



**Hitachi Freedom Storage™  
Thunder 9200™**

**Compaq Tru64™ UNIX® Host Installation Guide  
(SCSI)**



**© 2001 Hitachi Data Systems Corporation, ALL RIGHTS RESERVED**

**Notice:** No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording, or stored in a database or retrieval system for any purpose without the express written permission of Hitachi Data Systems Corporation.

Hitachi Data Systems reserves the right to make changes to this document at any time without notice and assumes no responsibility for its use. Hitachi Data Systems products and services can only be ordered under the terms and conditions of Hitachi Data Systems' applicable agreements. All of the features described in this document may not be currently available. Refer to the most recent product announcement or contact your local Hitachi Data Systems sales office for information on feature and product availability.

This document contains the most current information available at the time of publication. When new and/or revised information becomes available, this entire document will be updated and distributed to all registered users.

## **Trademarks**

Hitachi Data Systems is a registered trademark and service mark of Hitachi, Ltd., and the Hitachi Data Systems design mark is a trademark and service mark of Hitachi, Ltd.

Hitachi Freedom Storage and Hitachi LUN Manager are trademarks of Hitachi Data Systems.

Tru64™ UNIX® Server is a trademark of Compaq Computer Corporation.

AlphaServer Series and TruCluster are registered trademarks of Compaq Computer Corporation.

UNIX is a registered trademark of X/Open Company Limited in the United States and other countries and is licensed exclusively through X/Open Company Limited.

All other brand or product names are or may be trademarks or service marks, and are used to identify products or services of their respective owners.

## **Notice of Export Controls**

Export of technical data contained in this document may require an export license from the United States government and/or the government of Japan. Please contact the Hitachi Data Systems Legal Department for any export compliance questions.

## Document Revision Level

Revision	Date	Description
MK-91DF545-0	July 2001	Initial Release

## Source Document Revision Level

The following source document was used to produce this Thunder 9200 host installation guide:  
*Hitachi Disk Array Subsystem Installation Manual (SCSI)*, revision 2.

# Preface

The *Hitachi Freedom Storage™ Thunder 9200™ Compaq Tru64™ UNIX® Host Installation Guide* describes and provides instructions for installing and configuring the devices on the Thunder 9200™ array subsystem for operation with the Tru64™ UNIX® operating system. This configuration guide assumes that:

- the user has a background in data processing and understands direct-access storage device subsystems and their basic functions,
- the user is familiar with the Hitachi Freedom Storage™ 9200 array subsystem,
- the user is familiar with the Tru64™ UNIX® operating system.

**Note:** The term “9200” refers to the entire Hitachi Freedom Storage™ Thunder 9200™ subsystem family, unless otherwise noted.

**Note:** In this document, “Tru64™ ” refers to the Compaq Tru64™ UNIX® operating system.

For further information on the 9200 array subsystem, please refer to the *Hitachi Freedom Storage™ Thunder 9200™ User and Reference Guide* (MK-90DF504), or contact your Hitachi Data Systems account team. The Hitachi Data Systems worldwide web site (<http://www.hds.com>) also provides information on the Hitachi Thunder 9200™ subsystem and its features and options.

For further information on Tru64™, please consult the Compaq user documentation, or contact Compaq technical support.

## COMMENTS

Please send us your comments on this document: [doc.comments@hds.com](mailto:doc.comments@hds.com).

**Make sure to include the document title, number, and revision.**

**Please refer to specific page(s) and paragraph(s) whenever possible.**

(All comments become the property of Hitachi Data Systems Corporation.)

