

# HP 3PAR OS 3.2.1

## Release Notes

This document describes the features and issues included in HP 3PAR OS 3.2.1 and is intended for use by HP customers, partners, and HP field representatives. This document is applicable to HP 3PAR OS 3.2.1.46.

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# 1 HP 3PAR OS 3.2.1 Release Notes

## Online Upgrade Considerations

This feature allows upgrade of the OS concurrently with I/O activity on the attached hosts, provided certain conditions are met. For more information regarding the required order for upgrade and installation of software components, see the *HP 3PAR OS 3.2.1 Upgrade Instructions* (P/N QL226-97907). For further information and pre-planning of online upgrades, refer to the latest version of the *HP 3PAR OS Upgrade Pre-Planning Guide*. To obtain a copy of this documentation, go to <http://www.hp.com/3par/support/manuals>, select your product, and then click **Manuals**.

**NOTE:** Direct upgrade from HP 3PAR OS 3.1.1 GA to HP 3PAR OS 3.2.1 is not supported. For details about supported upgrade paths, see the Single Point of Connectivity Knowledge for HP Storage Products (SPOCK) website at <http://www.hp.com/storage/spock>.

**NOTE:** Software upgrades to HP 3PAR OS 3.2.1 GA for systems that are in a Remote Copy Synchronous Long Distance Replication relationships are currently not supported. HP 3PAR OS 3.2.1 support for these configuration will be enabled via a future release.

**NOTE:** Software upgrades to HP 3PAR 3.2.1 GA for systems that use Remote Copy and CLX are currently not supported. HP 3PAR OS 3.2.1 support for these configuration will be enabled via a future release.

## Supported Platforms

HP 3PAR OS release supports HP 3PAR StoreServ Storage. For details, see the Single Point of Connectivity Knowledge for HP Storage Products (SPOCK) website at <http://www.hp.com/storage/spock>.

## End of Support Features

The following feature is no longer supported by HP 3PAR OS:

- DHCP is not supported for iSCSI targets.

## Components

Component	Version
OS	3.2.1.46
CLI Client	3.2.1.46
SNMP Agent	1.7.0
<b>Drive Cage Firmware:</b>	
DC4 Firmware	2.64
DCN1/DCS1/DCS2 Firmware	3218
NEMOE/MCU Firmware	4.61
<b>HBA Firmware:</b>	
QLogic 8G FC (QLFCX)	04.05.01
QLogic 10G CNA (P3+)	04.11.151
QLogic 1G iSCSI (QLIS)	03.00.01.77

Component	Version
LSI SAS 6G (9205)	17.11.00
Emulex 2-port 4G (Helios)	02.82.x10
Emulex 4-port 8G FC (Saturn)	02.02.x15
Emulex 2-port 16G FC (Lancer)	1.1.65.16
<b>Drive Firmware</b>	
FC 15K HVIPC0300GBFC15K/HUS156030VLF400 (DC4) 300G	3P03
FC 15K HVIPC0600GBFC15K/HUS156060VLF400 (DC4) 600G	3P03
HRALP0100GBFCSSD/HUSSL4010ALF400 SSD (DC4) 100G	3P05
HRALP0200GBFCSSD/HUSSL4020ALF400 SSD (DC4) 200G	3P05
ST3300657FC/SEGLE0300GBFC15K FC 15K (DC4) 300G	3P03
ST3600057FC/SEGLE0600GBFC15K FC 15K (DC4) 600G	3P03
SSD HSSC0920S5xnFMRI 150k (DC4/DCN1/DCS2) 920G	3P03
SSD DOPE0480S5xnNMRI 100k (DC4/DCN1/DCS2) 480G	3P01
SSD DOPE1920S5xnNMRI 100k (DC4/DCN1/DCS2) 1920G	3P01
FC HUC101212CSS600/HCEP1200S5xnN010 10k (DC4/DCS2) 1200G	3P00
SSD DOPA0480S5xnNMRI 150 (DC4/DCS2) 480G	3P02
SSD DOPA0920S5xnNMRI 150 (DC4/DCS2) 920G	3P02
SSD HUSMM8040ASS204/HSSC0480S5xnNMRI 150 (DC4/DCS2) 480G	3P02
SSD HUSMM8080ASS204/HSSC0920S5xnNMRI 150 (DC4/DCS2) 920G	3P02
SSD HUSMM8040ASS204/HSSC0400S5xnNMME 150 (DC4/DCS2) 400G	3P02
SSD HUSMM8080ASS204/HSSC0800S5xnNMME 150 (DC4/DCS2) 800G	3P02
NL ST2000NM0023/SMEG2000S5xnN7.2 7.2k (DC4/DCS1) 2000G	3P01
NL ST3000NM0023/SMEG3000S5xnN7.2 7.2k (DCS1) 3000G	3P01
NL ST4000NM0023/SMEG4000S5xnN7.2 7.2k (DC4/DCS1) 4000G	3P01
NL ST2000NM0063/SMEG2000S5xnF7.2 7.2k (DC4/DCS1) 2000G	3P00
NL ST2000NM0063/SMEG4000S5xnF7.2 7.2k (DC4/DCS1) 4000G	3P00
FC ST450MM0036/SLTN0450S5xnF010 10k (DC4/DCS2) 450G	3P00
FC ST600MM0036/SLTN0600S5xnF010 10k (DC4/DCS2) 600G	3P00
FC ST900MM0036/SLTN0900S5xnF010 10k (DC4/DCS2) 900G	3P00
NL HMRP2000S5xnN7.2 7.2k (DC4/DCS1) 2000G	3P00
NL HMRP3000S5xnN7.2 7.2k (DC4/DCS1) 3000G	3P00
NL HMRP4000S5xnN7.2 7.2k (DC4/DCS1) 4000G	3P00
NL HMRP2000S5xnE7.2 7.2k (DC4/DCS1) 2000G	3P00
NL HMRP3000S5xnE7.2 7.2k (DC4/DCS1) 3000G	3P00
NL HMRP4000S5xnE7.2 7.2k (DC4/DCS1) 4000G	3P00
FC SLTNG0450GBAS10K/SLTN0450S5xnN010 10k (DC4/DCS2) 450G	3P01
FC SLTNG0600GBAS10K/SLTN0600S5xnN010 10k (DC4/DCS2) 600G	3P01

Component	Version
FC SLTNG0900GBAS10K/SLTN0900S5xnN010 10k (DC4/DCS2) 900G	3P01
SSD HUSML4040ASS600/HRLP0400S5xnNMLC 150 (DC4/DCS2) 400G	3P02
SSD HUSML4040ASS601/HRLP0400S5xnEMLC 150 (DC4/DCS2) 400G	3P01
FC SLTNG0450GBAS10K/SLTN0450S5xnE010 10k (DCS2) 450G	3P00
FC SLTNG0900GBAS10K/SLTN0900S5xnE010 10k (DCS2) 900G	3P00
FC SAWK1000S5xnN7.2 7.2k (DCS2) 1000G	3P00
NL ST91000640SS/SAWK1000S5xnE7.2 7.2k (DCS2) 1000G	3P00
FC ST9300653SS/SYJKT0300GBAS15K 15k (DC4/DCS2) 300G	3P01
FC HUC109045CSS600/HCBRE0450GBAS10K 10k (DC4/DCS2) 450G	3P02
FC HUC109045CSS600/HCBRE0600GBAS10K 10k (DC4/DCS2) 600G	3P02
FC HUC109090CSS600/HCBRE0900GBAS10K 10k (DC4/DCS2) 900G	3P02
SSD HUSSL4020BSS600/HRALP0200GBASSLC 150 (DCS2) 200G	3P00
SSD HUSSL4010BSS600/HRALP0100GBASSLC 150 (DCS2) 100G	3P00
NL HUS723020ALS640/HMRSK3000GBAS07K 7.2k (DCS1) 3000G	3P02
NL HUS723020ALS640/HMRSK2000GBAS07K 7.2k (DC4/DCS1) 2000G	3P02
NL ST2000NM0011/SMSKP0002TBAT07K 7.2k (DC4) 2000G	3P01
NL ST1000NM0011/SMSKP0001TBAT07K 7.2k (DC4) 1000G	3P01
NL HUA723020ALA640/HMRSK0002TBAT07K 7.2k (DC4) 2000G	3P01

## What's New in the OS

The enhancements available in HP 3PAR OS 3.2.1 deliver flash innovations for improved price and performance in both All-flash and hybrid arrays. HP 3PAR OS 3.2.1 also extends high availability between sites to Microsoft Windows environments and extends security to address compliance requirements.

