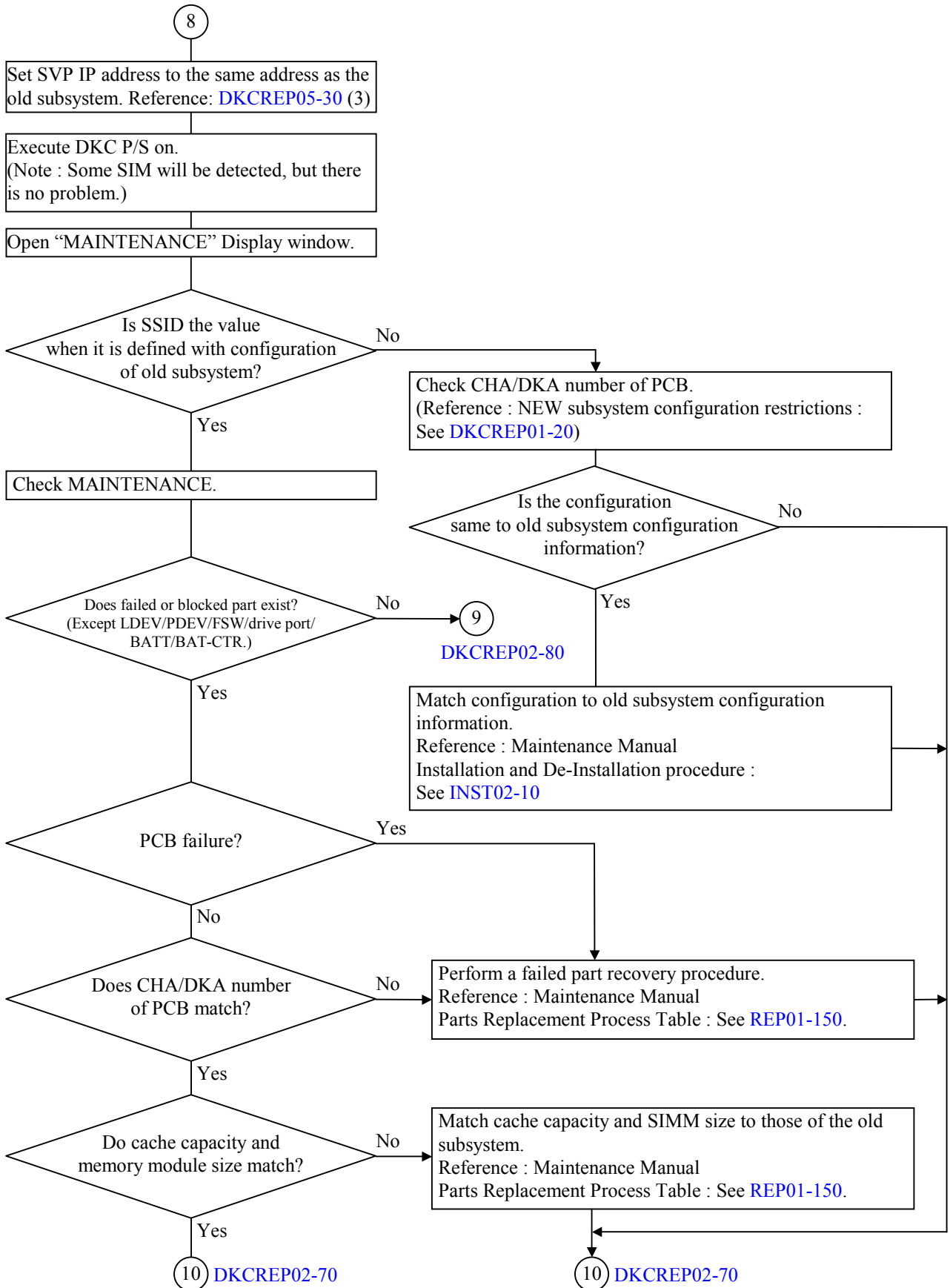


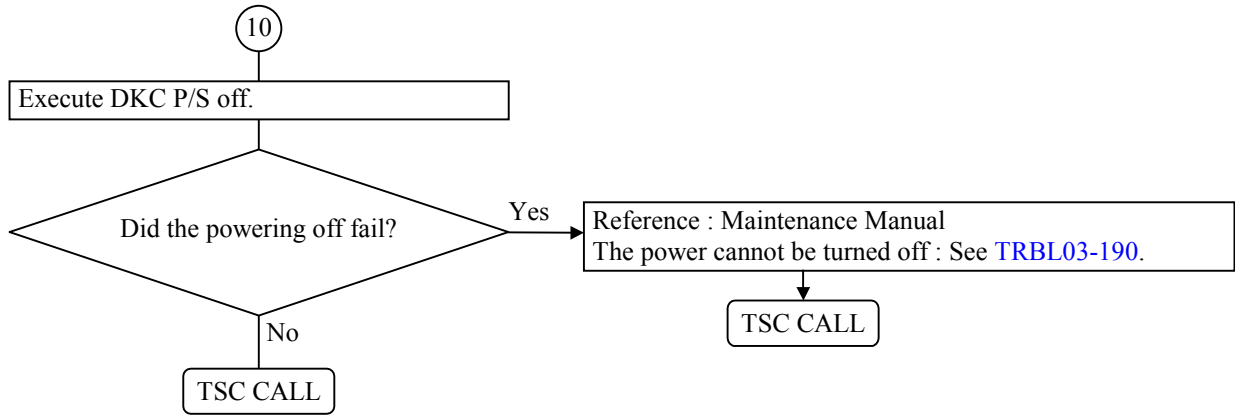


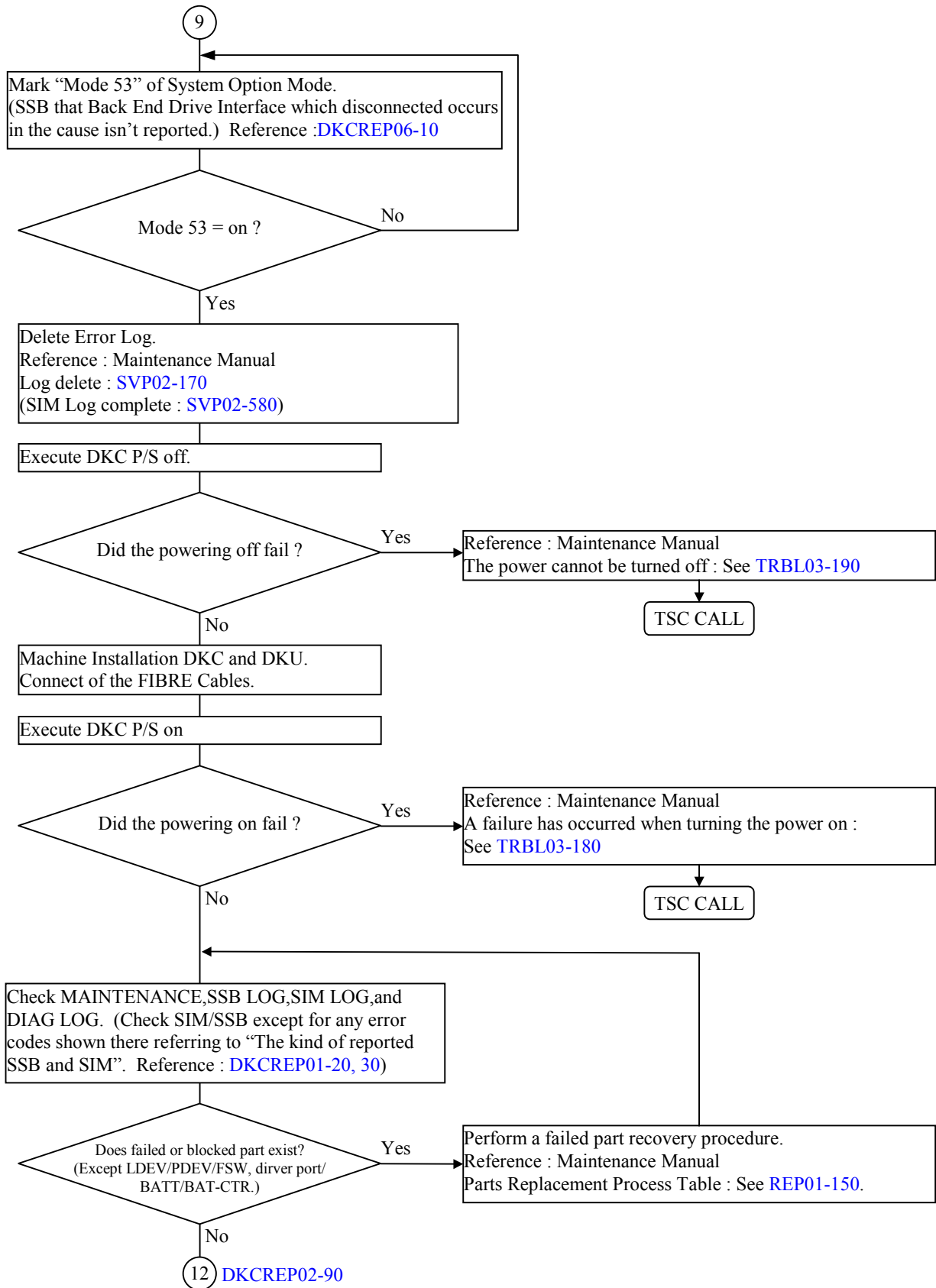


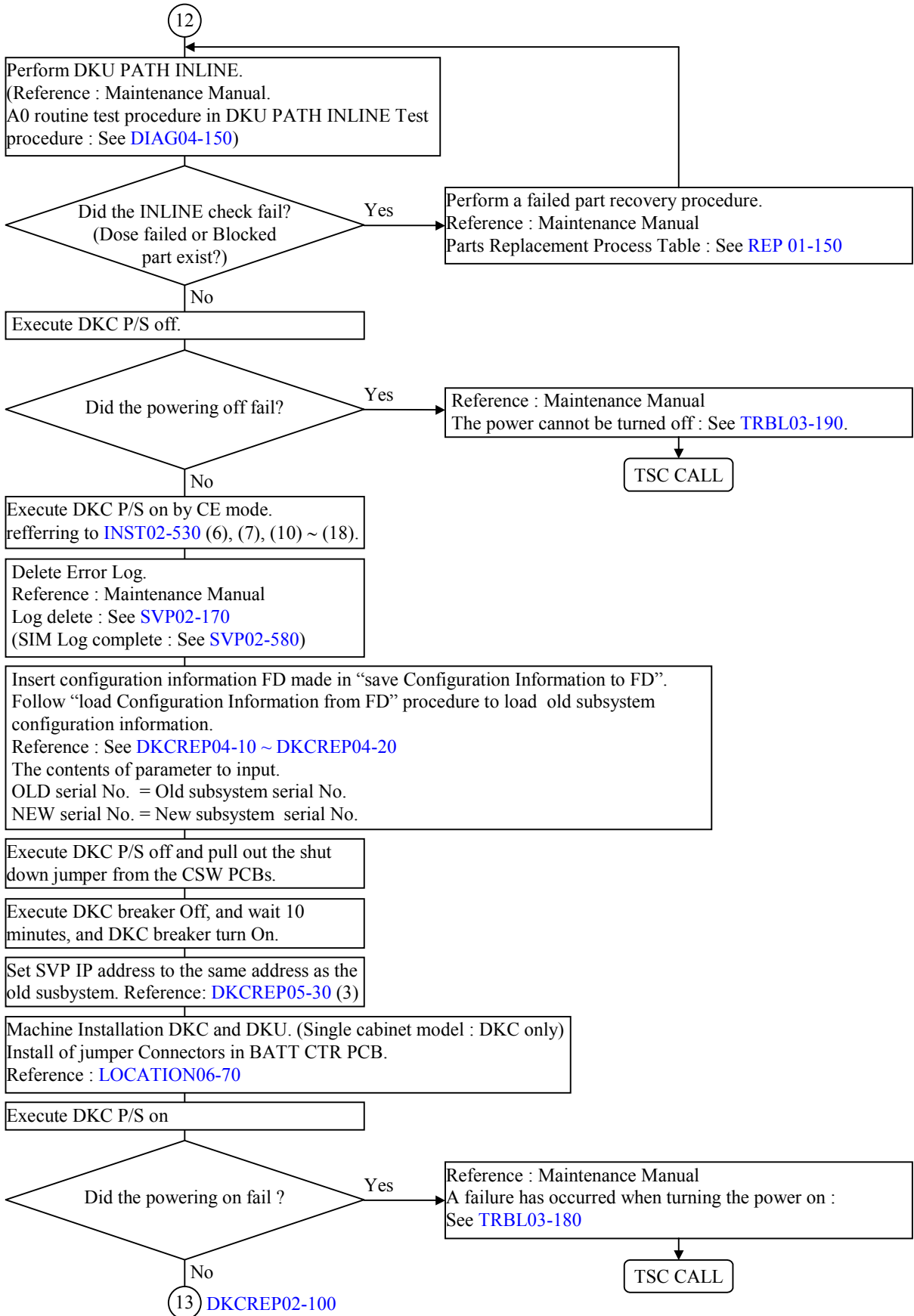


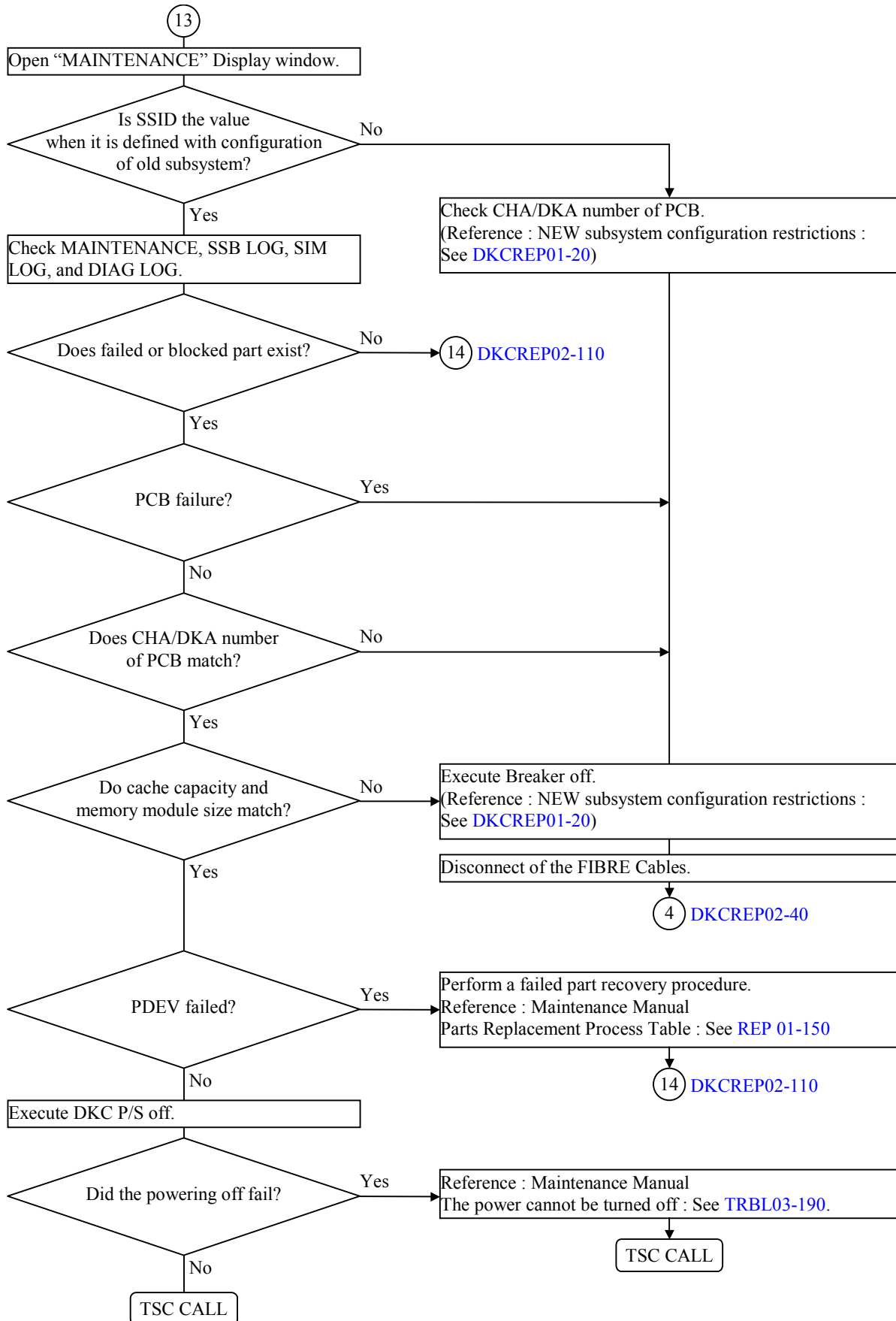


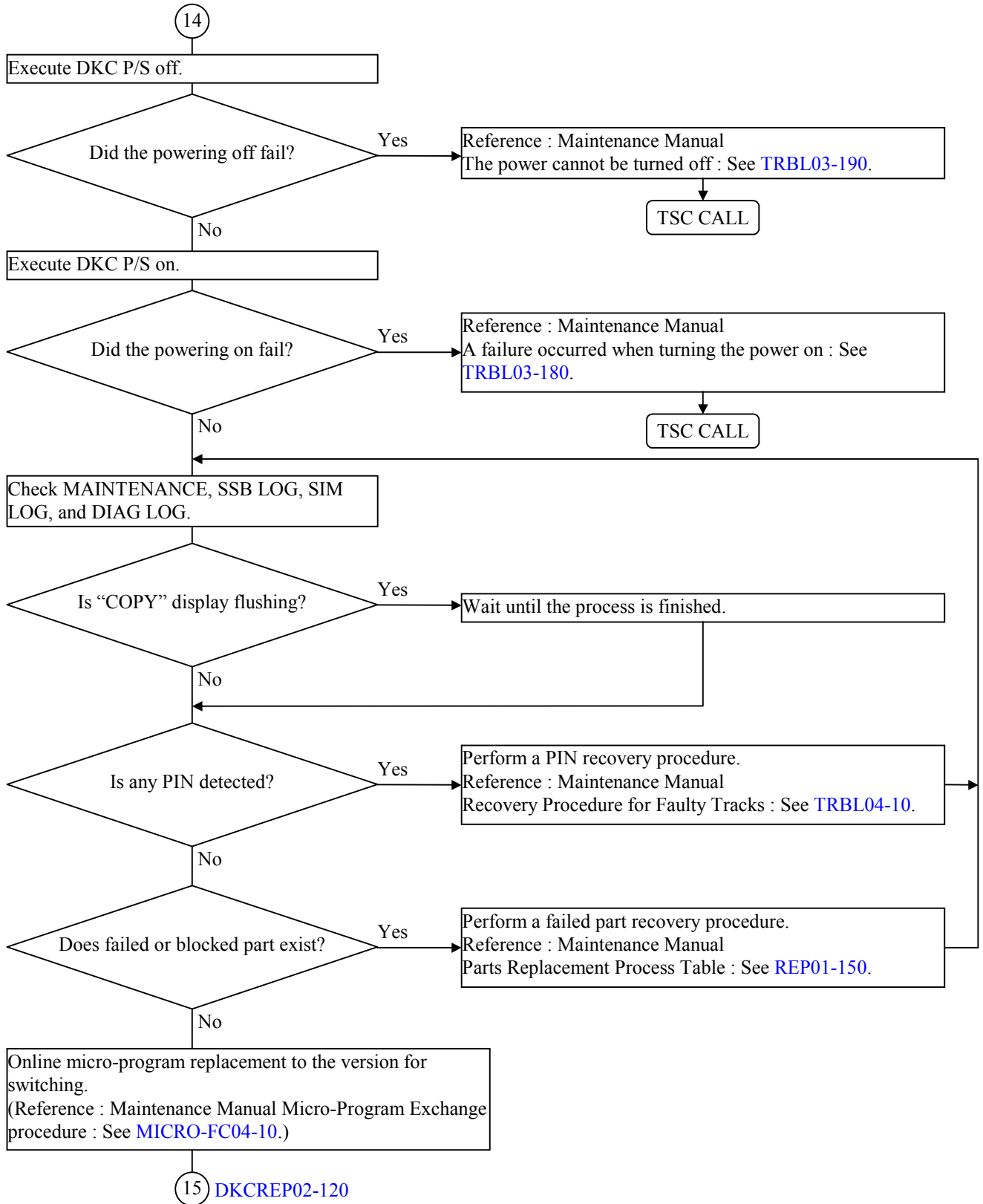


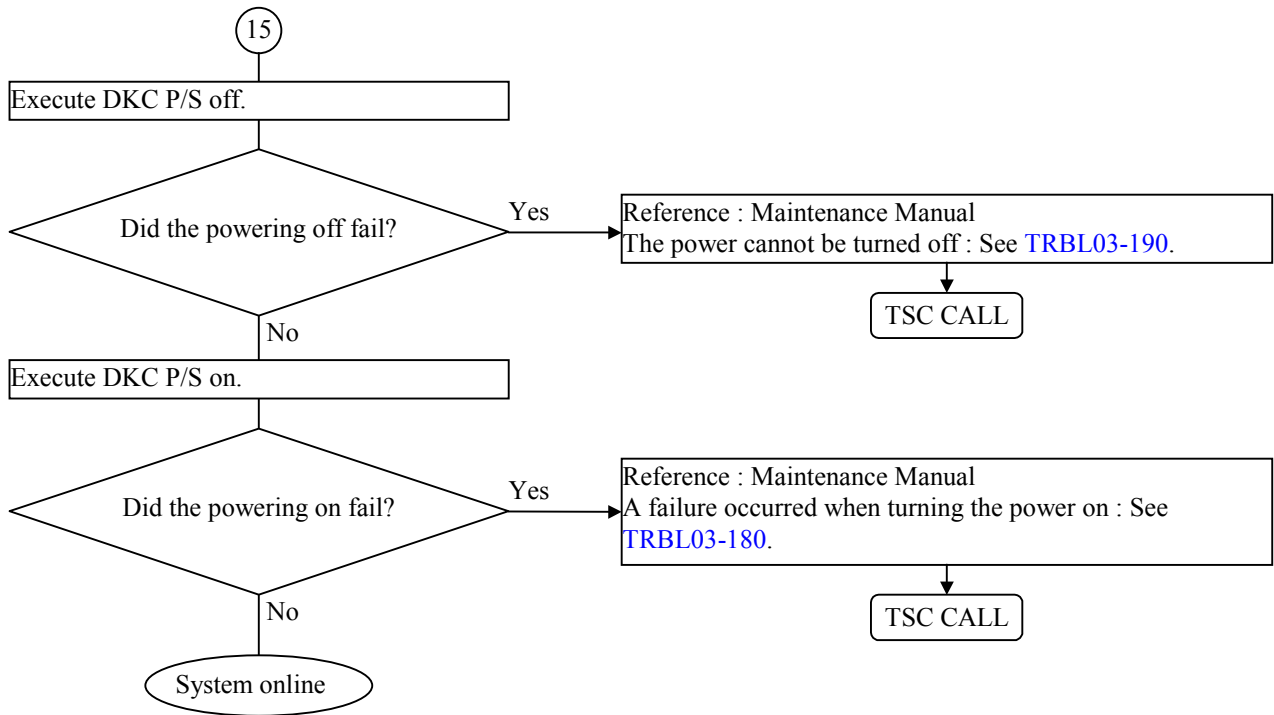