**Thank you!**



# Contents

<b>Chapter 1</b>	<b>Overview of 9200 Tru64™ UNIX® Configuration .....</b>	<b>1</b>
1.1	Tru64™ UNIX® Configuration.....	1
1.2	Hitachi Thunder 9200™ Array Subsystem.....	1
1.3	Device Types and Configuration Procedures.....	2
<b>Chapter 2</b>	<b>Preparing for New Device Configuration .....</b>	<b>3</b>
2.1	Configuration Requirements .....	3
2.2	Installing the 9200 Subsystem .....	3
2.3	Preparing for New Device Configuration .....	4
2.3.1	Recognizing Logical Units .....	4
2.3.2	Setting the Partitions .....	4
2.3.3	Setting the Target IDs .....	4
<b>Chapter 3</b>	<b>Configuring the New Devices.....</b>	<b>5</b>
3.1	Verifying New Device Recognition.....	5
3.2	Registering Disk Geometry Information.....	7
3.3	Creating the Device Files.....	7
3.3.1	Block-type Device Files.....	8
3.3.2	Character-type Device Files.....	8
3.4	Adding New Device Information to the /etc/ldr.dbase File .....	9
3.5	Writing the Partition Label .....	10
3.6	Creating and Verifying the File Systems .....	11
3.7	Creating the Mount Directories.....	11
3.8	Mounting the File Systems .....	11
3.9	Setting and Verifying the Auto-Mount Parameters .....	12
3.9.1	Verifying the File System .....	13
<b>Chapter 4</b>	<b>Troubleshooting .....</b>	<b>15</b>
4.1	Troubleshooting .....	15
4.2	Calling the Support Center.....	15
<b>Appendix A</b>	<b>Acronyms and Abbreviations .....</b>	<b>17</b>

## List of Figures

Figure 3.1	Verifying 9200 Device Recognition.....	6
Figure 3.2	Registering the Disk Geometry Information .....	7
Figure 3.3	Creating Block-type Device Files .....	8
Figure 3.4	Creating Character-type Device Files.....	8
Figure 3.5	Writing the Partition Label.....	10
Figure 3.6	Confirming the Partition Label.....	10
Figure 3.7	Creating a File System.....	11
Figure 3.8	Creating a Mount Directory.....	11
Figure 3.9	Setting and Verifying the Auto-Mounting Parameters.....	12
Figure 3.10	Verifying the File System.....	14

## List of Tables

Table 1.1	9200 Device Specifications .....	2
Table 3.2	Auto-Mount Parameters .....	13

# Chapter 1 Overview of 9200 Tru64™ UNIX® Configuration

## 1.1 Tru64™ UNIX® Configuration

This document describes the requirements and procedures for connecting the 9200 subsystem to a Tru64™ system and configuring the new 9200 devices for operation with the Tru64™ UNIX® operating system. The Hitachi Data Systems Customer Service representative performs the physical installation of the 9200 subsystem. The user prepares for 9200 subsystem installation and configures the new 9200 devices with assistance as needed from the Hitachi Data Systems representative.

Configuration of the 9200 SCSI disk devices for Tru64™ operations includes:

- Verifying new device recognition (see section 3.1),
- Registering Disk Geometry Registration (see section 3.2),
- Creating the device files (see section 3.3),
- Writing the partition labels (see section 3.5),
- Creating and verifying the file systems (see section 3.6), and
- Setting and verifying the auto-mount parameters (see section 3.9).

**Note:** For further information on the Compaq Tru64™ UNIX® operating system, please consult the Tru64™ UNIX® user documentation, or contact Compaq technical support.

## 1.2 Hitachi Thunder 9200™ Array Subsystem

The Thunder 9200™ array subsystem supports concurrent attachment to multiple PC server and UNIX®-based platforms (please contact your Hitachi Data Systems account team for the latest information on platform support). The 9200 subsystem provides continuous data availability, high-speed response, scaleable connectivity, and expandable capacity for PC server and open-system storage. The 9200 subsystem can operate with multihost applications and host clusters, and is designed to handle very large databases as well as data warehousing and data mining applications that store and retrieve terabytes of data.