HP 3PAR OS 3.2.1 includes the following new and enhanced features:

- Adaptive Flash Cache software
- Express Writes software
- Supports new 1.92 TB and 480 GB cMLC solid state drives available for HP 3PAR StoreServ 7000, 7450 and 10000 systems
- Peer Persistence enhancements
- Supports FIPS 140.2 compliance with new external secure key managers
- Supports 920 GB FIPS Encrypted MLC SSD
- Interoperability

## HP 3PAR Adaptive Flash Cache

HP 3PAR Adaptive Flash Cache is a new feature that accelerates random read workloads by improving the read response time and reducing the latency. This software feature effectively extends controller cache by acting as a second level of read cache between HDDs in the array and the controller cache. HP 3PAR Adaptive Flash Cache extends the system cache virtually—by leveraging flash capacity from the array SSD tier—to dynamically and flexibly accelerate read intensive

workloads at no additional cost. Adaptive Flash Cache includes a simulation feature that helps determine the amount of flash that a system requires for random read acceleration.

## HP 3PAR Express Writes Software

HP 3PAR Express Writes Software is a write acceleration feature that optimizes CPU utilization to increase throughput, deliver up to 30 percent more IOPS, and reduce latency by up to 20 percent depending on the workload. Express Writes is enabled with transparent FC protocol optimizations. These benefits extend to both spinning drives and flash-based media.

## New cMLC drive support

New cMLC drive support is available with HP 3PAR OS 3.2.1. These drives, available in 1.92 TB and 480 GB capacity for 3PAR StoreServ 7000, 7450 and 10000 models, reduce the \$/GB of solid state storage, making it more affordable for mainstream applications. These drives support 3PAR Adaptive Sparing which makes more space available to write data so that more capacity is available at the system level in the same footprint.

## HP 3PAR Peer Persistence Software

HP 3PAR Peer Persistence Software supports Microsoft Windows 2008 R2 and Microsoft Windows 2012 R2 Server and Hyper-V, in addition to the existing support for VMware. HP 3PAR Peer Persistence software enables HP 3PAR StoreServ systems located at metropolitan distances to act as peers to each other, presenting a nearly continuous storage system to hosts and servers connected to them. This capability allows to configure a high availability solution between two sites or data centers where failover and failback remains completely transparent to the hosts and applications running on those hosts.

HP 3PAR OS 3.2.1 expands host protocol support to iSCSI and FCoE to all the supported Operating Systems. For details, see the Single Point of Connectivity Knowledge for HP Storage Products (SPOCK) website at <http://www.hp.com/storage/spock>.

## HP 3PAR StoreServ FIPS 140-2 compliance

HP 3PAR StoreServ DAR Encryption support for new external key manager makes it possible to comply with FIPS 140-2 encryption regulations. HP 3PAR OS 3.2.1 supports two new external key managers and enables a new FIPS 140-2 validated 920 GB encrypted SSD. The new external key managers are HP Enterprise Secure Key Manager (HP Atalla) 4.0 and SafeNet KeySecure k450 and k150.

## Interoperability

### Host Operating System Support

HP 3PAR OS 3.2.1 supports Host Persona 15 for Microsoft Windows Server 2008, Microsoft Windows Server 2008 R2, Microsoft Windows Server 2012, and Microsoft Windows Server 2012 R2.

HP 3PAR OS 3.2.1 is the last major HP 3PAR OS release to support Host Persona 1 and 2 with these Windows versions. Subsequent HP 3PAR OS versions will exclusively use Host Persona 15 for Microsoft Windows Server 2008, Microsoft Windows Server 2008 R2, Microsoft Windows Server 2012, and Microsoft Windows Server 2012 R2.

## Modifications to the OS

The following items are addressed in this release:

Issue ID	Item	Description
62394	The <code>no_tp_bzero</code> volume policy is disabled as it can result in TPVV corruption.	TPVV <code>tp_no_bzero</code> policy causes data miscompare for writesame zero/unmap CDB. This policy is disabled.
71325	New Remote Copy (RC) group status is defined for <code>growvv</code> fail condition.	New RC group status - Stopped(Grow_Failed) - is defined for a condition where a Virtual Volume(VV) fails to grow. The group cannot be started when VV fails to grow.
72545	Changed default connection mode to point for the <code>controlport config host</code> command.	The default connection type for the <code>controlport config host</code> command is set to point connection mode because most of the host ports are connected to point to point typologies.
74054	Addresses the IO performance degradation issue.	Addresses the IO performance degradation issue in systems where certain storage classes are configured on only some node pairs.
81941	The drives are not powered on after power failure.	Resolved an issue where node cage drives are not powered on after power failure.
82555	The <code>checkhealth</code> command checks certificate start and end dates.	The <code>checkhealth cert</code> command reports certificates that are expired, will expire in less than 30 days, or are not valid until a future date.
82613	The <code>checkhealth</code> command evaluates current network counters.	The <code>checkhealth</code> command compares current network error counters with the most recent data in the log. If no errors are reported for a port, the most recent 3:37am samples are compared for errors "yesterday".
83037	Incorrectly zoned peer ports appears as host type.	If an array contains peer ports which are not configured correctly in 1:1 zoning relationship with the source array host ports, then <code>showport -c</code> command might show port type as host even though the port is functioning correctly.
85043	The <code>showbattery</code> command displays the actual battery part data.	The <code>showbattery</code> command displays the actual battery part data.
88152	The <code>checkhealth</code> command provides correct cable information.	In case of a bad cable issue such as broken link or speed issue, the <code>checkhealth</code> command reports error for the other cable installed in the same disk cage. This is resolved and only the broken cable is reported.
92878	A <code>sysmgr</code> segmentation fault in devices.	A <code>sysmgr</code> segmentation fault in devices is resolved by adding additional checks in cage monitoring.
93006	Avoid segmentation fault.	There is a small time gap between region move completion task and marking the task as complete. If a user removes a VV in this time gap for a conversion/import/online copy, then the system manager tries to dereference a NULL pointer when the task is marked as completed.
94331	The IMC Volume Raw Space pie chart on the Physical Disks Summary tab incorrectly displays value for the selected device type on StoreServ with Adaptive Optimization software active.	The IMC Volume Raw Space pie chart on the Physical Disks Summary tab incorrectly displays value for the selected device type on StoreServ with Adaptive Optimization software active.
94462	The <code>admithw</code> command provides more accurate estimates for the time required to upgrade cages.	The <code>admithw</code> command provides more accurate estimates for the time required to upgrade cages.
95124	Node cage <code>ddumps</code> might terminate prematurely.	Node cage <code>ddumps</code> might terminate prematurely. The <code>ddump</code> file is truncated and it does not show BBU entries at the end.
95272	The two sides of the cage report different information.	The two sides of the cage report different information regarding the data cache, battery protection, and metis due to synchronization failure.

