



# Enterprise Edge Software Keycode Installation Guide



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# Enterprise Edge Software Keycode Installation Guide

## Introduction

This document provides instructions for enabling any Enterprise Edge Software Keycode. Predefined bundles of keycodes may be ordered as a single part although individual keycodes must be entered to enable specific features.

## Installation overview

To use this manual, you should be familiar with Enterprise Edge terminology.

The installer is responsible for obtaining and enabling the Software Keycode(s). Only registered users can access the Keycode Retrieval System. Click on the **Partner Registration** banner to apply for registration.

## Obtaining Software Keycodes

This procedure is for obtaining any Enterprise Edge Software Keycode.

To obtain the Software Keycode:

1. Access the Nortel Networks eService web site at **www.nortelnetworks.com**.
2. Click on **Customer Support**.
3. Select the **Keycode Retrieval System** option from the **Access by Application** pull down menu.
4. Click on **Login**.
5. Enter **username** and **password**.
6. Select the **Generate Keycode** option.
7. Enter the authorization number from the Feature Pak for the specific feature.
8. Click on **Validate** to confirm authorization number.
9. Enter the system identification number from the Enterprise Edge unit.
10. Click **Generate** to retrieve keycode.

11. The installer may save the Software Keycode by downloading the file, printing the file, or copying and pasting the information into another document.

### Entering Software Keycodes

This procedure is for enabling any Enterprise Edge Software Keycode. The Software Keycode number consist of three eight-digit numbers. Each eight-digit number is entered in a separate Key box.

To enable the Software Keycode:

1. In the Unified Manager, click on the **Resources** button. The menu expands.
1. Click on the **Telephony** button.
2. Click on the **Software Keys** button.
3. Click on the **Configuration** menu.
4. Click the **Add key** button in the pull down menu.
5. In the **Key 1** box, type the first eight-digit Software Keycode number.
6. In the **Key 2** box, type the second eight-digit Software Keycode number.
7. In the **Key 3** box, type the third eight-digit Software Keycode number.
8. Click the **OK** button.  
After the Software Keycode is accepted and enabled, a confirmation box is displayed.

# Software Keycode Upgrade Information Sheet

**Authorization  
Number**

**Enterprise Edge System ID  
Number**

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Write the Software Keycode in the space provided below.  
Feature Name:

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Write the Software Keycode in the space provided below.  
Feature Name:

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Feature Name:

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