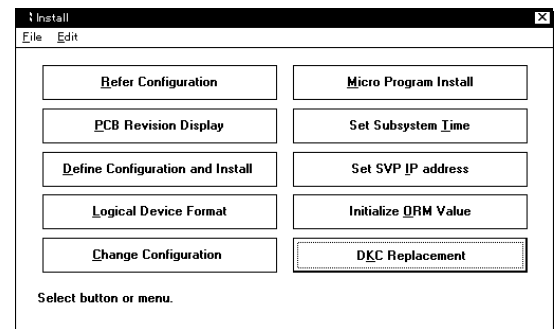




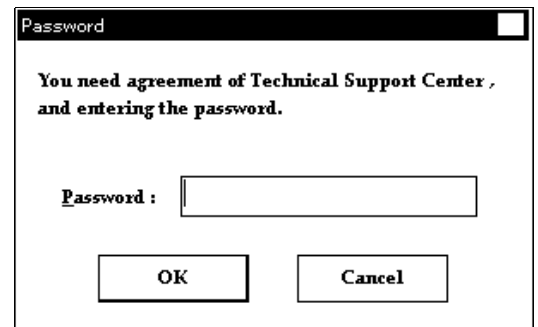
### 3 Procedure of saving configuration information to FD for DKC Change

- (1) Change the mode to [Swap Mode].
  - Select “Shift”+“Ctrl”+“Alt”+“P”.
  - Enter the password and select (CL) [OK].
  - Select (CL) [Install].