### 1.3 Device Types and Configuration Procedures

The 9200 subsystem allows the following types of logical devices (also called volumes) to be installed and configured for operation with the Tru64™ UNIX® operating system. Table 1.1 lists the device specifications for the 9200 devices.

**Table 1.1 9200 Device Specifications**

RAID Configuration (Note 1)	# of Blocks (for each device type) (Note 2)			# of Sectors per Track
	4.1 GB	8.7 GB	17.8 GB	
RAID0	40,652,160	85,085,440	174,681,600	96
RAID1/RAIDA	16,260,884	34,034,176	69,872,640	96
RAID5 (4D + 1P)	32,521,728	68,068,352	140,161,536	96

**Note 1:** The availability of a specific 9200 device type depends on the level of microcode installed on the 9200 subsystem.

**Note 2:** The number of blocks (by drive and row) is calculated as follows:

$$\# \text{ of blocks} = (\# \text{ of data cylinders}) \times (\# \text{ of heads}) \times (\# \text{ of sectors per track})$$

**Note 3:** The number of data cylinders is calculated as follows:

(↑...↑ means that the value should be rounded up to the next integer)

$$\# \text{ of data cylinders} = \uparrow ((\text{blocks} \div \text{heads}) \times (\text{sectors} \div \text{track})) \uparrow$$

Example: For a RAID 1 with 5 with 17.8 GB drives formatted as one LU:

$$174,681,600 \div (16 \times 96) = 113,723 \text{ cylinders (not used)}$$

# Chapter 2 Preparing for New Device Configuration

## 2.1 Configuration Requirements

The requirements for 9200 Tru64™ configuration are:

- Hitachi Thunder 9200™ subsystem.
  - The 9200 Resource Manager is used to configure the SCSI ports.
- Tru64™ UNIX® server. **Note:** For information on server hardware requirements, please contact the Compaq® technical support and/or the Hitachi Data Systems Support Center.
- Tru64™ UNIX® operating system, versions 4.0F, 4.0G, and 5.0A. **Important:** Please contact Compaq® technical support to make sure the most current OS patches are installed on the Tru64™ UNIX® system(s).

**Note:** Hitachi Data Systems plans to support future releases of the Tru64™ UNIX® OS. This document will be updated as needed to cover version-specific information. For further information on version support, please contact your Hitachi Data Systems account team.

- **root** log-in (superuser) access to the Tru64™ UNIX® system is required.

## 2.2 Installing the 9200 Subsystem

The 9200 subsystem comes with all hardware and cabling required for installation.

**Note:** The Hitachi Data Systems representative must use the 9200 Maintenance Manual during all installation activities. Follow all precautions and procedures in the maintenance manual, and always check all specifications to ensure proper installation and configuration.

## **2.3 Preparing for New Device Configuration**

Before setting up or installing the disk array subsystem, you should be familiar with the following activities:

- Recognizing logical units
- Setting the partitions
- Setting the target IDs

### **2.3.1 Recognizing Logical Units**

The 9200 Tru64™ operating system recognizes up to 8 Logical Units (LUs).

### **2.3.2 Setting the Partitions**

The 9200 Tru64™ operating system creates up to 8 partitions per Logical Unit (LU).

### **2.3.3 Setting the Target IDs**

The system recognizes subsystems set to target IDs 8 through 15.

## Chapter 3 Configuring the New Devices

After 9200 subsystem installation and connection are complete, the devices on the 9200 subsystem are ready to be configured for use. Configuration of the 9200 devices is performed by the user and requires superuser (root) access to the Tru64™ UNIX® system. The activities involved in 9200 Tru64™ UNIX® configuration are:

- Verifying new device recognition (see section 3.1),
- Create the device files (see section 3.3),
- Writing the partition labels (see section 3.5),
- Creating and verifying the file systems (see section 3.6), and
- Setting and verifying the auto-mount parameters (see section 3.9).