Issue ID	Item	Description
95425	The <code>checkhealth port</code> command reports unavailable host ports.	The <code>checkhealth port</code> command reports any host port found in the <code>servicehost list</code> output which are not in the state:ready, mode:target, or type:host.
95862	The <code>upgradecage</code> command is improved to handle HP 3PAR StoreServ 7000 series node cage PCMs.	Reliability of HP 3PAR StoreServ 7000 series Node Cage Gold PCMs is improved.
96021	The <code>servicecage hresetfc</code> command resets correct IO module on HP 3PAR StoreServ 7000 series.	The <code>servicecage hresetfc</code> command resets correct IO module on HP 3PAR StoreServ 7000 series.
98151, 99929	Make several commands automatically retry in the <code>tpdtcl</code> layer.	A VV has several kinds of locks to indicate that an operation is in progress on any of the snapshots. If the operation changes the snapshots, then VV first checks these locks. If it finds a lock, it will return that the VV is busy. A delay is added by making several commands in the <code>tpdtcl</code> layer try twice if it finds a lock on the VV. It will wait 5 seconds before the first retry and 10 seconds before the second retry. This will give time for <code>sysmgr</code> to get the VV unlocked.
100611	Reduce the frequency of QW unreachable alerts.	Under certain circumstances, customers might observe a significant number of QW unreachable alerts due to communication failures between HP 3PAR OS and the Quorum Witness Virtual Machine. These alerts are generated due to some transient conditions on the network such as dropped packets, or timeout due to network congestion. This is resolved and HP 3PAR OS performs a number of retries before raising the alert.
101298	Thin To Fat Conversions are made more efficient.	Efficient import for online thin to fat conversions is turned on. This makes sparse thin to fat conversions perform faster.
101399	The IMC might display incorrect interface card port states for Card 1.	On an HP 3PAR StoreServ 7000 system, the IMC displays Card 0 port states for both Card 0 and Card 1. Depending upon the cabling configuration, Card 1 might differ from Card 0. In such cases, the information displayed for Card 1 is incorrect.
101454	The <code>showportpel compare</code> command always returns an error.	The <code>showportpel compare</code> command always returns an error. This is resolved.
102474	Improved <code>setrcopygroup reverse</code> command with <code>-stopgroupoption</code> .	The <code>setrcopygroup reverse</code> command with <code>-stopgroupoption</code> might fail in certain scenarios when the the groups do not stop in time. This is resolved.
102619	Host name checking is enforced by default.	Host name checking is enforced by default.
102644	The system manager might incorrectly generate the following event/alert:  Minor Node Thermal Status hw_node:3 Node 3: SBB Canister 1 at WARNING level (50 C)	An incorrect alert by system manager is resolved by changing the alert to post at the correct WARNING level temperature.
102670	60 new timezones are supported with the <code>setdate -tz</code> and <code>showdate</code> command.	60 new timezones are supported with the <code>setdate -tz</code> and <code>showdate</code> command. They are as follows: Africa/Asmara Africa/Juba America/Argentina/Buenos_Aires America/Argentina/Catamarca America/Argentina/ComodRivadavia America/Argentina/Cordoba

Issue ID	Item	Description
		America/Argentina/Jujuy
		America/Argentina/La_Rioja
		America/Argentina/Mendoza
		America/Argentina/Rio_Gallegos
		America/Argentina/Salta
		America/Argentina/San_Juan
		America/Argentina/San_Luis
		America/Argentina/Tucuman
		America/Argentina/Ushuaia
		America/Atikokan
		America/Bahia
		America/Bahia_Banderas
		America/Blanc-Sablon
		America/Campo_Grande
		America/Coral_Harbour
		America/Indiana/Petersburg
		America/Indiana/Tell_City
		America/Indiana/Vincennes
		America/Indiana/Winamac
		America/Kralendijk
		America/Lower_Princes
		America/Marigot
		America/Matamoros
		America/Metlakatla
		America/Moncton
		America/North_Dakota/Beulah
		America/North_Dakota/New_Salem
		America/Ojinaga
		America/Resolute
		America/Santa_Isabel
		America/Santarem
		America/Sitka
		America/St_Barthelemy
		America/Toronto
		Antarctica/Macquarie
		Antarctica/Rothera
		Asia/Hebron
		Asia/Ho_Chi_Minh
		Asia/Kathmandu
		Asia/Kolkata
		Asia/Makassar
		Asia/Novokuznetsk
		Atlantic/Faroe
		Australia/Currie
		Australia/Eucla
		Europe/Guernsey
		Europe/Isle_of_Man

Issue ID	Item	Description
		Europe/Jersey Europe/Mariehamn Europe/Podgorica Europe/Volgograd Pacific/Chuuk Pacific/Pohnpei US/Pacific-New
103167	An FCoE port active due to persistent ports failover is taken offline. However, the port is not fully logged out of the fabric and subsequent calls to <code>showhost</code> provides information about the hosts associated with that port.	An FCoE port active due to persistent ports failover is taken offline. However, the port is not fully logged out of the fabric and subsequent calls to <code>showhost</code> provides information about the hosts associated with that port. This is resolved.
103208	Resolved a potential core dump from occurring during database creation.	This does not allow a bad memory reference from being used during database creation.
103209	Resolved a potential core dump from occurring while issuing a CT command.	This does not allow a bad memory reference from being used when a CT command is issued to the nameserver.
103210	Resolved a potential core dump from occurring during vport control.	This does not allow a bad memory reference from being used while enabling or disabling a vport.
103213	Resolved a potential core dump from occurring after receiving <code>ENTRY_ABTS_RECEIVED</code> message.	This does not allow a bad memory reference from being used after receiving <code>iocb</code> message <code>ENTRY_ABTS_RECEIVED</code> .
103214	Resolved a potential core dump from occurring when disabling target mode I/O.	This does not allow a bad memory reference from being used when disabling target mode I/O.
103215	Resolved a potential core dump from occurring while handling an asynchronous interrupt.	This does not allow a bad memory reference from being used by the asynchronous interrupt handler.
103217	Resolved a potential core dump from occurring during CTIO return message processing.	This does not allow a bad memory reference from being used by the CTIO return message processing.
103218	Resolved a potential core dump from occurring in the abort monitor thread.	This does not allow a bad memory reference from being used in the abort monitor thread.
103219	Corrected a macro that compares unsigned to 0 ( <code>NO_EFFECT</code> ).	A comparison that has no effect is removed.
103221	Resolved undetermined behaviour in CNA FW download.	Several previously uninitialized variables are initialized and the outcome of the CNA FW download function is more deterministic.
103267	HP 3PAR StoreServ Storage 7000 system PCM fans stay at high speeds.	HP 3PAR StoreServ Storage 7000 system PCM fans stay at medium or high speed for hours, without any environmental cause. This is resolved.
103288	Long resynchronization time for large remote copy volumes if any failed I/O exist.	Large remote copy volume resynchronization takes considerable time if any failed IO exist. This is addressed.
103679	New Qlogic CNA firmware.	Qlogic CNA firmware is updated to address a heartbeat failure.
103713	The <code>deinstall</code> script is not properly set up for Smartstart.	Due to an issue, the <code>deinstall</code> scripts does not work with Smartstart. The scripts are improved so that Smartstart can be used.