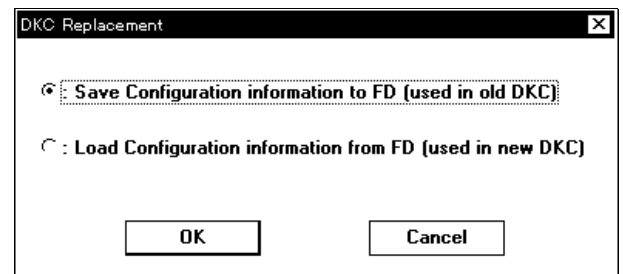
- (2) <DKC REPLACEMENT>  
Select (CL) [DKC REPLACEMENT].



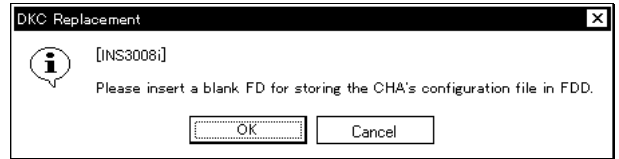
- (3) Enter the password and select (CL) [OK].  
Password is needed for this operation.  
Please call Technical Support Center to obtain password and authorization.



- (4) Select (CL) “Save Configuration information to FD (used in old DKC)” and select (CL) [OK] in the [DKC Replacement] window.

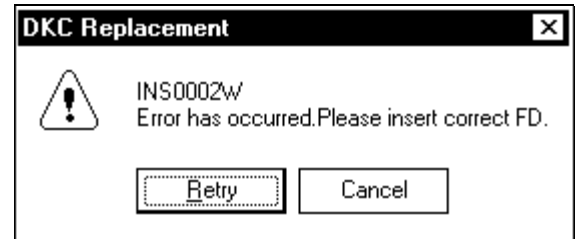


- (5) Insert a blank FD for CHA in FDD.  
Then select (CL) [OK].  
Next, please insert a blank FD for DKA.  
Then select (CL) [OK].