### 3.1 Verifying New Device Recognition

After connecting the 9200 subsystem to the Tru64™ UNIX® system, you need to verify that the system recognizes the new devices. The devices must be installed and formatted and the fibre channel ports configured before the host system is powered on.

To verify that the Tru64™ system recognizes new devices, use the `scu show edit` command as shown in Figure 3.1.

Verifying the 9200 and the LUNs should also be done at the hardware boot level. To verify this way, use the `show device|more` command.

```
# scu show edt ↵
```

```
CAM Equipment Device Table (EDT) Information:
```

```
Device: RZ28D Bus: 3, Target: 0, Lun: 0, Type: Direct Access ← Bus 3, TID 0, LUN 0
Device: RZ28D Bus: 3, Target: 0, Lun: 1, Type: (not present)
Device: RZ28D Bus: 3, Target: 0, Lun: 2, Type: (not present)
Device: RZ28D Bus: 3, Target: 0, Lun: 3, Type: (not present)
Device: RZ28D Bus: 3, Target: 0, Lun: 4, Type: (not present)
Device: RZ28D Bus: 3, Target: 0, Lun: 5, Type: (not present)
Device: RZ28D Bus: 3, Target: 0, Lun: 6, Type: (not present)
Device: RZ28D Bus: 3, Target: 0, Lun: 7, Type: (not present)
Device: RRD45 Bus: 3, Target: 4, Lun: 0, Type: Read-Only Direct Access ←TID 4, LUN 0
Device: RRD45 Bus: 3, Target: 4, Lun: 1, Type: (not present)
Device: RRD45 Bus: 3, Target: 4, Lun: 2, Type: (not present)
Device: RRD45 Bus: 3, Target: 4, Lun: 3, Type: (not present)
Device: RRD45 Bus: 3, Target: 4, Lun: 4, Type: (not present)
Device: RRD45 Bus: 3, Target: 4, Lun: 5, Type: (not present)
Device: RRD45 Bus: 3, Target: 4, Lun: 6, Type: (not present)
Device: RRD45 Bus: 3, Target: 4, Lun: 7, Type: (not present)
Device: TLZ09 Bus: 3, Target: 5, Lun: 0, Type: Sequential Access ← TID 5, LUN 0
Device: TLZ09 Bus: 3, Target: 5, Lun: 1, Type: (not present)
Device: TLZ09 Bus: 3, Target: 5, Lun: 2, Type: (not present)
Device: TLZ09 Bus: 3, Target: 5, Lun: 3, Type: (not present)
Device: TLZ09 Bus: 3, Target: 5, Lun: 4, Type: (not present)
Device: TLZ09 Bus: 3, Target: 5, Lun: 5, Type: (not present)
Device: TLZ09 Bus: 3, Target: 5, Lun: 6, Type: (not present)
Device: TLZ09 Bus: 3, Target: 5, Lun: 7, Type: (not present)
Device: DFXXX Bus: 4, Target: 1, Lun: 0, Type: irect Access
Device: DFXXX Bus: 4, Target: 1, Lun: 1, Type: (not present)
Device: DFXXX Bus: 4, Target: 1, Lun: 2, Type: (not present)
Device: DFXXX Bus: 4, Target: 1, Lun: 3, Type: (not present)
Device: DFXXX Bus: 4, Target: 1, Lun: 4, Type: (not present)
Device: DFXXX Bus: 4, Target: 1, Lun: 5, Type: (not present)
Device: DFXXX Bus: 4, Target: 1, Lun: 6, Type: (not present)
Device: DFXXX Bus: 4, Target: 1, Lun: 7, Type: (not present)
```