Issue ID	Item	Description
104068	The NEMOE version can be displayed or printed using the <code>shownode -mcu</code> command.	The NEMOE version can be displayed or printed using the <code>shownode -mcu</code> command.
104168	Correct reporting of writeback cache enable bit.	The WCE bit in the Cache Mode page(08h) is set to zero. This enables correct reporting of writeback cache enable bit.
104182	The checkhealth host checks NPIV state of the FC switch port.	The checkhealth host checks NPIV state of the FC switch port at time of login. A state can be updated using command <code>controlport rst n:s:p</code> .
104242	Node rescue lock is released automatically when it is manually terminated.	If <code>iderescue</code> is manually terminated during a node rescue, then you need not manually remove the lock file.
104273	Default R1 NL CPGs are not created.	Default R1 NL CPGs are not created. OKVs is used on the admin volume to track if default CPGs are created before, and do not recreate even if there are no CPGs of that type present.
104334	64k and 16k memory leak when RCFC link goes down or comes up.	When RCFC link comes up, memory is allocated in <code>rcfc_test_link_rx_thread</code> but the memory is not free when the thread exits. This is resolved and the memory is available when the thread exits.
104978	Improved error messages.	Error messages are improved when no targets are configured.
105067	Resolved <code>tpd_timeout</code> assertion in INQ code	A synchronization issue that can lead to a <code>tpd_timeout</code> assertion when processing INQ VPD C0h commands is addressed.
105678	New RAID-6 LDs with set sizes 6, 10, and 16 provide increased performance due to internal layout rearrangement.	New RAID-6 LDs with set sizes 6, 10, and 16 provide increased performance due to internal layout rearrangement. Old LDs can be converted to one of these three target set sizes by using <code>tunesys</code> .
105910	Resolved node outage due to SCSI token inconsistency.	This addresses a race condition in which the latest SCSI token data for a LUN is not updated on a new node joining the cluster after a power failure. This leads to a token inconsistency across the cluster forcing a node to go down.
106556	Resolved iSCSI error <code>fatal exception in interrupt from abort processing</code> .	This addresses a bad memory reference in the iSCSI driver's abort command processing when completing a port reset.
106779	<code>Tunesys</code> node level tuning is improved so that it does not shuffle chunklets between disks.	An issue in the <code>tunesys</code> command causes chunklets to swap between the disks during the intra-node phase. This is resolved using a combination of a redesign of the <code>tunenodech</code> command, and a low-level mechanism to specifically disallow chunklet movement to specified disks.
106931, 106933	In networks with a large number of attached hosts, a reboot of the master node can cause an unnecessarily large workload on the StoreServ system manager. This can lead to slow integration of the node or slow response to host inquiry commands.	In networks with a large number of attached hosts, a reboot of the master node can cause an unnecessarily large workload on the StoreServ system manager. This can lead to slow integration of the node or slow response to host inquiry commands. This is resolved.
107805	The minimum like disk requirements are changed.	New minimum disk requirements per node pair for like disks (class,speed,capacity) are: NL minimum for all: 12 FC minimum for p-10000 system: 8 FC minimum for all 7000 series types: 6
108192	System might start with insufficient disks after powerfail .	When trying to recover after a power failure or cluster panic, the system could incorrectly attempt to start when only a low number of disks are present, leading to another cluster panic. This is resolved and require

Issue ID	Item	Description
		roughly 60% of the disks to be present before the system attempts to start up.
108744	IDE erase failure with SanDisk X110 boot drive is addressed.	IDE erase or AHCI erase command on whack fails with SanDisk X110 boot drive. HP 3PAR StoreServ 7000 series BIOS is modified to use the user password for security erase to support SanDisk X110 drive security erase.
109774	Node rescue could result in system manager deadlock.	With certain network configurations, attempting to perform a node rescue could result in the system manager locking up. This issues is resolved.
109800	If a loss of power is experienced by HP 3PAR StoreServ during the boot up cycle after Linux is loaded, the node might be unresponsive with a tpd_assert() due to incomplete boot up processing of the TPD power fail subsystem.	If a loss of power is experienced by HP 3PAR StoreServ during the boot up cycle after Linux is loaded, the node might be unresponsive with a tpd_assert() due to incomplete boot up processing of the TPD power fail subsystem. This happens only if the power loss occurs between the narrow window after Linux boots but before system initialization is complete. This issue happens only with P10000 series platforms for the HP 3PAR OS version 3.2.1. This is resolved.
109822	An alert is provided at the correct WARNING level temperature.	An alert is provided at the correct WARNING level temperature.
110782	Allow access to read-only standby non-Peer Persistence Remote Copy volumes during upgrade.	Due to a change in ALUA path management policies between HP 3PAR OS version 3.1.2 and 3.1.3, standby read-only volumes became inaccessible during an online upgrade. This is resolved by allowing access to the standby LUNs during the upgrade.
110881	When the Remote Copy group is started, incorrect error handling might cause Virtual Volumes to remain in locked state. Therefore, the system becomes unresponsive for Virtual Volumes operation such as snapshot creation.	When the Remote Copy group is started, incorrect error handling might cause Virtual Volumes to remain in locked state. Therefore, the system becomes unresponsive for Virtual Volumes operation such as snapshot creation.  This is resolved and the virtual volumes are restored to their unlocked state.
111479	The controlport rcip ping can not prevent administrative access.	Using controlport rcip ping on an IP address prevents that IP address from being able to access the admin IP address of the system. This is addressed.
111748	Support for TRX10GVP2010CA03 10G SFP.	Added support for TRX10GVP2010CA03 10G SFP.
113857	An issue with upgrading the BIOS.	An issue with corrupt directory permissions could result in the BIOS not being properly flashed during an upgrade. This issue is automatically detected and corrected on upgrades.
114272	TPVV volume grow request is delayed during system manager failover.	During a sysmgr failover, due to reboot of the master node or otherwise, a timing window could cause a queued TPVV grow request to be attempted before initialization had progressed to the point where it could be handled. The delay resulting from this might cause snapshots to be marked as stale. The initialization is now done at an earlier point to prevent this issue.

## Known Issues with the OS

Issue ID	Item	Description
67582	Potential sysmgr core at upgrade on systems with AIX and HP-UX hosts.	There is an issue with how AIX and HP-UX hosts are handled in managing their state between sysmgr and the kernel and it might result in unresponsive sysmgr. This can cause an issue during an upgrade.