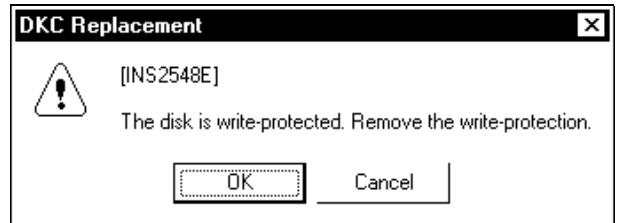
<Error case>

- Insert correct FD.  
Then select (CL) [Retry].

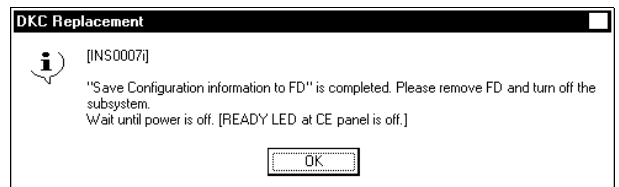


<Error case>

- Remove the write-protection.  
Then select (CL) [OK].

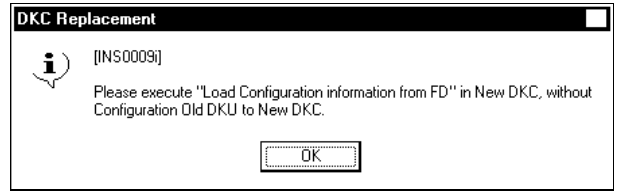


- (6) Remove FD and turn off the subsystem.  
Wait until power is off.  
Then select (CL) [OK].

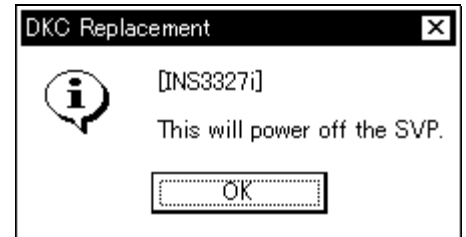


(7) Select(CL) [OK].

Note: Do not connect the old DKU to the new DKC.



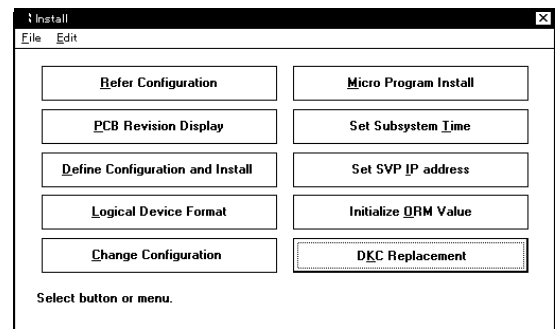
(8) Select (CL) [OK].



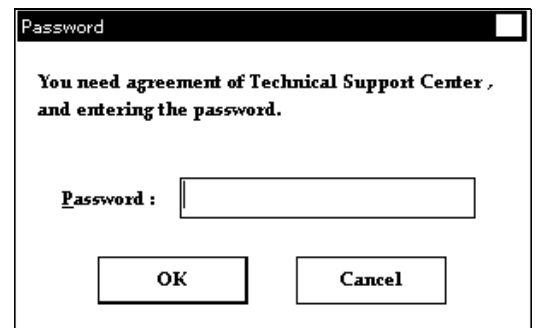
## 4 Procedure of loading Configuration information from FD (used in new DKC)

- (1) Change the mode to [Swap Mode]
  - Select “Shift” + “Ctrl” + “Alt” + “P”.
  - Enter the password and select (CL) [OK].
  - Select (CL) [Install].

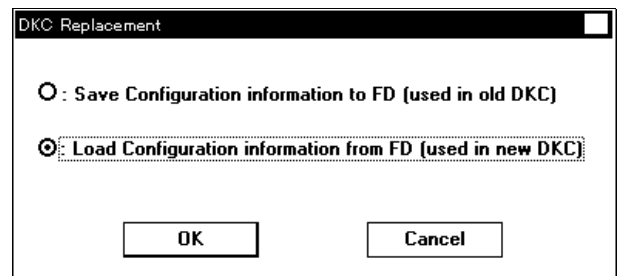
- (2) <DKC REPLACEMENT>  
Select (CL) [DKC REPLACEMENT].



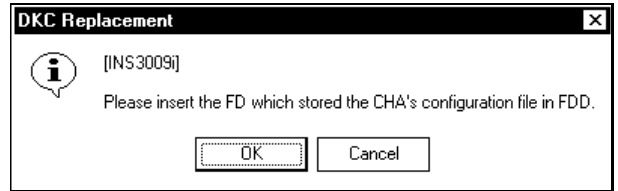
- (3) Enter the password and select (CL) [OK].  
Password is needed for this operation.  
Please call Technical Support Center to obtain password and authorization.



- (4) Select (CL)  
“Load Configuration information from FD (used in new DKC)” and select (CL) [OK] in the ‘DKC Replacement’ window.

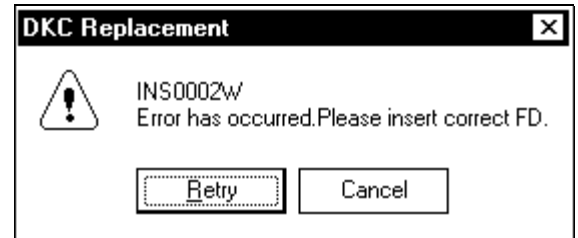


- (5) Please insert the FD which stored the CHA's configuration file in FDD.  
Then select (CL) [OK].  
Next, please insert the FD for DKA.  
Then select (CL) [OK].

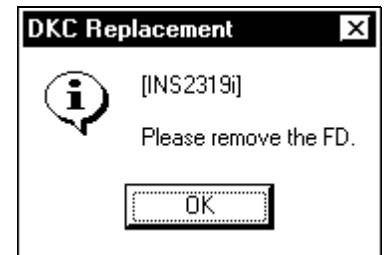


<Error case>

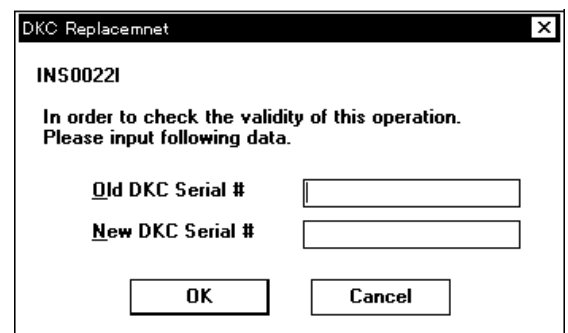
Please insert correct FD.  
After select (CL) [Retry].



- (6) Please remove the FD from FDD.  
Then select (CL) [OK].

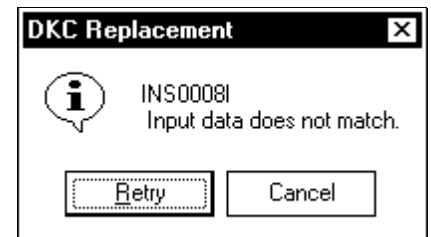


- (7) Please input DKC serial#.  
After select (CL) [OK].