**Figure 3.1 Verifying 9200 Device Recognition**

## 3.2 Registering Disk Geometry Information

Register disk geometry information in the `/etc/disktab` file as shown in Figure 3.2.

```
# cp /etc/disktab /etc/disktab.backup          ← Make a backup.
# vi /etc/disktab                               ← Edit the file.

DFXXXXF |HITACHI DFXXXX:
:ty=winchester:dt=SCSI:ns#16:nc#10248:rm#7200:   Partition a: oa = block size
:oa#0:pa#8388608:ba#8192:fa#1024:                pa = start sector
:ob#8388608:pb#2097152:bb#8192:fb#1024:          ba = fixed at 8192
:oc#0:pc#15740928:bc#8192:fc#1024:               ta = fixed at 1024
:od#10485760:pd#1048576:bd#8192:fd#1024:
:oe#11534336:pe#1048576:be#8192:fe#1024:
:of#12582912:pf#204800:bf#8192:ff#1024:
:og#12787712:pg#204800:bg#8192:fg#1024:
:oh#12992512:ph#2748416:bh#8192:fh#1024:
```

**Figure 3.2 Registering the Disk Geometry Information**

Calculate *nc* as follows:

$$nc = \frac{\text{Logical Unit Blocks}}{[ns] (16) \times [nt] (96)}$$

## 3.3 Creating the Device Files

Two types of device files are created with the Tru64™ UNIX® system; block-type and character-type.

### 3.3.1 Block-type Device Files

Create block-type device files in the `/dev` directory as shown in Figure 3.3.

```
# mknod /dev/rzXYZ b [major number] [minor number]
```

**Figure 3.3 Creating Block-type Device Files**

Where,

$X = b$  through  $h = \text{LUN 1 through LUN 7}$  (no letter is used for LUN 0)

$Y = \text{bus number} \times 8 + \text{SCSI TID}$

$Z = \text{partition} = a$  through  $h$

Major number = 8

Minor number =  $\text{bus number} \times 16384 + \text{TID} \times 1024 + [\text{LUN}] \times 64 + [\text{Partition}]$   
(Partition = a through h)

### 3.3.2 Character-type Device Files

Create character-type device files in the `/dev` directory as shown in Figure 3.4.

```
# mknod /dev/rzXYZ c [major number] [minor number]
```

**Figure 3.4 Creating Character-type Device Files**

Where,

$X = b$  through  $h = \text{LUN 1 through LUN 7}$  (no letter is used for LUN 0)

$Y = \text{bus number} \times 8 + \text{SCSI TID}$

$Z = \text{partition} = a$  through  $h$

Major number = 8

Minor number =  $\text{bus number} \times 16384 + \text{TID} \times 1024 + [\text{LUN}] \times 64 + [\text{Partition}]$   
(Partition = a through h)

### 3.4 Adding New Device Information to the /etc/dds.dbase File

You need to add the 9200 device information to the device definition file (`/etc/dds.dbase`) to enable SCSI command tag queuing for all new 9200 devices, including SCSI disk devices and HMDE (raw) devices.

To enable SCSI command tag queuing for the 9200 devices:

1. Before editing, make a backup copy of the `/etc/dds.dbase` file.
2. Edit the `dds.dbase` file (e.g., using `vi` editor) to add the 9200 device information. For `dds_dbase` parameters, see **Error! Reference source not found.**
3. Update and validate the contents of the edited `dds.dbase` file: `dds_config -c`  
It is not necessary to reboot.
4. Verify the new 9200 device information.

### 3.5 Writing the Partition Label

Use the `disklabel` command to label the partition for each LU. See Figure 3.5.

```
# disklabel -rw /dev/rrz33a DFXXX ↵
```