Issue ID	Item	Description
		Workaround: Examine <code>showhost</code> before the upgrade and confirm that all expected entries are present. For missing entries, use <code>controlport rst</code> on the port.
69962	Tasks on the array can be ran by local users only.	Tasks like <code>tunesys</code> can be run by local users only since the system authenticates users before running these tasks. LDAP user credentials are not maintained locally on the array's persistent repository. Therefore, LDAP users fail authentication and tasks cannot run.  Workaround: Use a local user for tasks like <code>tunesys</code> .
86140	When setting up a remote copy over fibre channel, there might be an issue if the ports are configured before taking them offline.	When setting up a remote copy over fibre channel, HP recommends to take the ports offline before configuring them. To take the port to be used for the FC RC configuration offline, use the <code>controlport offline</code> command. After both ports report as offline, then to configure each port to be an RCFC port, use the <code>controlport config rcfc -ct point - f</code> command. The ports must report that they are 'ready' and have a type of 'RCFC'. To confirm this, use the <code>showport -rcfc</code> command.  Do not continue configuring the fibre channel remote copy ports until both systems report the expected results: <code>showport -rcfc</code> type: rcfcstate: ready <code>showrctransport -rcfc</code> state: new  If the expected states are not meet, take the ports back to the offline state and start again.
101049	Renaming a CPG when <code>tunesys</code> is running might cause <code>tunes</code> to fail.	<code>Tunesys</code> can generate a large number of tune commands during the analysis phase. If a CPG is renamed before the generated <code>tunes</code> are executed, the <code>tunes</code> might fail.  Workaround: Do not change the name of CPGs when <code>tunesys</code> is running.
104955	After upgrading to HP 3PAR OS 3.2.1, <code>admithw scheds</code> must be called.	After upgrading to HP 3PAR OS 3.2.1, <code>admithw scheds</code> must be called to ensure that the scheduler is updated with the <code>schedule checkiperfserver</code> .
110704	An entire system might become unresponsive during a two node system online upgrade from HP 3PAR OS 3.1.2.GA to HP 3PAR OS 3.1.2.MU2 and HP 3PAR OS 3.1.2.MU3.	An entire system might become unresponsive during a two node system online upgrade from HP 3PAR OS 3.1.2.GA to HP 3PAR OS 3.1.2.MU2 and HP 3PAR OS 3.1.2.MU3. This issue arises when the node to be upgraded is unresponsive or is rebooted without using the <code>upgradesys</code> command.  Workaround: Revert the upgraded node and restart the online upgrade.
111310	For Windows Peer Persistence support, the recovery procedure must be updated to include a manual disk rescan from Windows Disk Management.	For Windows Peer Persistence support, the recovery steps after an automatic failover must include a manual disk rescan from Windows Disk Management to allow failback to the original configuration. The manual disk rescan must be performed after the <code>setrcopygroup recover</code> command is issued and before the replication is switched back to its original direction.
111675	If the master node is rebooted while there are ports in a 'failback_pending' state, those ports might enter in an offline or an unconfigured state.	If the master node is rebooted while there are ports in a 'failback_pending' state, those ports might enter in an offline or an unconfigured state.
113925	Peer Persistence Windows 2012 R2 Live Migration of Clustered VM's using vFC adapters is not supported.	Peer Persistence Windows 2012 R2 Live Migration of Clustered VM's using vFC adapters is not supported.
114502	Insufficient checks on target version volume limit during downgrade.	If the cluster has more than 4k volumes and is downgraded to a version lower than HP 3PAR OS 3.1.3, the downgrade succeeds, but volumes over the 4k limit show as <code>internal_consistency_error</code> .

Issue ID	Item	Description
		Workaround: Remove or migrate some volumes before performing a downgrade.

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# 2 HP 3PAR OS 3.2.1 CLI Release Notes

## Installation Notes for the CLI

### Virus Checking

Virus checking is known to slow down and potentially cause issues with installation of the CLI. Before attempting an install or uninstall of the OS CLI, shut down all running applications and disable virus-checking software.

### Deleted commands

The deprecated commands mentioned in HP 3PAR OS 3.1.3 are deleted.

### Compatibility Changes in Next Release

Remote CLI client versions earlier than Remote CLI client 3.1.2 cannot connect to the HP 3PAR OS.

### Installation Directory

The default location for HP 3PAR CLI installation is changed. You must manually remove the previous version of HP 3PAR CLI, if you are using a version earlier than HP 3PAR CLI 3.1.3.

#### Windows 32-bit system:

Old Installation Location: C:\Program Files\3PAR\inform\_cli\_<version>

New Installation Location: C:\Program Files\Hewlett-Packard\HP 3PAR CLI

#### Windows 64-bit system:

Old Installation Location: C:\Program Files (x86)\3PAR\inform\_cli\_<version>

New Installation Location: C:\Program Files (x86)\Hewlett-Packard\HP 3PAR CLI

#### UNIX and Linux:

Old Installation Location: /opt/3PAR/inform\_cli\_<version>

New Installation Location: /opt/hp\_3par\_cli

The program menu is changed in Microsoft Windows OS:

Old menu: **Start**→**Programs**→**HP 3PAR**→**HP 3PAR CLI <version>**

New menu: **Start**→**Programs**→**HP 3PAR CLI**→**HP 3PAR CLI <version>**

## Supported Operating Systems

For the list of supported operating systems, see the *HP 3PAR CLI Remote Client* document under Single Point of Connectivity Knowledge for HP Storage Products (SPOCK) website at <http://www.hp.com/storage/spock>.

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**NOTE:** Support for the following additional operating systems is provided in this release:

- Red Hat Enterprise Linux 6 Update 5 (RHEL 6.5)
  - Ubuntu 12.04 LTS
  - Solaris 11
  - Windows 8.1 Enterprise 64-bit
-

## What's New in the CLI

The following new commands are added in HP 3PAR CLI 3.2.1:

Command	Description
createflashcache	Create flash cache for the cluster.
importcert	Import a signed certificate and supporting CAs (Certificate Authorities) for the HP 3PAR Storage System SSL services.
removecert	Remove SSL certificates from the HP 3PAR StoreServ Storage System.
removeflashcache	Remove flash cache from the cluster.
removespcredential	Remove all Service Processor credentials on the array.
setflashcache	Set the flash cache policy for virtual volumes.
setsshbanner	Set the SSH banner that is displayed before the user logs in.
showflashcache	Show either the status of the flash cache per node or flash cache policy for virtual volumes.
showsr	Show System Reporter status.
showsshbanner	Show the SSH banner that is displayed before the user logs in.
srstatcache	System reporter performance reports for flash cache and data cache.
statcache	Show the flashcache and data cache statistics in a timed loop.

## Changed commands

Command	Options added (unless stated otherwise)
admithw	-nopatch
checkrclink	-startserve
compactcpg	-nomatch
controlencryption	-setekm
createcert	
createuser	(New audit user)
movech	-perm (changed)
setnet	-disableports
setsched	-pauseduration
setcim	-pol
setsys	-param SessionTimeout
setuser	(audit user)
setuseracl	(audit user)
setvv	-udid
showcert	
showcim	-pol
showpd	-i (additional output)
showuser	-domain

Command	Options added (unless stated otherwise)
showwsapi	-d
showwsapisession	-at
sr*	-btsecs (defaults changed)
sraomoves	-vv, -withvv
srpdspace	-capacity
startao	-vv
tunesys	-devtype

## Removed and Deprecated Commands and Options

The following commands are removed or deprecated in the OS 3.2.1 release.

Removed Commands and Options	
createald	No equivalent command.
createaldvv	Use the createvv command instead.
createavv	Use the createvv command instead.
createld	Use the createvv command instead.
createtpvv	Use the createvv -tpvv command instead.
cli -pwf	No equivalent command.
cli -password	No equivalent command.
controliscsiport dhcp	DHCP is not supported on iSCSI ports.
growaldvv	Use the growvv command instead.
growavv	Use the growvv command instead.
growtpvv	Use the growvv command instead.
setcim	The -httpport and -httpsport options are deprecated.
setpassword -save	No equivalent command.
setpassword -saveonly	No equivalent command.
setntp	Use the setnet ntp command instead.
srstatqos	Options -vvset and -all_others are deprecated
tunealdvv	Use the tunevv command instead.
tunetpvv	Use the tunevv command instead.