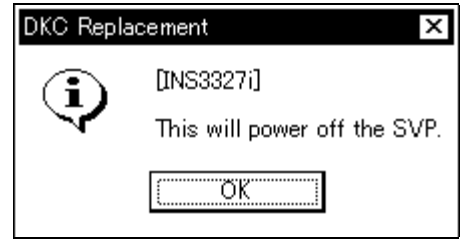


<Error case>

Input data does not match.  
Select (CL) [Retry].



(8) Select (CL) [OK].



## 5 Procedure of Micro-program replacement to SVP

(1) Insert the SVP PS ON/OFF INH jumper.

NOTE : Check the SVP PS ON/OFF INH jumper JP2 on the RS CON PCB. If the jumper is set execute this procedure from DKCREP05-10 (2).

(1-1) Open the front door and then open the DKC-PANEL.

(1-2) Insert the SVP PS ON/OFF INH jumper into the JP2 on the RS CON PCB.  
(see [LOCATION06-50](#))

---

(2) Installation of Micro-program.

(2-1) Insert the CD-ROM disk into the CD-ROM drive and then wait one minute.

(2-2) Select (CL) [Start]. Select (CL) [Run...].

(2-3) Input "e:\setup.exe" on 'open' and select (CL) [OK].

(2-4) The right dialog is displayed.  
Then insert the Config FD in the FDD and select (CL) [OK].

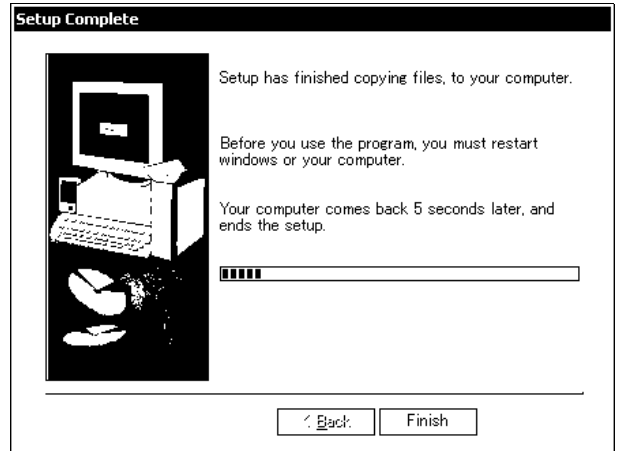


(2-5) The right dialog is displayed.  
Then remove the Config FD and select (CL) [OK].



(2-6) JAVA setup is executed. Select (CL) [Yes] or [Next] in All dialogs.

(2-7) The right dialog is displayed.



Since SVP is rebooted automatically, wait for Windows to start.

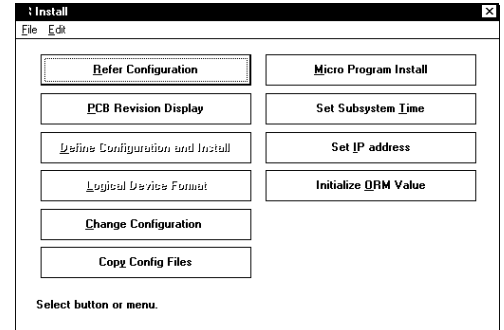
(3) Set IP address of SVP.

(3-1) Open [Install].

Select (CL) [Install] from 'SVP'.

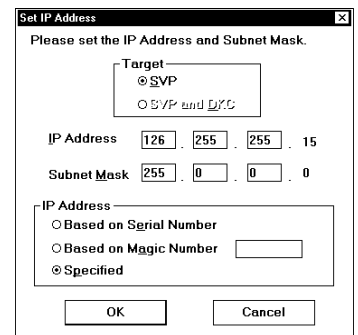
(3-2) Select [Set Subsystem IP Address...].

Select (CL) [Set IP Address...] from 'Install'.



(3-3) Set IP Address.

Select (CL) [SVP] from [Target] and [Specified] from [IP Address], enter "126", "255", "255" in IP Address and enter in Subnet Mask. Select (CL) [OK].



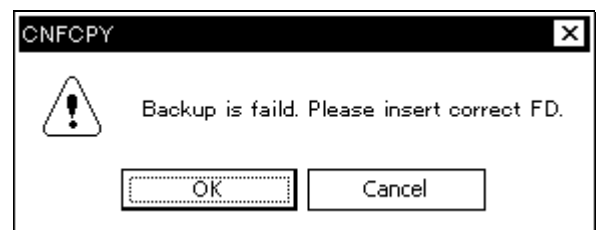
(3-4) "Please insert config FD in FDD." is displayed.

Do not insert 'CONFIG FD' in FDD, Select (CL) [OK].

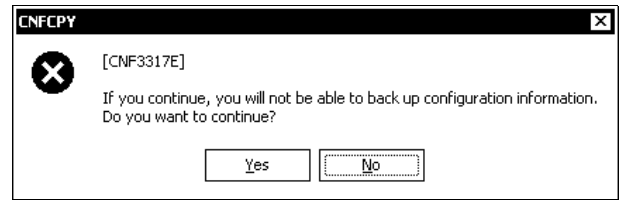


(3-5) "Backup is failed Please insert correct FD." is displayed.

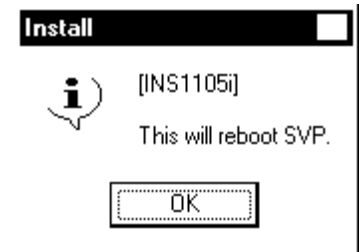
Select (CL) [Cancel].



- (3-6) Check SVP reboot.  
Select (CL) [Yes].



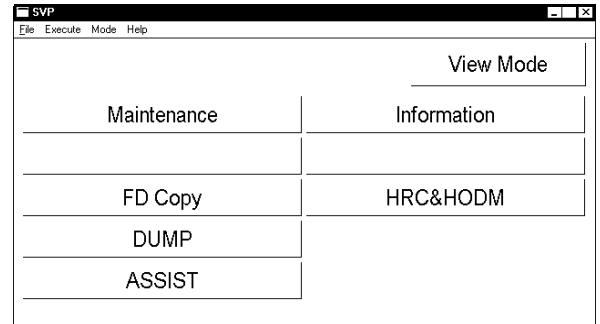
- (3-7) Check SVP reboot.  
Select (CL) [OK].



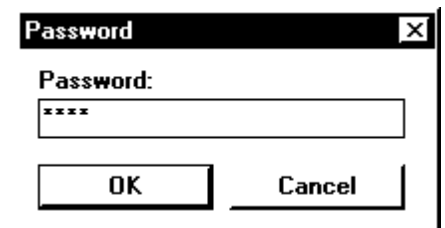
- (4) SIM Complete  
See [SVP02-580](#).