**Figure 3.5 Writing the Partition Label**

After writing the partition labels, confirm them by entering `disklabel -r /dev/rrz33a DFXXX` as shown in Figure 3.6.

```
# disklabel -r /dev/rrz33a ↵
# /dev/rrz33a:
type: SCSI
disk: DFXXX
label:
flags:
bytes/sector: 512
sectors/track: 96
tracks/cylinder: 16
sectors/cylinder: 520
cylinders: 10248
sectors/unit: 15744512
rpm: 7200
interleave: 1
trackskew: 8
cylinderskew: 16
headswitch: 0# milliseconds
track-to-track seek: 0      # milliseconds
drivedata: 0

8 partitions:
#      size  offset  fstype  [fsize bsize  cpg]
a: 83886080      unused   0    0      # (Cyl. 0 - 16131*)
b: 2097152 8388608  unused   0    0      # (Cyl. 16131*- 20164*)
c: 157409280      unused   0    0      # (Cyl. 0 - 30271*)
d: 1048576 10485760  unused   0    0      # (Cyl. 20164*- 22181*)
e: 1048576 11534336  unused   0    0      # (Cyl. 22181*- 24197*)
f: 204800 12582912  unused   0    0      # (Cyl. 24197*- 24591*)
g: 204800 12787712  unused   0    0      # (Cyl. 24591*- 24985*)
h: 2748416 12992512  unused   0    0      # (Cyl. 24985*- 30271*)
#
```

**Figure 3.6 Confirming the Partition Label**

### 3.6 Creating and Verifying the File Systems

Now you can create a file system for the new 9200 SCSI disk devices. Assign a character-type device file to the device file as shown in Figure 3.7.

```
# newfs /dev/rz33a
Warning: 1024 sector(s) in last cylinder unallocated
/dev/rz33a: 8388608 sectors in 5462 cylinders of 16 tracks, 96 sectors
      4096.0MB in 342 cyl groups (16 c/g, 12.00MB/g, 2880 i/g)
super-block backups (for fsck -b #) at:
   32, 24704, 49376, 74048, 98720, 123392, 148064, 172736,
  197408, 222080, 246752, 271424, 296096, 320768, 345440, 370112,
   :
#
```

**Figure 3.7** Creating a File System

### 3.7 Creating the Mount Directories

After you have created the file systems, the next step in configuring the 9200 devices is to create a mount directory for each SCSI disk device. Make sure to choose a unique name for each mount directory, which identifies the device being mounted.

To create the mount directories for the new devices:

1. Create a mount directory by entering: `mkdir /<mount_directory_name>`. See Figure 3.8 for an example.

```
# mkdir/array1
```

**Figure 3.8** Creating a Mount Directory

### 3.8 Mounting the File Systems

1. Mount the file system by entering:  
`mount <device_file_name> <mount_directory>`

For example, to mount device `rz12c` with mount directory name `9200_LU2c`, enter:

```
mount /dev/rz33a /9200_LU2c
```

### 3.9 Setting and Verifying the Auto-Mount Parameters

The final step in configuring the new 9200 devices is to set up and verify the auto-mount parameters for each new SCSI disk device. The `/etc/fstab` file contains the auto-mount parameters for the disk devices.

To set and verify the auto-mount parameters:

1. Make a backup copy of the `/etc/fstab` file before editing.
2. Edit the `/etc/fstab` file to add a line for each new device to be auto-mounted.
3. Table 3.1 shows the auto-mount parameters required for each device. When you are finished editing the `/etc/fstab` file, save your changes and exit.

**Note:** If you make a mistake while editing, exit the editor without saving your changes, and then begin editing again.

4. The next time you reboot the Tru64™ UNIX® system, verify that the new devices were auto-mounted using the `df` (or `df -k`) command. If the system does not reboot properly, check auto-mount setting later, or use the `mount -a` command to check the `/etc/fstab` file.

```
# cp -ip /etc/fstab /etc/fstab.standard      ← Back up the file first.
# vi /etc/fstab                             ← Edit the file.

①      ②      ③      ④      ⑤ ⑥      ← Refer to Table 3.2.
/dev/rz24a /      ufs   rw    1 1
/proc     /proc  procfs rw    0 0
/dev/rz24g /usr   ufs   rw    1 2
/dev/rz33a /array1 ufs   rw    1 3      ← Add these lines when registering.
/dev/rz33b /array2 ufs   rw    1 3      "
/dev/rz33d /array3 ufs   rw    1 3      "
/dev/rz33e /array4 ufs   rw    1 3      "
/dev/rz33f /array5 ufs   rw    1 3      "
/dev/rz33g /array6 ufs   rw    1 3      "
/dev/rz33h /array7 ufs   rw    1 3      "

: wq!                                       ← When done, press ESC, save and exit.
```