## Modifications to the CLI

Issue ID	Item	Description
24181	Add support for CLI idle session timeout.	Support for CLI idle session timeout is added.
70792, 100955	The <code>tunesys - tunenodech</code> command can now move eight chunklets at a time.	The <code>tunesys</code> command can move up to eight chunklets at a time. The default value is eight, but a lower value can be specified.
86454	The <code>tunesys</code> command is enhanced to include <code>-devtype</code> option.	The <code>tunesys</code> command is enhanced to include <code>-devtype</code> option. This allows rebalancing of a single device type such as SSD, FC, or NL on a given node.
86894	Added AdmissionTime in the <code>showpd</code> command output.	Added AdmissionTime in the <code>showpd</code> command output using option <code>-i</code> .
87003	For the <code>dismissrcopyvv</code> command, options after <code>-pat</code> are ignored.	For the <code>dismissrcopyvv</code> command, options after <code>-pat</code> are ignored.
87174	An issue where the <code>tunesys</code> command results in a disk utilization layout different from the other system commands such as <code>createvv</code> and <code>VV growth</code> .	An issue where the <code>tunesys</code> command results in a disk utilization layout different from the other system commands such as <code>createvv</code> and <code>VV growth</code> . This is resolved and the <code>tunesys</code> command produces a layout similar to the rest of the system.
88509	The <code>tunesys</code> node level tuning displays incorrect values for task step.	When <code>tunesys</code> performs node level tuning, the task step (the number of chunklets to move divided by number of chunklets moved) for <code>tunenodech</code> tasks is displayed incorrectly.
92443	The <code>tunesys</code> command is improved to handle small incremental upgrades.	The <code>tunesys</code> command is improved to handle small incremental upgrades.
96087	The <code>tunesys</code> intra-node phase ( <code>tunenodech</code> ) does not rebalance usage correctly.	<code>Tunesys - intra-node</code> phase distributes chunklets correctly during <code>tunes</code> . The final disk usage balance after tuning is similar to a newly laid-out configuration.
98692	The <code>tunesys</code> command is enhanced.	The <code>tunesys</code> command is enhanced. The <code>Tunesys: tunenodech</code> component changes its task reporting to indicate data movement. The task Max Step field shows the number of GiB to move. The task current step field shows the number of GiB moved.
100880	The <code>tunesys</code> <code>tuneld</code> phase can exit unexpectedly.	The <code>tuneld</code> phase of <code>tunesys</code> command can exit unexpectedly if AO is moving a region in an LD when <code>tunesys</code> runs <code>tuneld</code> on that LD, or <code>compactcpg</code> on the related CPG. This is resolved.
100955	The <code>tunesys - tunenodech</code> command can move up to eight chunklets at a time.	The <code>tunesys - tunenodech</code> command can move up to eight chunklets at a time.
101053	Warning message added to the <code>setrcopygroup override</code> command.	Warning message are added to the <code>setrcopygroup override</code> command when the <code>force</code> option is applied. This is to let the customer know that if <code>f I/O</code> is running it might cause loss of data. The customer can continue or cancel the command if the <code>I/O</code> is running.
101198	When the admin space of the VV is correctly balanced between the nodes but the USR space of the VV is not balanced, a TPVV is not tuned.	When the admin space of the VV is correctly balanced between the nodes but the USR space of the VV is not balanced, a TPVV is not tuned. This is resolved.

Issue ID	Item	Description
101623	A new <code>-pauseduration</code> option is provided for <code>setsched -suspend</code> and <code>setsched -suspend_all</code> command.	A new <code>-pauseduration</code> option is provided for <code>setsched -suspend</code> and <code>setsched -suspend_all</code> command.
102474	Improved <code>setrcopygroup reverse</code> command with <code>-stopgroup</code> option.	The <code>setrcopygroup reverse</code> command with <code>-stopgroup</code> option might fail in certain scenarios when the groups do not stop in time. This is resolved.
103969	If all of the PDs of a given devtype are close to 100% utilized, <code>tunesys</code> does not attempt to perform inter-node tuning for that devtype.	<code>Tunesys</code> performs inter-node tuning even if all PDs of a devtype are 100% used on some node pairs.
104439	Multiple events logging a single <code>showeventlog</code> are suppressed.	For a large number of events, <code>showeventlog</code> generates multiple <code>geteventlog</code> entries but only first entry is logged.
104787	Checking the <code>-hafter</code> argument for missing or invalid values.	Checking the <code>-hafter</code> argument for missing or invalid values.
105891	The <code>showcpg -r</code> command provides an incorrect value for TPVV raw used space.	The <code>showcpg -r</code> command provides an incorrect value for TPVV raw used space. This is resolved.
105929	New data columns are added to the <code>srstatcmp</code> command output.	With the availability of new vSSD drives, new corresponding data columns are added to the <code>srstatcmp</code> command output to display statistics specific to these drives.
106779	<code>Tunesys</code> node level tuning is improved so that it does not shuffle chunklets between disks.	An issue in the <code>tunesys</code> command causes chunklets to swap between the disks during the intra-node phase. This is resolved using a combination of a redesign of the <code>tunenodech</code> command, and a low-level mechanism to specifically disallow chunklet movement to specified disks.
107400	<code>Tunesys - inter-node tuning phase</code> will skip small volumes.	The analysis technique used to determine when inter-node tuning is required skips small volumes. These are volumes which if created in isolation would not spread to all possible nodes given the RAID type and set size of the volume. This is by design.
107999	If an illegal <code>creategroupsv</code> is issued with some options but not <code>VV</code> , then <code>tpdtcl</code> aborts with a signal 11.	If an illegal <code>creategroupsv</code> is issued with some options but not <code>VV</code> , then <code>tpdtcl</code> aborts with a signal 11 and the CLI is disconnected. The <code>creategroupsv</code> displays following error: Insufficient number of arguments
108197	A new CLI command <code>srstatcache</code> is added.	A new CLI command <code>srstatcache</code> is added to display flashcache statistics including historical storage for performance analysis of recent flashcache activity.
110217	The <code>showsr</code> CLI command is available to all user permission levels.	To be consistent with other System Reporter commands, the <code>showsr</code> CLI command is available to all user permission levels. This command displays overall status of the on-node System Reporter.
112163	The <code>showportdev ns</code> command is improved to add symbolic node name functionality.	The <code>showportdev ns</code> command is improved to add symbolic node name functionality. A 'SNN' column is added to the output of the <code>showportdev ns</code> CLI command. This contains the 'symbolic node name' string that a fiber channel device has registered with the name server function of the FC fabric.

## Known Issues with the OS CLI

Issue ID	Item	Description
114528	The <code>showvln -host set:hset</code> command might give Internal CLI error: <code>tableSetWidth</code>	Using the <code>showvln -host set:hset</code> command on a system with more than 1000 VLUNs might give internal errors mentioning: Internal CLI error: <code>tableSetWidth</code> line has 8 columns but <code>tableWidth</code> has 6 columns. This can occur if the <code>showvln</code> command is repeated several times in the same session. <b>Workaround:</b> Active VLUNs cannot match the <code>-host set:hset</code> syntax. Use the command: <code>-t: showvln -t -host set:hset</code> .