## 6 Procedure of setting System Option Mode

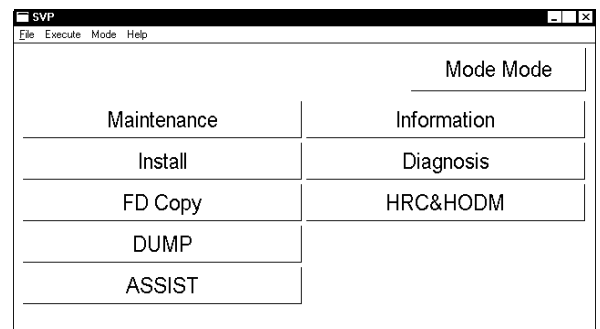
- (1) Make it on the screen which shows SVP in the following.



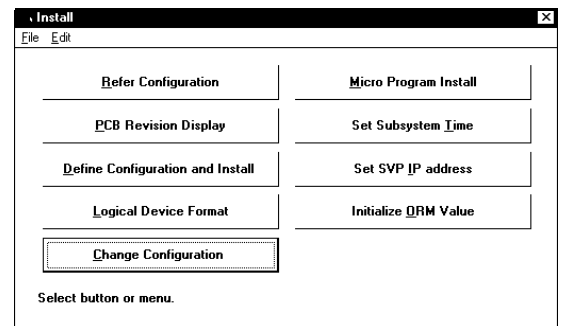
- (2) Put down the following keys at one to input in the password and. Select (CL) [OK].  
“[CTL]”, “[Shift]” and “[M]”.



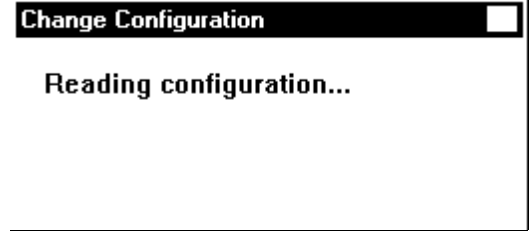
- (3) Select (CL) the [Install].



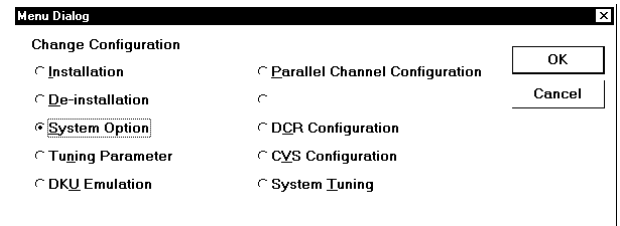
- (4) Select (CL) the [Change Configuration].



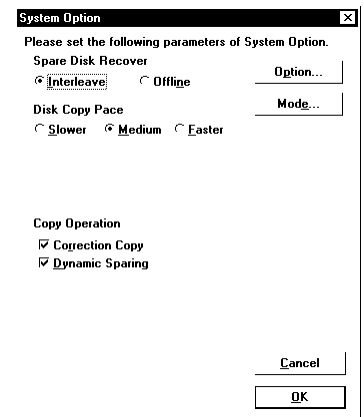
(5) “Reading configuration...” is displayed.



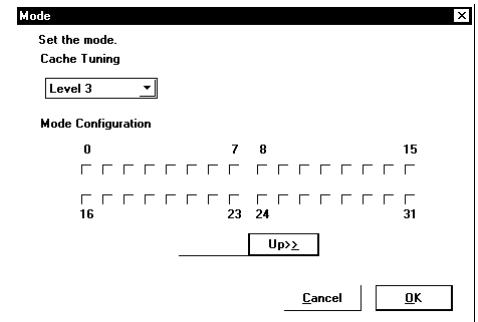
(6) Select (CL) the [System Option] and select (CL) [OK].



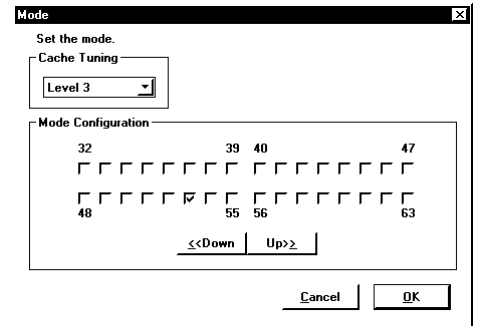
(7) Select (CL) the [Mode].



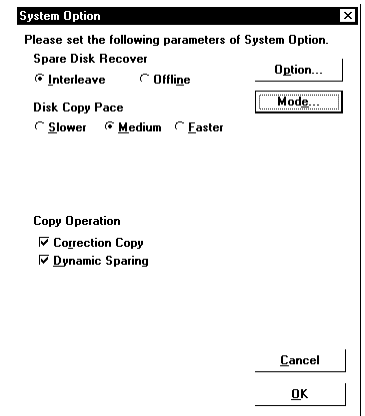
(8) Select (CL) the [Up>>].  
the message is displayed with select (CL) the [OK].



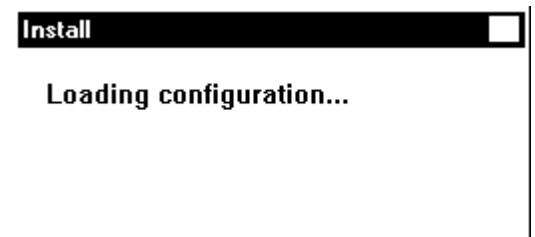
(9) Select (CL) the [Mode 53] and select (CL) [OK].



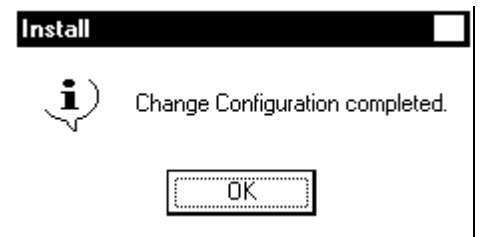
(10) Select (CL) [OK].



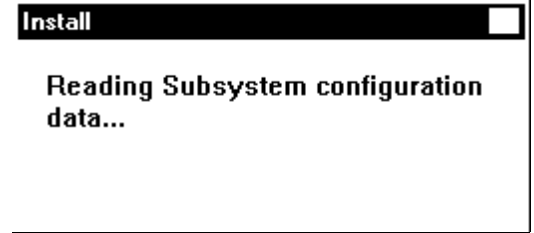
(11) "Loading configuration..." is displayed.



(12) "Change Configuration completed" is displayed.  
Select (CL) [OK].



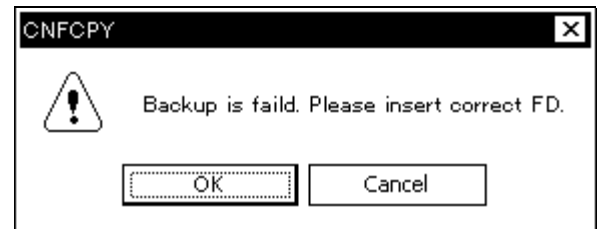
(13) “Reading Subsystem configuration data...” is displayed.