**Figure 3.9** Setting and Verifying the Auto-Mounting Parameters

**Table 3.1 Auto-Mount Parameters**

Parameter #	Name	Enter
①	Filesystems	Block type device filename
②	Directory	Mount directory name
③	File system	Type of file system (e.g., UFS)
④	Mount options	Options (for example, rw for read-write)
⑤	Frequency dump in days	# of days (for example, 1, 2, 3)
⑥	Fsck pass	Order of performing file system checks

### 3.9.1 Verifying the File System

To verify the new file systems:

1. Verify that the new file systems were created correctly by displaying all mounted file systems. To display all mounted file systems, enter `df`.

**Note:** The default display for drive capacity is 512-byte blocks. To view the capacity in kilobytes rather than in 512-byte blocks, enter: `df -k` (see Figure 3.10).

2. Verify the operation of each new file system as follows:

- a) Go to the new device directory by entering: `cd /<mount_directory>`  
For example, `cd /9200_LU2c`

- b) Copy a file from the root directory to the new device by entering:  
`cp /<file_name> <file_name>.back1`

For example, to copy file **vmunix** from the root directory to the 9200\_LU2c device, enter: `cp /vmunix vmunix.back1`

- c) Copy a file to the new device again. For example, to copy the same file again, enter:  
`cp /vmunix vmunix.back2`

- d) List the files in the current directory by entering: `ls -l`

- e) Remove the files you copied by entering: `rm <file_name>`  
For example, enter `rm vmunix.back1` to remove the file `vmunix.back1`.

3. Repeat step (2) for each new file system.

```
# df -k ↵
Filesystem 1024-blocks    Used  Available    Capacity    Mounted on
/dev/rz24a    121063    78803    30153    73%    /
/proc          0          0          0    100%    /proc
/dev/rz24g    901214    716524    94568    89%    /usr
/dev/rz33a    4065690     1    3659120    1%    /array1
/dev/rz33b    1016222     1    914598    1%    /array2
/dev/rz33d    508103     1    457291    1%    /array3
/dev/rz33e    508103     1    457291    1%    /array4
/dev/rz33f    98999      1    89098    1%    /array5
/dev/rz33g    98999      1    89098    1%    /array6
/dev/rz33h    1332078     1    1198869    1%    /array7
#
```

**Figure 3.10 Verifying the File System**

# Chapter 4 Troubleshooting

## 4.1 Troubleshooting

The Hitachi Freedom Storage™ Thunder 9200™ array subsystem provides continuous data availability. For troubleshooting information for the 9200 subsystem, please refer to the *Hitachi Freedom Storage™ Thunder 9200™ User and Reference Manual* (MK-90DF504).

## 4.2 Calling the Support Center

If you need to call the Hitachi Data Systems Support Center, make sure to provide as much information about the problem as possible, including the circumstances surrounding the error or failure and the exact content of any error messages displayed on the host system(s).

The worldwide Hitachi Data Systems Technical Support Centers are:

- Hitachi Data Systems North America/Latin America  
San Diego, California, USA  
1-800-348-4357
- Hitachi Data Systems Europe  
Contact Hitachi Data Systems Local Support
- Hitachi Data Systems Asia Pacific  
North Ryde, Australia  
011-61-2-9325-3300



## Appendix A Acronyms and Abbreviations

CVS	custom volume size
FC	fibre channel
FCA	fibre channel adapter
LU	logical unit
LUN	logical unit number
MB	megabyte(s)
OFC	open file control
PC	personal computer system
SCSI	small computer system interface
TID	target ID