# 3 HP 3PAR OS 3.2.1 CIM API Release Notes

## What's new with HP 3PAR CIM API

- The 3PAR SMI-S provider supports Remote Copy extensively. The changes in the implementation of the replication services profile are as follows:
  - Added support for the following extrinsic methods in `ReplicationServiceCapabilities` class:
    - `GetSupportedOperations`
    - `GetSupportedGroupOperations`
    - `GetSupportedWaitForCopyStates`
  - Added support for the following extrinsic methods in `ReplicationService` class:
    - `GetServiceAccessPoints`
    - `ModifyReplicaSynchronization`
    - `CreateGroup`
    - `DeleteGroup`
  - Added support for the following extrinsic methods in `ReplicationGroup` class:
    - `AddMembers`
    - `RemoveMembers`
  - Added support for the `ReplicationEntity` class in `TPD_RemoteStorageSynchronized` association. This change is not backward compatible with the HP 3PAR OS 3.1.3 firmware. To revert to HP 3PAR OS 3.1.3 behavior, a new option to the `setcim` command allows the CIM server to run in legacy mode. For details, see the *CIM API developer's guide*.
  - Changes to `TPD_ReplicationServiceCapabilities` to support mirror copy
  - Changes to `TPD_ReplicationService.CreateGroupReplicaFromElements` to allow the creation of remote copy groups

## Interface changes

- The HP 3PAR OS platform supports CA signed certificates.

## Removed and Deprecated Commands and Options

- The `-httpport` and `-httpsport` options for the `setcim` CLI command are deprecated.

## Modifications to the HP 3PAR CIM API

Issue ID	Item	Description
103708	Inconsistent associations with SCSI controller.	Since provider does not support Group Masking and Mapping, there is no corresponding <code>TPD_SCSIController</code> instances as there are no volumes existing in an empty <code>vvset</code> . However, enumerating on <code>TPD_ControllerForUnit</code> and <code>TPD_PrivilegeForSCSIController</code> associations would yield <code>TPD_SCSIController</code> corresponding to the

Issue ID	Item	Description
		host, thus resulting in inconsistencies. Filtering out template vvsset export that is empty should fix the issue.
100543	Association of AuthorizedPrivilege with ResultClass=TPD_AuthorizedPrivilege returns instances of different types	This is resolved by modifying the definition of the following classes: <ul style="list-style-type: none"> <li>• TPD_PrivilegeForStorageHardwareID</li> <li>• TPD_PrivilegeForSCSIController</li> <li>• TPD_PrivilegeForStorageHardwareIDCollection</li> <li>• TPD_ManagementServiceForAuthorizedPrivilege</li> <li>• TPD_PrivilegeForSCSIController</li> </ul>
102900	SMI-S is supported for Remote Replication with Microsoft Hyper-V Recovery Manager.	Microsoft Hyper-V Recovery Manager (SANDR/AZURE) is supported. This provides the ability to configure new remote copy groups with the ReplicationServices function CreateGroupReplicaFromElements(). It also provides the ability to perform disaster recovery operations such as failover, failback, reverse roles, and resync with ModifyReplicaSynchronization().
106138	When calling CreateOrModifyElementFromStoragePool to grow a volume, the operation succeeds but the resulting output parameter TheElement contains reference to an incorrect StorageVolume.	When calling CreateOrModifyElementFromStoragePool to grow a volume, the operation succeeds but the resulting output parameter TheElement contains reference to an incorrect StorageVolume. This is resolved.
106762	Under certain circumstances, Provider might return incomplete list of TPD_VolumeAllocatedFromDynamicPool instances.	Under certain circumstances, Provider might return incomplete list of TPD_VolumeAllocatedFromDynamicPool instances. This is resolved.
108597	Sequence of statistics received from BlockStatisticsService.GetStatisticsCollection does not match the CSVSequence as defined in BlockStatisticsManifest.	Sequence of statistics received from BlockStatisticsService.GetStatisticsCollection does not match the CSVSequence as defined in BlockStatisticsManifest. This is resolved.
110819	The setcim command options -httpport and -httpsport are deprecated.	The -httpport and -httpsport options are deprecated. These options allow the user to set a non-default value for the CIM server's http and https ports. These options are deprecated because the StoreServe now blocks all connections to tcp/udp ports with non-default values.
111687	Volume might not be created due to "Size Not Supported" error.	Calling CreateOrModifyElementFromStoragePool to create a fully provisioned volume might occasionally and incorrectly result in a 4097 "Size Not Supported" error, even though the InPool has enough capacity. This is resolved.

## Known Issues of the HP 3PAR OS CIM API

Issue ID	Item	Description
100831	Error messages for cimserver requests are truncated	Error messages for SMI-S requests to the cimserver are truncated to about 85 characters. To view the full text of an error message, examine the cimserver log file at <code>/var/log/tpd/cimserver</code> .

# 4 HP 3PAR OS 3.2.1 Web Services API Release Notes

## What's New with the HP 3PAR Web Services API Software

- The 3PAR Web Services API now supports basic Remote Copy functionality:
  - Get the general state and mode of remote copy systems
  - Get detailed remote copy group configuration information
  - Create or Delete remote copy groups
  - Add or Remove volumes to or from remote copy groups
  - Start or Stop remote copy groups
- New query facilities:
  - Query a VLUN based on volume WWN, host WWN or iSCSIName
  - Query volumes based on a volume UUID or a CPG name
- Ability to list user privileges

## Interface Changes

- The 3PAR platform now supports CA signed certificates.

## Modifications to the HP Web Services API

Issue ID	Item	Description
107956	Return NON_EXISTENT_VLUN error when querying for single instance of VLUN with invalid LUN ID.	When the user queries for a single instance of VLUN with LUN ID out of range, map the error message and return NON_EXISTENT_VLUN instead of returning INT_SERV_ERR.

## Known Issues

Issue ID	Item	Description
87441	Domain user is unable to perform certain operations outside default domain.	Domain users with access to multiple domains must specify a domain when creating hosts, CPGs, or host/volume sets. Otherwise, the objects will be created in their default domain (as defined using the CLI).  If the domain users does not have "all" domain access, they can not create/modify/remove volumes in any domain other than the default domain.
91250	Premature maximum number of server connections has been reached error.	When at least one user is already connected to the target array via the WSAPI server and a new user requests a session key, under certain circumstances, the WSAPI server might return an error even though the theoretical number of sessions is not reached.  Workaround: Remove all the sessions associated with a currently connected WSAPI user to make room for the requested new session key. To remove all the sessions associated with a WSAPI user, use the CLI command: <code>removewsapisession -f -pat *</code>

# 5 Support and Other Resources

## Contacting HP

For worldwide technical support information, see the HP support website:

<http://www.hp.com/support>

Before contacting HP, collect the following information:

- Product model names and numbers
- Technical support registration number (if applicable)
- Product serial numbers
- Error messages
- Operating system type and revision level
- Detailed questions

Specify the type of support you are requesting:

HP 3PAR storage system	Support request
HP 3PAR StoreServ 7200, 7400, and 7450 Storage systems	StoreServ 7000 Storage
HP 3PAR StoreServ 10000 Storage systems HP 3PAR T-Class storage systems HP 3PAR F-Class storage systems	3PAR or 3PAR Storage