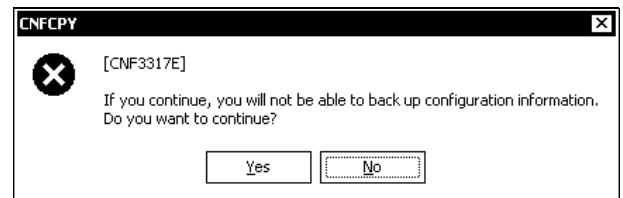
(14) “Please insert config FD in FDD.” is displayed.  
Do not insert ‘CONFIG FD’ in FDD, Select (CL) [OK].



(15) “Backup is failed Please insert correct FD.” is displayed.  
Select (CL) [Cancel].



(16) “If you continue, you will not be able to backup configuration information.  
Do you want to continue?” is displayed.  
Select (CL) [Cancel].



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(17) Check system Option (Mode 53).

Perform procedure (4) to (8).

Confirm that 'Mode 53' is being marked.

Select (CL) the [Cancel], Return to 'System Option' screen.

Select (CL) the [Cancel], Return to 'Install' screen.

---

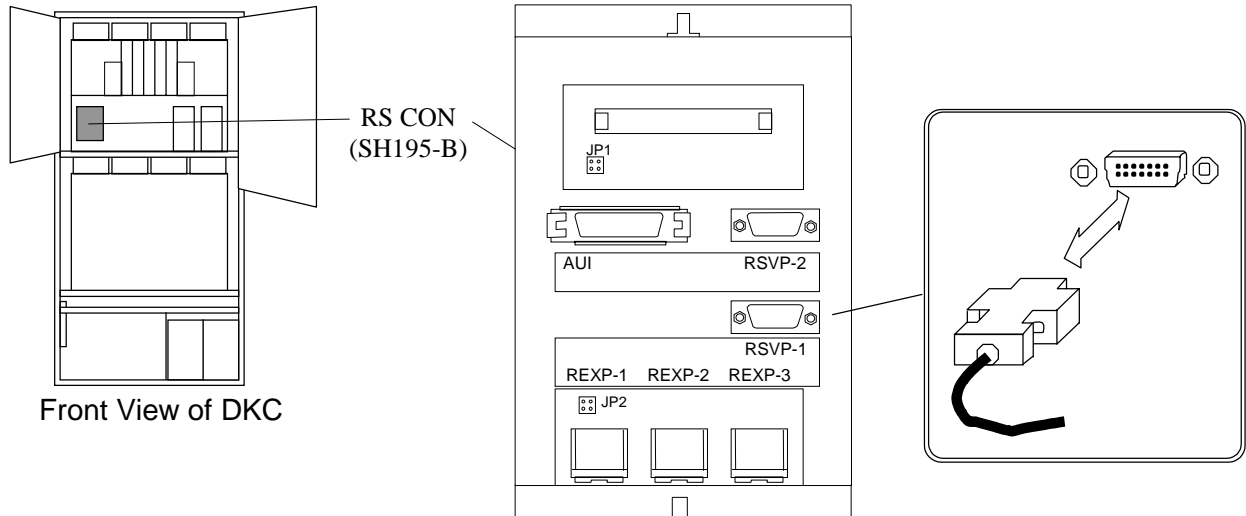
(18) Close the 'Install' window, change view Mode.

## 7 Procedure of Removing and Inserting RS232C cable

(1) Please remove the cable from RS CON PCB. (See Fig. 7-1)

(2) Please insert the cable into RS CON PCB. (See Fig. 7-1)

(Multi Cabinet Model)



(Single Cabinet Model)

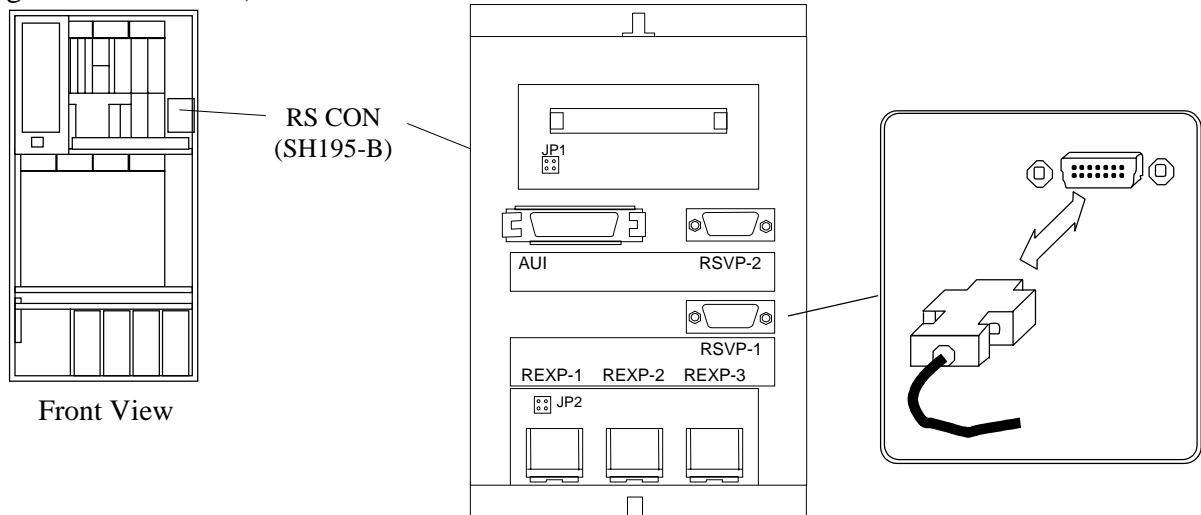


Fig. 7-1

## 8 Rip & Ship

### 8.1 Abstract

Purpose of Rip & Ship is to enable user's LDEV/PDEV resources to be continuously used when the PDEV are moved from a DKC to another.

It is able to move all parity groups in a DKC to another DKC by Rip & Ship function.

It is not supported to select some parity groups to move.

### 8.2 Measures to attain purpose

Information to be handed over is saved on FD by the SVP of the former subsystem and installed by the SVP of the new subsystem.

Note: This procedure needs two blank FDs.

This procedure is the same as DKC replacement.

### 8.3 Restrictions

Restrictions are same as DKC replacement, so please see DKC Change pages.

Configuration of before DKC and after DKC have to be the same.

Such as cache size, ACP number and position etc.

### 8.4 The kind of reported SSB and SIM

Restrictions are same as DKC replacement, so please see DKC Change pages.

### 8.5 Operations

Operations for Rip & Ship is the same as DKC replacement, so please see DKC Change pages.

Caution! Be sure to mark the position of the each HDD.  
For example put a label written a position code on it.

### 8.6 Troubleshooting

- (1) When some HDDs are blocked.  
At first you should confirm the position of HDDs are correct.  
And second, you should confirm the connection of cabling.  
If you will find an error, firstly you fix it and you retry from first step.