## HP 3PAR documentation

For information about:	See:
Supported hardware and software platforms	The Single Point of Connectivity Knowledge for HP Storage Products (SPOCK) website: <a href="http://www.hp.com/storage/spock">SPOCK</a> ( <a href="http://www.hp.com/storage/spock">http://www.hp.com/storage/spock</a> )
Locating HP 3PAR documents	The HP Storage Information Library: <a href="http://www.hp.com/go/storage/docs/">Storage Information Library</a> ( <a href="http://www.hp.com/go/storage/docs/">http://www.hp.com/go/storage/docs/</a> ) By default, <b>HP 3PAR Storage</b> is selected under <b>Products and Solutions</b> .
Customer Self Repair procedures (media)	The HP Customer Self Repair Services Media Library: <a href="http://h20464.www2.hp.com/index.html">Customer Self Repair Services Media Library</a> ( <a href="http://h20464.www2.hp.com/index.html">http://h20464.www2.hp.com/index.html</a> ) Under <b>Product category</b> , select <b>Storage</b> . Under <b>Product family</b> , select <b>3PAR Storage Systems</b> for HP 3PAR E-Class, F-Class, S-Class, and T-Class Storage Systems, or <b>3PAR StoreServ Storage</b> for HP 3PAR StoreServ 10000 and 7000 Storage Systems.
<b>HP 3PAR storage system software</b>	
Storage concepts and terminology	<i>HP 3PAR StoreServ Storage Concepts Guide</i>
Using the HP 3PAR Management Console (GUI) to configure and administer HP 3PAR storage systems	<i>HP 3PAR Management Console User's Guide</i>

<b>For information about:</b>	<b>See:</b>
Using the HP 3PAR CLI to configure and administer storage systems	<i>HP 3PAR Command Line Interface Administrator's Manual</i>
CLI commands	<i>HP 3PAR Command Line Interface Reference</i>
Analyzing system performance	<i>HP 3PAR System Reporter Software User's Guide</i>
Installing and maintaining the Host Explorer agent in order to manage host configuration and connectivity information	<i>HP 3PAR Host Explorer User's Guide</i>
Creating applications compliant with the Common Information Model (CIM) to manage HP 3PAR storage systems	<i>HP 3PAR CIM API Programming Reference</i>
Migrating data from one HP 3PAR storage system to another	<i>HP 3PAR-to-3PAR Storage Peer Motion Guide</i>
Configuring the Secure Service Custodian server in order to monitor and control HP 3PAR storage systems	<i>HP 3PAR Secure Service Custodian Configuration Utility Reference</i>
Using the CLI to configure and manage HP 3PAR Remote Copy	<i>HP 3PAR Remote Copy Software User's Guide</i>
Updating HP 3PAR operating systems	<i>HP 3PAR Upgrade Pre-Planning Guide</i>
Identifying storage system components, troubleshooting information, and detailed alert information	<i>HP 3PAR F-Class, T-Class, and StoreServ 10000 Storage Troubleshooting Guide</i>
Installing, configuring, and maintaining the HP 3PAR Policy Server	<i>HP 3PAR Policy Server Installation and Setup Guide</i> <i>HP 3PAR Policy Server Administration Guide</i>

<b>For information about:</b>	<b>See:</b>
<b>Planning for HP 3PAR storage system setup</b>	
Hardware specifications, installation considerations, power requirements, networking options, and cabling information for HP 3PAR storage systems	
HP 3PAR 7200, 7400, and 7450 storage systems	<i>HP 3PAR StoreServ 7000 Storage Site Planning Manual</i> <i>HP 3PAR StoreServ 7450 Storage Site Planning Manual</i>
HP 3PAR 10000 storage systems	<i>HP 3PAR StoreServ 10000 Storage Physical Planning Manual</i> <i>HP 3PAR StoreServ 10000 Storage Third-Party Rack Physical Planning Manual</i>
<b>Installing and maintaining HP 3PAR 7200, 7400, and 7450 storage systems</b>	
Installing 7200, 7400, and 7450 storage systems and initializing the Service Processor	<i>HP 3PAR StoreServ 7000 Storage Installation Guide</i> <i>HP 3PAR StoreServ 7450 Storage Installation Guide</i> <i>HP 3PAR StoreServ 7000 Storage SmartStart Software User's Guide</i>
Maintaining, servicing, and upgrading 7200, 7400, and 7450 storage systems	<i>HP 3PAR StoreServ 7000 Storage Service Guide</i> <i>HP 3PAR StoreServ 7450 Storage Service Guide</i>
Troubleshooting 7200, 7400, and 7450 storage systems	<i>HP 3PAR StoreServ 7000 Storage Troubleshooting Guide</i> <i>HP 3PAR StoreServ 7450 Storage Troubleshooting Guide</i>
Maintaining the Service Processor	<i>HP 3PAR Service Processor Software User Guide</i> <i>HP 3PAR Service Processor Onsite Customer Care (SPOCC) User's Guide</i>
<b>HP 3PAR host application solutions</b>	
Backing up Oracle databases and using backups for disaster recovery	<i>HP 3PAR Recovery Manager Software for Oracle User's Guide</i>
Backing up Exchange databases and using backups for disaster recovery	<i>HP 3PAR Recovery Manager Software for Microsoft Exchange 2007 and 2010 User's Guide</i>
Backing up SQL databases and using backups for disaster recovery	<i>HP 3PAR Recovery Manager Software for Microsoft SQL Server User's Guide</i>
Backing up VMware databases and using backups for disaster recovery	<i>HP 3PAR Management Plug-in and Recovery Manager Software for VMware vSphere User's Guide</i>
Installing and using the HP 3PAR VSS (Volume Shadow Copy Service) Provider software for Microsoft Windows	<i>HP 3PAR VSS Provider Software for Microsoft Windows User's Guide</i>
Best practices for setting up the Storage Replication Adapter for VMware vCenter	<i>HP 3PAR Storage Replication Adapter for VMware vCenter Site Recovery Manager Implementation Guide</i>
Troubleshooting the Storage Replication Adapter for VMware vCenter Site Recovery Manager	<i>HP 3PAR Storage Replication Adapter for VMware vCenter Site Recovery Manager Troubleshooting Guide</i>
Installing and using vSphere Storage APIs for Array Integration (VAAI) plug-in software for VMware vSphere	<i>HP 3PAR VAAI Plug-in Software for VMware vSphere User's Guide</i>

# Typographic conventions

Table 1 Document conventions

Convention	Element
<b>Bold text</b>	<ul style="list-style-type: none"><li>• Keys that you press</li><li>• Text you typed into a GUI element, such as a text box</li><li>• GUI elements that you click or select, such as menu items, buttons, and so on</li></ul>
Monospace text	<ul style="list-style-type: none"><li>• File and directory names</li><li>• System output</li><li>• Code</li><li>• Commands, their arguments, and argument values</li></ul>
<Monospace text in angle brackets>	<ul style="list-style-type: none"><li>• Code variables</li><li>• Command variables</li></ul>
<b>Bold monospace text</b>	<ul style="list-style-type: none"><li>• Commands you enter into a command line interface</li><li>• System output emphasized for scannability</li></ul>

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**⚠ WARNING!** Indicates that failure to follow directions could result in bodily harm or death, or in irreversible damage to data or to the operating system.

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**⚠ CAUTION:** Indicates that failure to follow directions could result in damage to equipment or data.

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**NOTE:** Provides additional information.

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## Required

Indicates that a procedure must be followed as directed in order to achieve a functional and supported implementation based on testing at HP.

## HP 3PAR branding information

- The server previously referred to as the "InServ" is now referred to as the "HP 3PAR StoreServ Storage system."
- The operating system previously referred to as the "InForm OS" is now referred to as the "HP 3PAR OS."
- The user interface previously referred to as the "InForm Management Console (IMC)" is now referred to as the "HP 3PAR Management Console."
- All products previously referred to as "3PAR" products are now referred to as "HP 3PAR" products.